

PTOLEMUS
Consulting Group

GLOBAL MOBILITY ROADBOOK

**2019
EDITION**

**FREE
ABSTRACT**



The first holistic analysis
of future mobility
in 168 countries

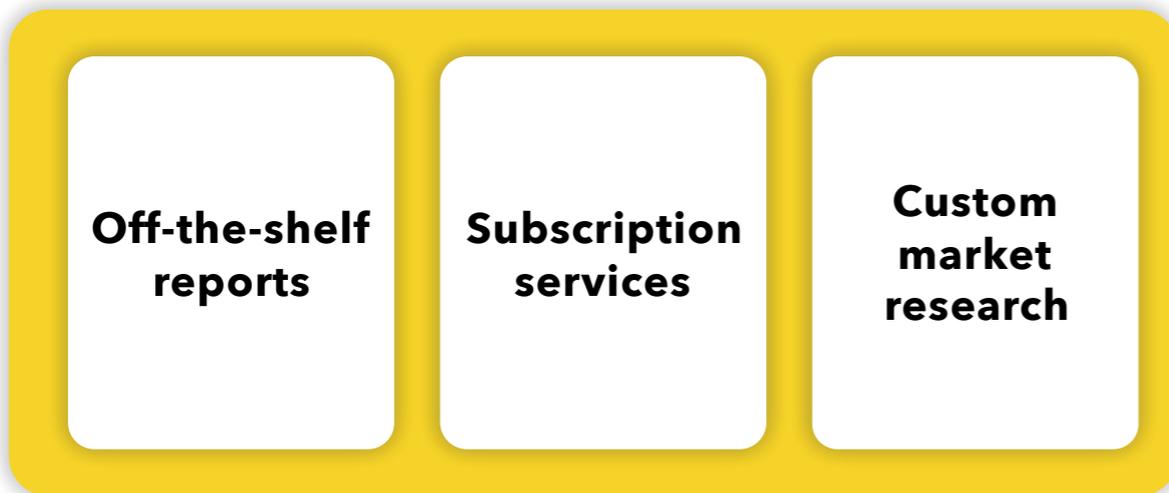
*Guiding the industry from
transportation to mobility*

The first strategy consulting & research firm entirely focused on augmented mobility & automation

Strategy consulting services



Market research services



Fields of expertise

Mobility services	Car pooling Car sharing MAAS	Micro-mobility Ride hailing Roadside assistance	Shared mobility Smart parking Tax refund
Vehicle services & telematics	bCall eCall FMS SVT / SVR	Tracking VRM In-car Wi-Fi Fuel cards	Parking Navigation Speed cameras Traffic information
Usage-based charging	Car As A Service Electronic Toll Collection	Mobility-as-a-Service Road charging	UBI / PAYD Vehicle rental Vehicle leasing
Vehicle data & analytics	AI CAN-bus Crowd-sourcing Data protection	Driving behaviour OBD Predictive analytics	Remote diagnostics xFCD
Vehicle automation	ADAS Autonomous cars	Autonomous trucks	Robo-taxis Shuttles
Enabling technologies	Positioning (GNSS / WiFi / cellular) M2M / connectivity	Smartphones Sensors	Telematics devices V2X

Our clients come from across the mobility ecosystem

Analytics, maps & applications providers



Automotive manufacturers & suppliers



Telematics solution providers



Insurers, aggregators & assistance providers



Mobile telecom operators



Fleet & fuel, ITS & regulators

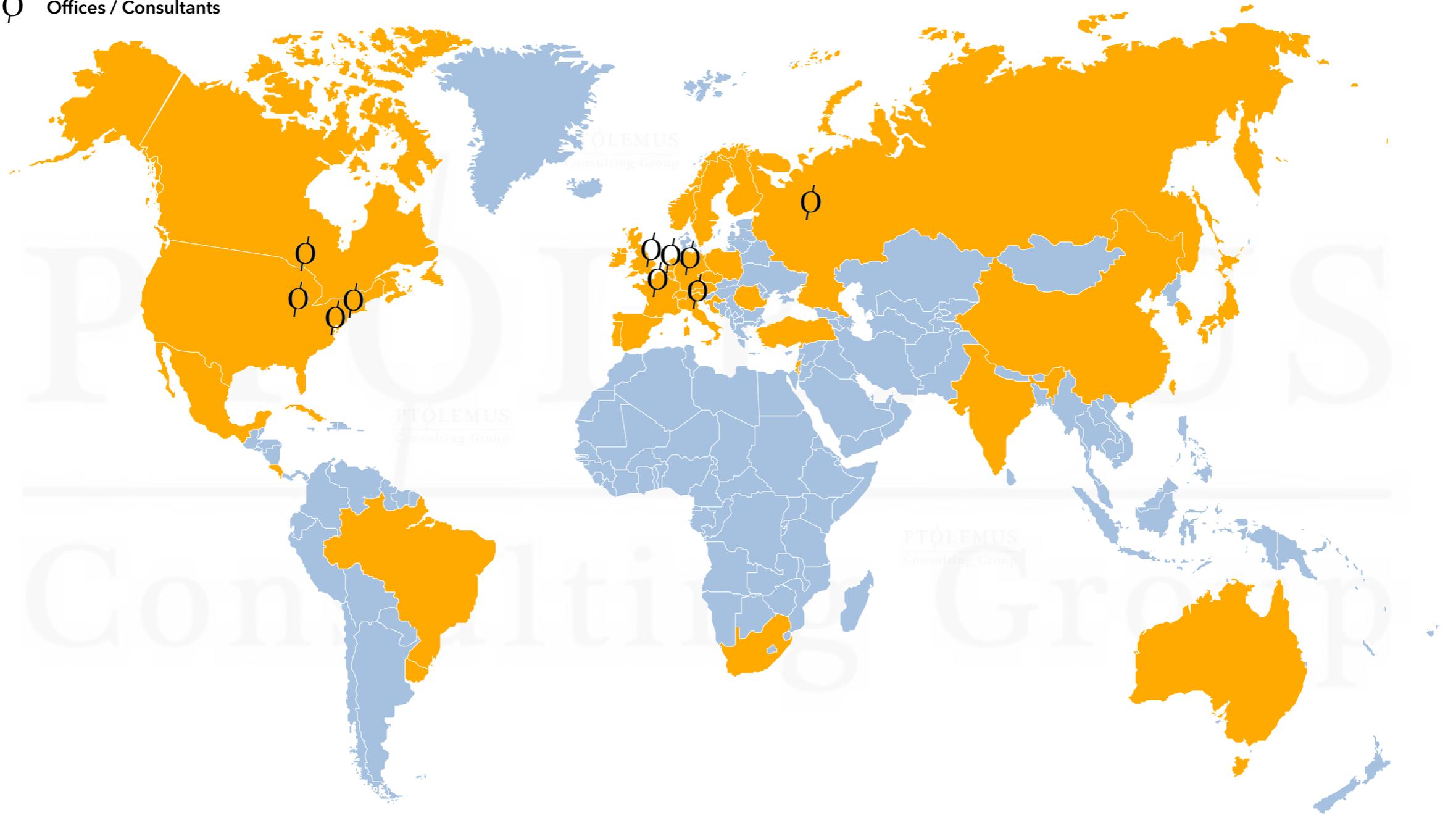


Banks & private equity investors



A team of 30 consultants, experts & researchers with 17 nationalities serve our clients worldwide

- Clients
- Offices / Consultants



PTOLEMUS can help your organisation define and achieve its mobility strategy

- **Strategy definition**

- Future vision in mobility
- Board coaching
- Market entry
- Data analytics strategy
- Data monetisation strategy
- Multimodal mobility design and planning
- Strategy shaping workshops

- **Investment assistance**

- M&A strategy
- Commercial due diligence
- Technology due diligence
- Feasibility studies
- Market sizing
- Business case development
- Cost benefit analyses
- Post-merger integration

- **Innovation strategy**

- Mobility value proposition
- Mobility plan design
- Product definition
- Go-to-market strategy

- **Innovation delivery**

- Proof of Concept design & launch
- Architecture definition
- Project management

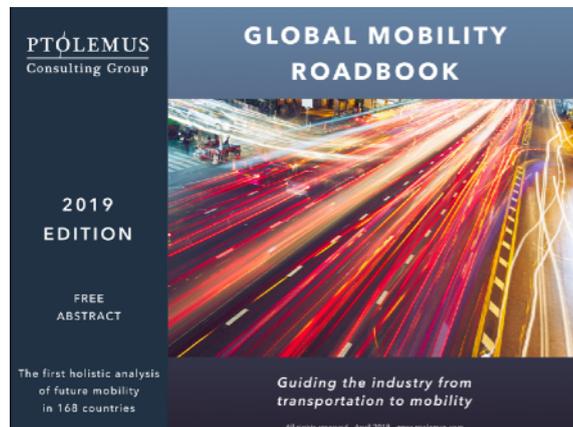
- **Procurement**

- Sourcing strategy
- Specifications
- Supplier selection
- Assistance to tenders

- **Business development**

- Partnership strategy definition
- Assistance to tender response

This study is the first user-centric & holistic assessment to help you define your strategy for the mobility revolution

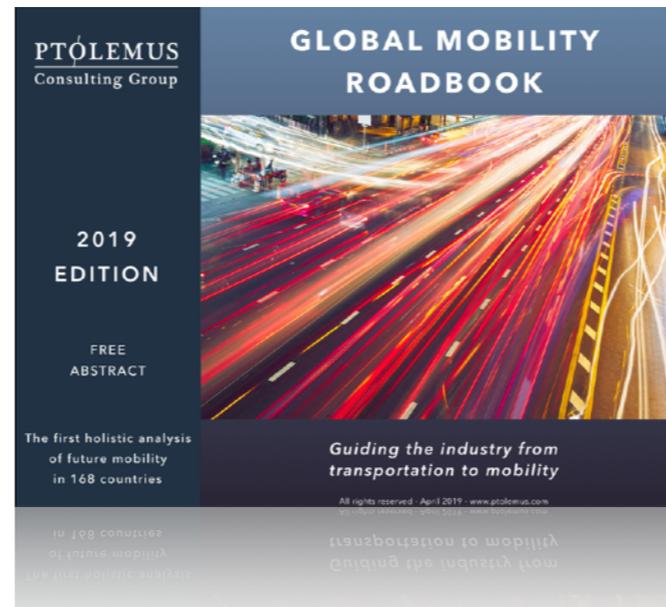


Your comprehensive roadbook to successfully implement new mobility strategies

- **Over 750 pages**, the report assesses the **combined impact of new mobility on the industry and on modal demand**:
 - Assesses the **underlying driving factors** defining the importance of each trend on mobility
 - Defines the **resulting ecosystem and new, emerging suppliers**
 - **Models** how cities can anticipate and predict the impact of new transportation modes on overall trips
 - Provides a **demand forecast** for 11 different land transport modes and the evolution of their market shares
- The **first holistic analysis of the combined impact of 12 mega-trends on mobility**
 - **Aggregated impact on 16 stakeholder categories and 18 transport modes**
 - For each trend, the report provides driving factors, triggers and inhibitors, value chain, case studies and best practices, **strategic guidelines** to leveraging them
 - Includes **over 20 case studies of key stakeholder products and strategies**
- **An analysis of the MaaS ecosystem**:
 - The MaaS value chain and its different stakeholders
 - The **first ranking of the top 6 mobility platform suppliers** globally
- **Best practices for cities**:
 - **8 case studies** of advanced cities reducing congestion and a summary of best practices
 - **A city model predicting the impact of automation and on-demand and shared mobility**, using London as an example
- **The investor's case**
 - An analysis of key investment trends in mobility
 - Profiles of 600 mobility start-ups / scale-ups
- **2018-2030 global mobility demand forecast in 18 regions (or 168 countries)**
 - A bottom-up assessment of the evolution of mobility markets and their effect on demand
 - Based on the quantified assessment of 12 mega-trends
 - A true user-centric, multi-discipline research
 - Detailed methodology and Excel outputs
 - **11 transport modes analysed**
 - Global volumes in passenger km
 - AVs and EVs volume projections

This report is part of the world's most comprehensive mobility research series

GLOBAL MOBILITY ROADBOOK



Mobility trends

- The combined impact of 12 mega-trends on:
 - 16 stakeholder categories
 - 18 road transport modes, from the private passenger car to the kick-scooter
 - Over 20 company case studies

Mobility suppliers

- Detailed analysis of the MaaS ecosystem
- Appraisal of 17 top technology providers to the mobility operators
- Ranking of the top 6 suppliers

Mobility investment

- Analysis of key investments in mobility in 5 categories
- List of 600 start-ups and scale-ups active in the mobility market

Urban mobility

- 8 case studies and best practices for reducing congestion
- City mobility model to predict future demand by transport mode

Mobility market forecasts

- 2018-2030 global mobility demand forecast
- For 11 road transport modes
- Across 18 countries
- AVs and EVs volume projections

The report was written by 10 experts including:

Frederic Bruneteau

Managing Director, Brussels



Frederic Bruneteau is the **founder** of PTOLEMUS Consulting Group.

He has accumulated **20 years of experience of the mobility / transport domains** and 15 years of strategic and financial advisory.

Frederic has become **one of the world's foremost experts of connected mobility & automation** and is interviewed on the subject by publications such as the *Financial Times*, the *Wall Street Journal* and *The Economist*.

He has spoken at more than 50 related conferences worldwide.

Frederic directed the global research for our last 4 reports on mobility:

- **Augmented Mobility 2030 Global Study**

- **Mobility Platform Supplier Handbook**
- **Global Mobility Roadbook**
- **Connected Mobility Forecast**

He has helped many organisations define their strategic & innovation plans and implement them including **Abertis, Admiral, AGC, Aioi Nissay Dowa, Allianz, Axa, Baloise, BP, Bridgestone, Brisa, Coyote System, Danlaw, Egis, ENI, ESRI, Europ Assistance, the European Commission, Generali, HERE, Kapsch, Liberty Mutual, Macif, Matmut, Nationwide, Michelin, the Netherlands' Ministry of Transport, Octo Telematics, Pioneer, Qualcomm, Scania, Sentiance, Société Générale Insurance, Telit, Thales Alenia Space, TomTom, Toyota, Vodafone and WEX.**

Alberto Lodieu

Manager, Paris



Alberto Lodieu has **9 years of experience in strategy and operations consulting.**

He has assisted organisations such as Abertis, AGC Automotive, Allianz, AXA Partners, Citigroup, CNES, the French space agency, CVC Capital Partners, DMP, Europ Assistance, the European Commission, Liberty Mutual, Silver Lake, Société Générale, Telespazio and ZirconTech.

He participated in **over 30 projects** to help organisations identify and implement the set of initiatives needed to achieve or preserve their leadership.

Alberto has managed part of this mobility research project and has led our work to build a global picture and forecast of mobility trends: new players, new vehicle types, new business models, smart city initiatives, etc.

He also contributed to our **Connected Mobility Forecast**, the first global analysis of 14 connected car services.

The report was written by 10 experts including:

Annie Reddaway



Annie Reddaway has **5 years of experience in the connected vehicle industry**, specifically in the areas of **connected car, cybersecurity and mobility services**. She has researched and run various events and webinars on these topics.

She has worked with companies including **car2go, Zipcar, General Motors, Ridecell, Ford, Fontinalis Partners and WirelessCar**

Research Analyst, London

In 2018, Annie was awarded "Best New Mobility Leader, Analyst or Spokesperson" in the Tech Cars Awards from Auto Connected Car News.

For this report, Annie completed the competitive analysis of the suppliers, impacts of trends on players and provided an overall review of the document

PTOLEMUS

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Apoorv Swarup



Apoorv has 5 years of strategic and operational experience across India and Europe in mobility.

He has **helped organisations such as AvisBudgetGroup, Bharat Petroleum, Michelin, Renault Nissan and the World Bank.**

Senior Business Analyst, Paris

For **Renault**, he mapped the competitive landscape including product and pricing strategies for EV and connected services.

For this report, Apoorv **led the research on electric vehicles, Big data and AI.**

In addition, he built **our global for BEV and PHEV forecasts until 2030.**

Spardha Taneja



Spardha has more than 2 years of experience in the automotive and insurance industry.

Within PTOLEMUS, she has started developing an expertise in Mobility-as-a-Service and the UBI market.

Business Analyst, Brussels

For this report, she **tested an analytical tool that calculates the change in number of trips taken through various existing modes of transport in a city due to the changing landscape of transportation**, especially the impact of MaaS.

We respond to numerous strategic questions

How will the change in mobility behaviour in cities affect the car market?

What type of companies and business models are attracting more investments?

How will the combined key changes impact Public Transport Operators?

What are the best software platforms providing MaaS today?

Who will provide the necessary datasets to sustain the MaaS business model?

How will transport demand evolve in my market?

Who in the new value chain will 'own' the end-customer?

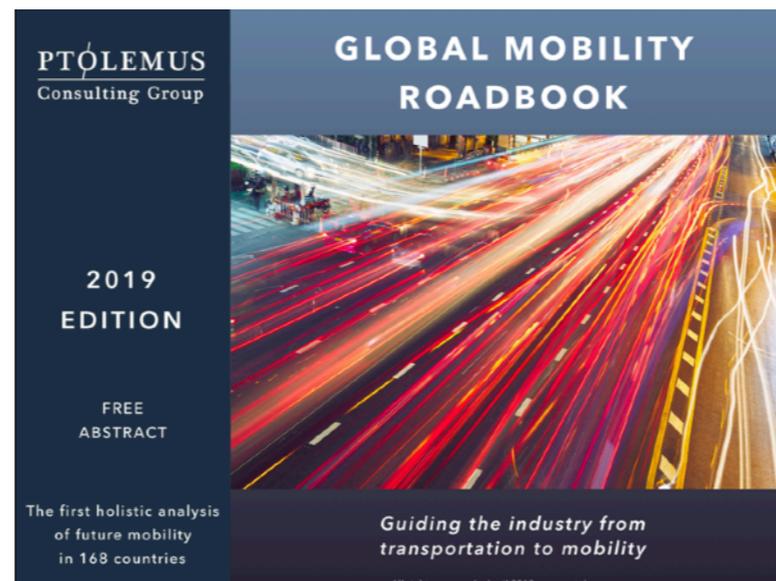
What will be the share of new transport modes in the number of urban trips?

Will AVs reduce or increase the total number of urban trips?

What will be the role of cities and governments in the new mobility value chain?

Will OEMs retain control over the mobility services platform?

What are the necessary building blocks to provide a complete mobility platform?



1. EXECUTIVE SUMMARY

2. INTRODUCTION

3. UNDERSTANDING THE TRENDS SHAPING MOBILITY

- A. Connectivity
- B. Smartphonisation
- C. Artificial intelligence
- D. Usage based charging
- E. On-demand & shared services
- F. Electronic payments
- G. Smart infrastructure
- H. Mobility as a service
- I. Automation
- J. Electrification
- K. New road vehicles
- L. New air vehicles

4. ANALYSING THE IMPACT ON PLAYERS AND THEIR STRATEGY

- A. The ecosystem and power players
- B. Automotive OEMs
- C. Cities
- D. Energy companies
- E. Fuel card operators
- F. Insurance companies
- G. IoT technology suppliers
- H. Leasing & rental operators
- I. Mobile network operators
- J. Mobility platform providers
- K. Parking operators
- L. Payment providers

- M. Public transport operators
- N. Road operators
- O. Roadside assistance companies
- P. Tech giants
- Q. Tier-1 automotive suppliers

5. PLANNING URBAN MOBILITY

- A. Case studies: How cities are combatting congestion
- B. The City Mobility Mode Demand Model
- C. The emerging MaaS ecosystem
- D. The mobility platform provider landscape
- E. Ranking of mobility platform suppliers

6. INVESTING IN FUTURE MOBILITY

- A. Electric vehicles
- B. Autonomous vehicles
- C. Ride hailing
- D. Last mile mobility
- E. Connected vehicles
- F. Mobility Start-Up Profiles Preview

7. FORECASTING THE GLOBAL MOBILITY MARKET

- A. Passenger road mobility by transport mode
- B. Electric vehicles
- C. Autonomous vehicles

8. CONCLUSIONS

Up to now, future mobility has been predicted in a far too simplistic way

- Unconsciously, we all expect the future of mobility “to be like the past, just bigger”
- We assume that we understand the mega-trends (automation, MaaS, etc.)
- We analyse and forecast the mega-trends separately
- Our models are generally vehicle-centric



Mobility has been predicted as a series of straight, non connected lines

To really understand the future of mobility, our analysis must capture and combine all key trends

- **Mega-trends are not linear**
 - New things arise
 - Others die
- **Trends are like waves**
 - The beginning of the trend is benign
 - The second part is the tsunami
- **Trends impact each other and must be assessed in combination**
- **We must adopt a user-centric view**



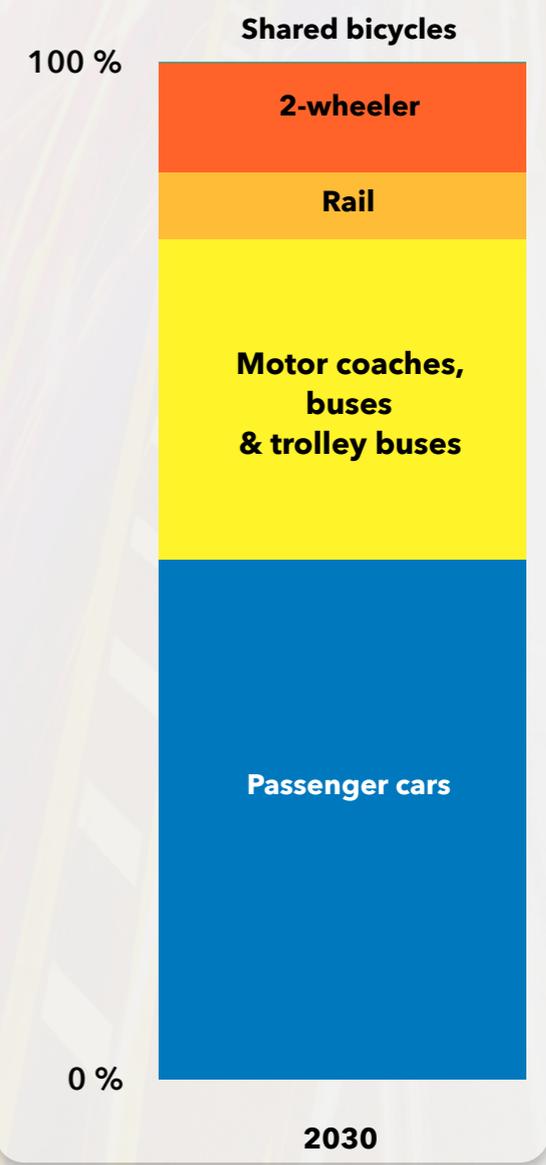
The future of mobility is blurred, messy and cluttered with high noise levels.

And we do not see the sky (or the sun) to orientate ourselves.

The global demand for mobility will grow by 55% by 2030, mostly absorbed by cars! Yet the industry may be unrecognisable

- Global mobility will represent **70 trillion passenger km in 2030, a 55% increase**
 - The growth will be facilitated by **rapid vehicle sophistication brought by developments in automation, electrification and connectivity**
 - As a result, **the number of passenger kilometres driven by cars will further increase by 35% from 2020 to 2030**
- The new **mobility models** enabled by smartphonisation and machine learning will continue to **transform urban mobility**
 - **Car pooling will grow by 22% per annum**
 - **Ride hailing alone will generate 50% of the revenues of car-centric mobility in 2030**
 - **Shared mobility will add 60 billion passenger km into global traffic, mainly from cars**
- Urban mobility demand will be **heavily influenced by the deployment of level 4 (L4) autonomous vehicles (AVs), starting in 2021**
 - **15 million L4 AVs** are expected on the road by 2030
- **Automation will lead the ownership model to rapidly switch from owned to shared**
 - Today using a taxi is typically 5 times more expensive than using one's private car
 - By 2030, on average, it will be **20% cheaper to use an autonomous taxi than to use a privately-owned AV**
- Despite fleet electrification growing at 35% annually, only **90 million electric vehicles (EVs) will be on the road by 2030**
- **Alternative and new vehicles will not solve the congestion problem by 2030, traditional modes will still represent most of the growth**
 - **Motor buses and coaches** will become one of the fastest growing transport modes with **25 trillion passenger km** in 2030
 - **Shared electric mopeds** will see the fastest growth of all mobility modes and are expected to represent **8 trillion passenger km** by 2030
- As multiple mobility trends converge towards mobility-as-a-service, **so are the ecosystems enabling them, notably in urban areas**
- Many of the main stakeholders remain the same, however **the balance of influence and decision-making power has yet to be defined**
- **Data access, AI, and a loyal user base are core advantages for companies looking to own the future ecosystem**
- **Smartphones will become the centre piece of the end-to-end user experience for all mobility modes**, they will be the main (two-way) interaction mechanism with mobility users

Modal split of passenger transport



The Global Mobility Roadbook is the first *holistic* analysis of future mobility and its impact on demand and the value chain

ANALYSING
THE TRENDS
SHAPING
MOBILITY



ESTIMATING
THE IMPACT
ON PLAYERS
AND THEIR
STRATEGY



PLANNING
URBAN
MOBILITY



INVESTING IN
FUTURE
MOBILITY



FORECASTING
THE GLOBAL
MOBILITY
MARKET



We identified the 12 mega-trends shaping future mobility

ANALYSING
THE TRENDS
SHAPING
MOBILITY



<p>Connectivity</p>	<p>Smartphonisation</p>	<p>Data & AI</p>	<p>Usage-based charging</p>
<p>On-demand & shared services</p>	<p>Electronic payment</p>	<p>Smarter infrastructure</p>	<p>Mobility as a Service</p>
<p>Automation</p>	<p>Electrification</p>	<p>New land vehicles</p>	<p>New air vehicles</p>

We evaluated their impact on the mobility ecosystem

ANALYSING THE TRENDS SHAPING MOBILITY



We identify the driving factors

Mobility as a Service
Integration of multiple modes of transportation into one single platform to provide on-demand services, fulfilling end-to-end travel needs. It is often provided with a subscription or pay per use model.

Driving factors

- 1 Connected & traceable transportation**
 - Vehicles are becoming more connected, and in some cases are also equipped with GNSS solutions (Global Navigation Satellite System)
 - As a result of smart city and urban mobility plans, this includes both passenger cars and public transportation, such as buses and taxis
 - Location information and other mobility related information from multiple modes of transportation are made available in real time
- 2 Higher capacity of data storage and processing**
 - MAAS integrates a large amount of data from various mobility service providers, which needs to be stored and processed
 - Cloud processing and computing power have been improving rapidly, enabling a faster data transmission from vehicles to the cloud and data processing and computation
 - Additionally, the cost of cloud based server storage has steadily declined over time
- 3 Smartphone as a mobile access to online platforms**
 - Smartphones are the most preferred device to access MAAS services compared to tickets and smart cards
 - It integrates most online services today, and enables mobile access to them
 - Access to integrated fare system and online payment via smartphones is also a key driver of MAAS

... we assess the main triggers and inhibitors

Triggers or inhibitors

Triggers or inhibitors	Impact	Evaluation of the impact
Technological		
T1 Increasing cloud storage and processing power	Technology enables MAAS to process large amount of vehicle data	Positive impact
T2 Automation and changes in vehicle ownership	Decrease in vehicle ownership and increase in vehicle sharing	Mixed impact
T3 Challenge in mobility service platform integration	Standard technical requirements for platform integration need time to be defined and implemented	Negative impact
Regulatory		
R1 City & EU MAAS initiatives	Support of development of MAAS from government side, facilitate the process of multi-modal data and platform integration	Very high
R2 Unfavorable regulations for car ownership	Concession charges, pollution charges vehicle base or license restrictions will make car ownership more expensive and/or usage inconvenient, making MAAS more appealing	High
R3 Open data as part of smart city plans	Facilitate data integration to MAAS platform	Medium
Market		
M1 Consumer needs for integrated mobility services	Market demand for MAAS will be high	Low
M2 Service providers' increasing willingness to share data	More open APIs offered, and more data shared, ease the integration of platforms and data	Very low
M3 Challenge in how system integration	Integration with multiple partner capabilities, measuring and avoid potential dependencies from multiple partners	

Migration of impact

... we appraise the impact of each trend on each transport mode

MAAS impact on mobility

Mode of transport	Rationales	Level of impact
Car sharing	Can be one of the mobility services integrated into MAAS platforms, which will encourage users who have driving need or habit to use the service	Highly positive
Ride hailing	Often provided in different MAAS packages with unlimited rides, discounted prices or pay per trip users, which will especially incentivise subscribers to use the service	Highly positive
Car pooling	Less often seen as a service included in current MAAS platforms	Highly positive
Taxi	It is less attractive compared to ride hailing or taxis if provided in the same package	Highly positive
Car rental	Often provided in different MAAS packages with unlimited rides, discounted prices or pay per trip users, which will especially incentivise subscribers to use the service	Highly positive
Own vehicle for personal use	Car rental is often provided in MAAS platforms as a standard service in substitution for car ownership, users who have driving needs can also be satisfied with MAAS	Highly positive
Autonomous car sharing	MAAS is more cost-effective, convenient and flexible to car ownership	Highly positive
Own AV for personal use	As MAAS populates, car ownership will see a decrease	Highly positive

... we analyse the value chain and identify key players driving the trend

Mobility as a service value chain

Mobility service provision	Platform integration	Data integration & management	Data analytics	Payment service provision	MAAS service provision
Public transportation provider Ride hailing Car rental Car sharing Bike sharing Addressable vehicle services etc.	Software development Integration of multiple mobility service providers into one platform	Data integration from multiple mobility service providers Data storage Data privacy management	Data cleaning Data analysis Multiple use cases Data analysis	Payment service provision Integration of multiple payment methods from multiple mobility services	Provision of integrated mobility services Integration of multiple mobility services into a single platform Integrated mobility service provision
Uber, Lyft, Didi, etc.	SKEDGO, HERE mobility, RADIUZ, etc.	SKEDGO, HERE mobility, RADIUZ, etc.	HERE mobility, etc.	VISA, stripe, etc.	HERE mobility, etc.

... we investigate relevant case studies

HERE Mobility's solution quickly gained popularity among mobility service providers

- HERE Mobility, the mobility unit of the leading mapping company HERE Technologies, launched its **HERE Mobility Marketplace solution**, in Jan 2018
- After 6 months since it was launched, the it already attracted hundreds of mobility service providers
 - The services cover more than 2,000 cities in North, South America and most parts of Europe
 - A wide range of mobility services are now available including taxis, car sharing, car rental, planes and rail etc.
- It is currently a **B2B plug-and-play solution** aiming at enabling clients such as hotels and airports to provide with end-to-end journey planning service to their own customers
- It also plans to provide **B2C solution** with an smartphone app, which is currently being developed

... we identify the level of impact that each trend will have in the ecosystem

MaaS impact on mobility

Rationales/Explanation on impact:

- Due to the following benefits we expect MaaS to eventually become the default channel to move within cities:
 - All frequently used mobility services are integrated into a single platform, with optimised route planning based on real-time information
 - People will have multiple choices and better integrated routes for travel
 - Payment will also become much simpler and convenient
- The efficiency, convenience and flexibility offered by MaaS will challenge traditional car ownership considerably, which will affect OEMs
- When autonomous vehicles hit the road, most of which will be provided in a shared mode, they will become another frequently used option

Rationales/Explanation on timeline:

- Mobility as a Service is already taking place in Europe, North America and Australia and is gradually expanding to Asia
- Many local authorities are starting to take initiatives to implement MaaS
- The European Union has initiated MaaS projects and pilots to facilitate the implementation of this concept in Europe
- However, in the short term, we will see it emerging in a limited number of cities as it requires a strong coordination between public and private entities
- We estimate that this coordination will start to happen globally starting from 2025

We analysed their impact on 18 transport modes!

ANALYSING THE TRENDS SHAPING MOBILITY



Car sharing



Ride hailing



Car pooling



Taxi



Car rental



Own vehicle for personal use



Autonomous car sharing /ride hailing



Own AV for personal use



Bus/motor coach



AV buses & shuttles



Tram & metro



Train



Shared 2-wheeler



Shared bicycle



New land vehicles



New air vehicles

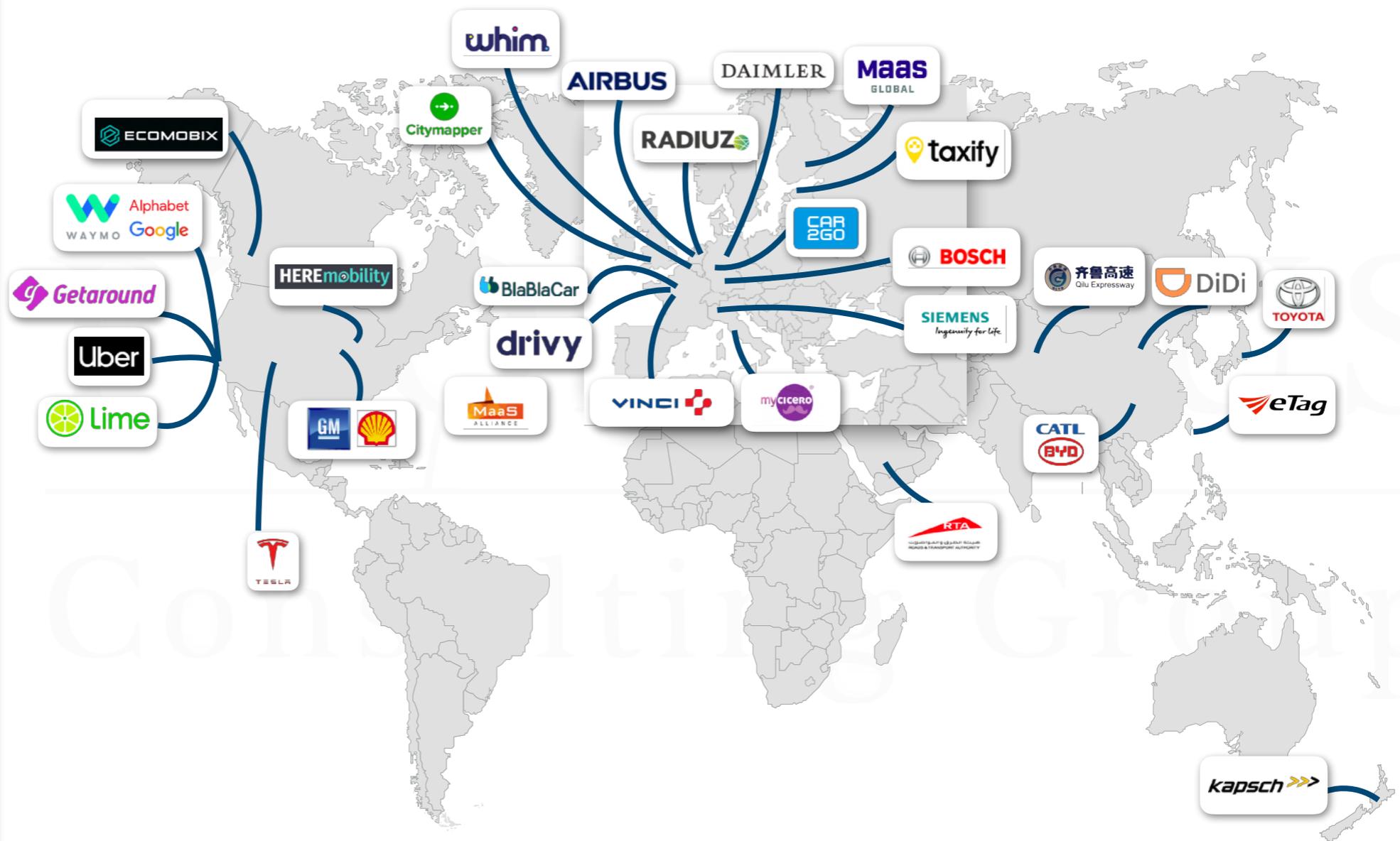


Walking



We investigated 30+ new mobility delivery models in practice

ANALYSING
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We assessed their impact on 16 stakeholder categories

ESTIMATING THE IMPACT ON PLAYERS AND THEIR STRATEGY

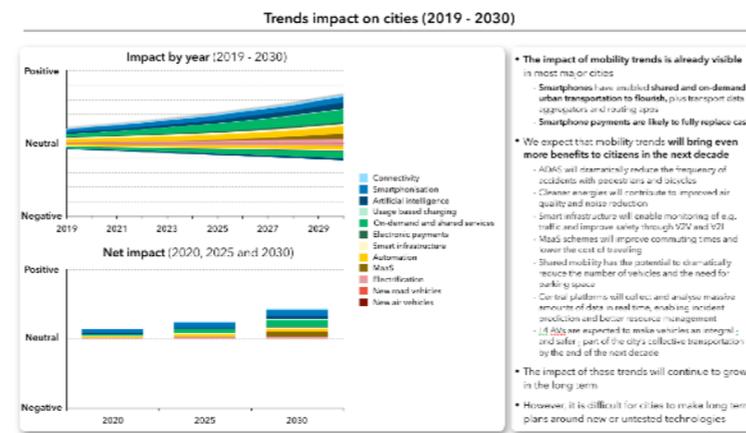


For each stakeholder category, we performed a 4-step analysis

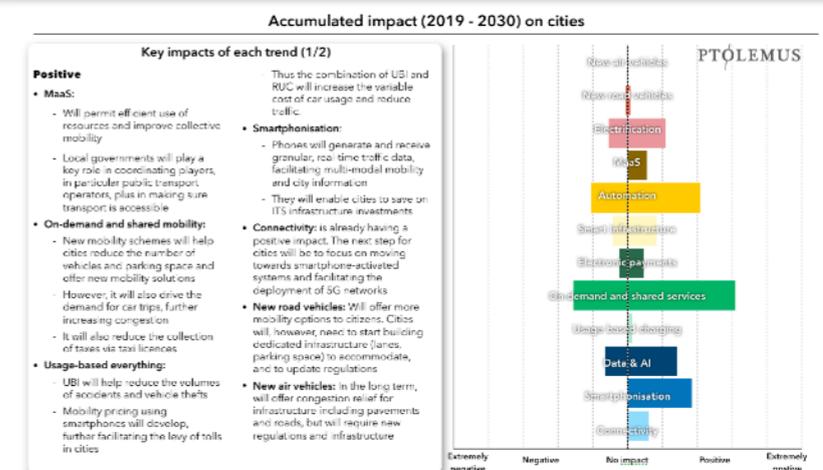
ESTIMATING THE IMPACT ON PLAYERS AND THEIR STRATEGY



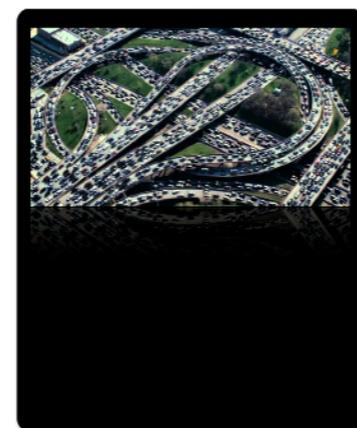
We present the combined impact of all mobility trends on each player between 2019 and 2030



We provide our rationale on why the impact is positive, negative or mixed

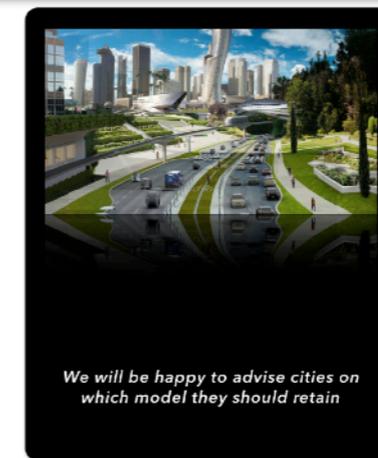


We summarise the impact, and explore challenges & opportunities



- **New smart mobility trends have the potential to solve crucial large city issues** such as congestion and pollution, allowing
 - The sharing of information between stakeholders
 - The sharing of transport modes between users
 - Newer, more efficient vehicles
- To make the impact materialise, **cities will set the rules** that unleash the potential of mobility trends:
 - Create the necessary incentives to enable investment
 - Update regulations to consider new vehicles types and mobility schemes
 - Foster open data and MaaS platforms which unite the different transport operators
 - Manage the smooth co-operation and transition between new and traditional modes of transportation
- **If cities prove that they can manage mobility initiatives well, citizens will see a dramatic improvement in:**
 - Congestion levels
 - Number of accidents
 - Commuting times and mobility alternatives
 - Air and noise pollution

Finally, we offer guidelines on how to successfully navigate the impact of trends



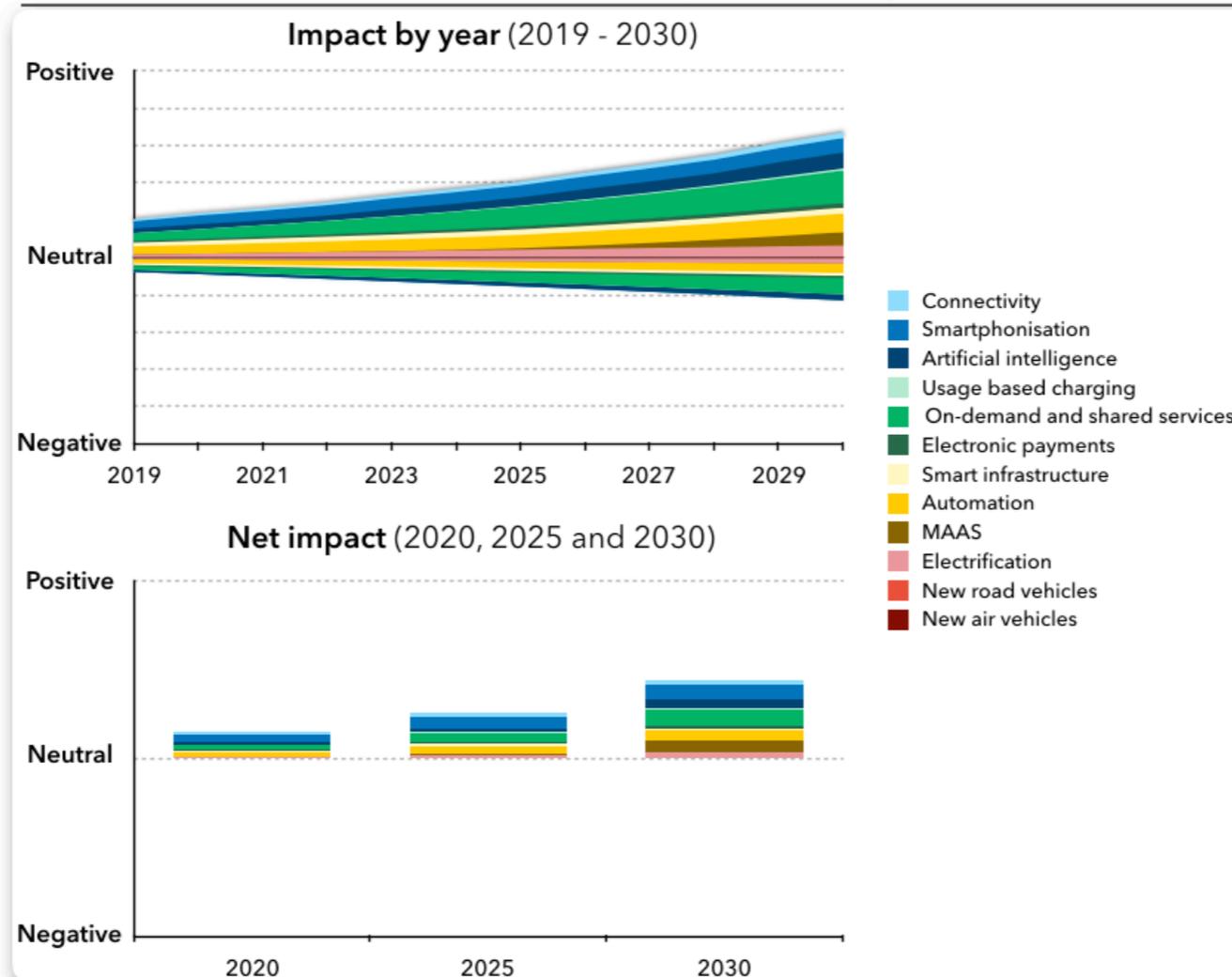
- **Cities have 4 options:**
 - Do nothing, let the market develop mobility
 - Do everything (directly or under concession)
 - Tender a MaaS platform operation
 - Only set the rules
- **In our view, different policies are possible but a number of common guidelines exist**
- **City resources are limited and they should**
 - Let innovation emerge, ie. for example not forbid ride hailing or new vehicles
 - Move to smartphone-enabled payment & access systems
 - **Force public transport operators to open their data to third parties** and trigger a MaaS platform embryo
 - Measure whether investments in public transport is still the optimal option depending on city conditions and traffic patterns

We quantified both positive and negative impacts

ESTIMATING THE IMPACT ON PLAYERS AND THEIR STRATEGY



Mobility trends' impact on cities (2019 - 2030)



- The impact of mobility trends is already visible in most major cities
 - Smartphones have enabled shared and on-demand urban transportation to flourish, plus transport data aggregators and routing apps
 - Smartphone payments are likely to fully replace cash

We expect that mobility trends will bring even more benefits to citizens in the next decade

- ADAS will dramatically reduce the frequency of accidents with pedestrians and bicycles
- Cleaner energies will contribute to improved air quality and noise reduction
- Smart infrastructure will enable monitoring of e.g. traffic and improve safety through V2V and V2I
- MaaS schemes will improve commuting times and lower the cost of traveling
- Shared mobility has the potential to dramatically

To order the study or enquire about our new subscription model, contact mobility@ptolemus.com

Central platforms will collect and analyse massive amounts of data in real time, enabling incident prediction and better resource management

L4 AVs are expected to make vehicles an integral and safer part of the city's collective transportation by the end of the next decade

- The impact of these trends will continue to grow in the long term
- However, it is difficult for cities to make long term plans around new or untested technologies

In this section, we analysed the topics that will permit cities to succeed in designing its future mobility strategy

PLANNING URBAN MOBILITY



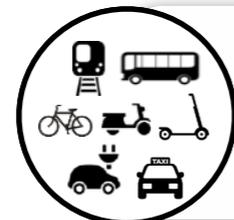
Case studies and best practices

We have selected and analysed the top performer cities in congestion management over the last years and determined the best practices to battle congestion



City mobility demand model

The city model forecasts how the number of road passenger trips of a given city will vary among transport modes, especially in the advent of new mobility modes



The emerging MaaS ecosystem

We discuss the emergence of MaaS as well as the ecosystem of stakeholders and building blocks making it happen



Mobility platform suppliers

We also analyse key platform providers and case studies to enable cities and other interested parties to identify potential partners



Suppliers ranking

Finally, we rank key platform suppliers in 2 categories: Transport Service Providers and Mobility Service Providers

We followed a rigorous analysis not only to identify top performer cities, but also traffic management best practices

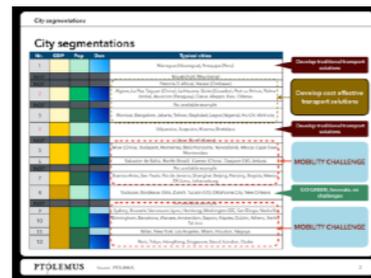
PLANNING
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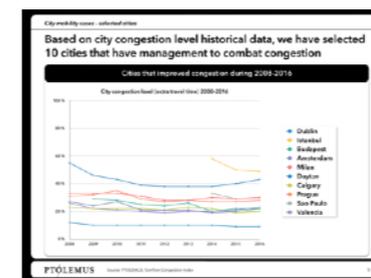
Case studies and best practices

We have selected and analysed the top performer cities in congestion management over the last years and determined the best practices to battle congestion

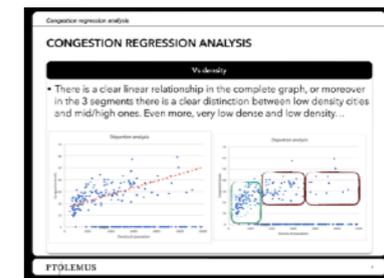
City categorisation based on GDP, population and density



City congestion historical data analysis



City congestion regression analysis



8 selected cities

-  Amsterdam, Netherlands
-  Budapest, Hungary
-  Calgary, Canada

-  Dublin, Ireland
-  Istanbul, Turkey
-  Milan, Italy

-  Pittsburgh, US
-  Prague, Czech Republic

6 best practices to battle congestion by leveraging mega-trends

- 1
- 2
- 3
- 4
- 5
- 6

We built a model to help cities & urban mobility operators design their strategies leveraging the mobility trends

PLANNING URBAN MOBILITY



City mobility demand model

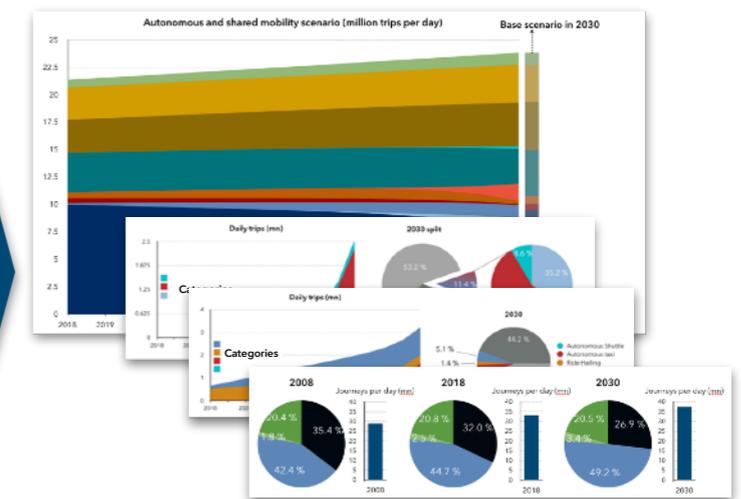
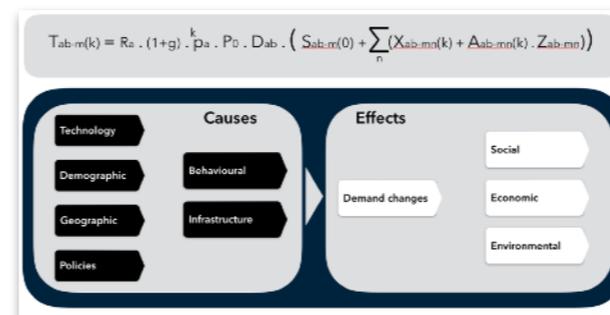
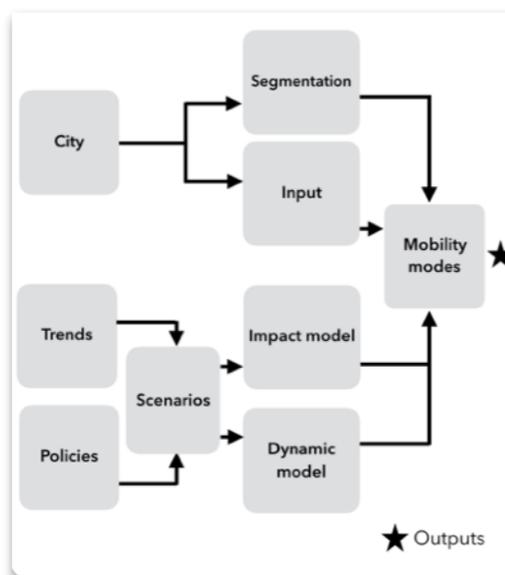
The city model forecasts how the number of road passenger trips of a given city will vary among transport modes, especially in the advent of new mobility modes

Objectives of the model

- To highlight the changes in the number of trips per mode of urban transport from 2018 to 2030
- To assess the dynamics of traditional vs new transportation modes
- To forecast the volume of each transportation mode in comparison to others

For whom it is designed

- Cities for its policy shaping and investing strategies
- Public transportation operators to design their future products and services
- Investors to value mobility companies (by understanding the market and potential revenues' structure)
- Industry and companies to develop fitting strategies to market structures



We broke down MaaS to present a diligent analysis of the key building blocks and players in the ecosystem

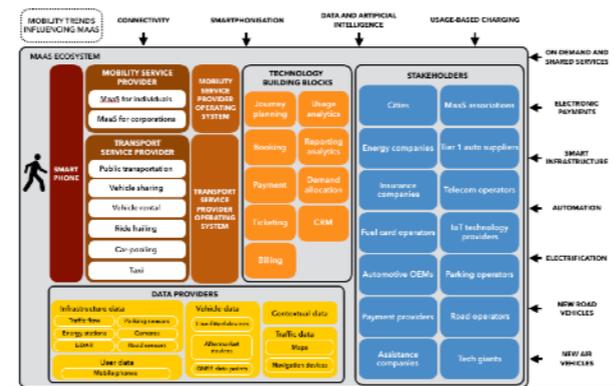
PLANNING URBAN MOBILITY



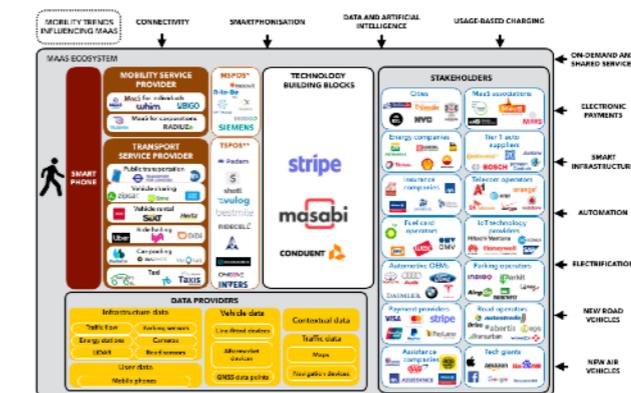
The emerging MaaS ecosystem

We discuss the emergence of MaaS as well as the ecosystem of stakeholders and building blocks making it happen

MAAS ECOSYSTEM



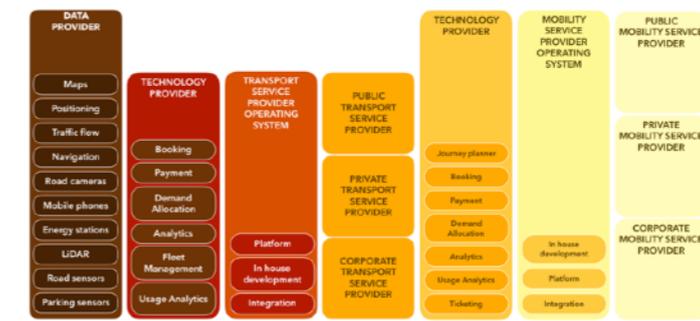
LANDSCAPE



MAAS INTEGRATION LEVELS

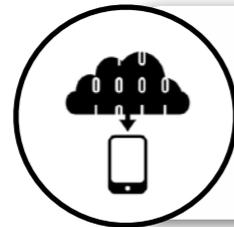


MAAS VALUE CHAIN



We comprehensively analysed key mobility platform suppliers

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URBAN
MOBILITY



Mobility platform
suppliers

We also analyse key platform providers and case studies to enable cities and other interested parties to identify potential partners



<p>Key facts</p> <p>SKEDGO Founded in 2016 Headquarters: Sydney Ownership: Private Employees: 28 Revenue: \$2.4M Revenue Not disclosed</p>	<p>Company heading</p> <p>SKEDGO is a B2B mobility aggregation platform that provides a single point of contact for businesses to manage their fleet and transport needs.</p>
<p>Key numbers</p> <p>250 Clients 380 Cities 3.125 TP 1M Users 16,000 Rentals</p>	<p>Current integration partners</p> <p>Uber, Lyft, AARP, Google, etc.</p>
<p>Business model</p> <p>SKEDGO works with local partners to bring the solution to their cities.</p>	<p>Mass integration level</p> <p>Assess implementation time is between 2 and 6 weeks.</p>

<p>Assessment</p> <ul style="list-style-type: none"> SKEDGO started 5 years ago with a journey planner and has been building out since by adding multiple mobility services to achieve high levels of their integration. SKEDGO has used various tools, but is still trying to find reliable partners in each regional city. These partners take care of the vehicle, vehicle holding, booking, and the most effective fleet of cars as well as possible. SKEDGO is one of the few players in the app system that works in 100+ cities in a single country. 	<p>Place in the value chain</p> <p>SKEDGO is a B2B mobility aggregation platform that provides a single point of contact for businesses to manage their fleet and transport needs.</p>	<p>Evaluation</p> <p>Financial resources: ★★★★★ Experience: ★★★★★ Client portfolio: ★★★★★ Execution: ★★★★★</p>
--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------

<p>Case study participants</p> <p>SKEDGO, NISSAN</p>	<p>Challenge</p> <p>A challenge presented by the Nissan Innovation Lab: What corporate transport needs are most with traditional company fleets and private car use? Nissan was looking for a more efficient, cost-effective and environmentally friendly way of doing things.</p>	<p>Solution</p> <p>A customised Nissan-branded app developed by SKEDGO. The app allows to plan and book their trip online, in real-time, in a user-friendly way. It offers a range of transport modes and park & ride. It fully integrates and real-time trip planning, booking and personalisation options. Integration of public transport pricing and real-time traffic data.</p>
<p>Result</p> <ul style="list-style-type: none"> Nissan employees are now motivated to reduce inefficient and environmentally harmful single car journeys. Nissan employees can easily see the time, budget and carbon savings that alternative transport methods bring. They start to make better choices by themselves. 	<p>Result</p> <ul style="list-style-type: none"> Nissan HR team can better plan, monitor and evaluate travel behaviours at a macro level using the administrator dashboard. This brings savings to the company, both directly through cost efficiency and indirectly, as well as better using their time. 	

Our mobility platform supplier ranking is based on the assessment of 17 companies

PLANNING URBAN MOBILITY



Mobility platform suppliers

Finally, we rank key platform suppliers in 2 categories: Transport Service Providers and Mobility Service Providers

- For an initial list with 20+ of the main mobility platform suppliers, we performed
 - Interviews
 - In-depth market research
 - Detailed analysis
- Based on this analysis, we shortlisted and analysed in further depth 9 TPPs and 8 MPPs
- For each category, we ranked the companies with a clear methodology
- We carefully selected the most relevant metrics and weighted them by their importance

Top 3 Transport Platform Providers



Top 3 Mobility Platform Providers



We analysed how investments are evolving in the industry and identified the key start-ups/investors for each mobility sector

INVESTING IN FUTURE MOBILITY



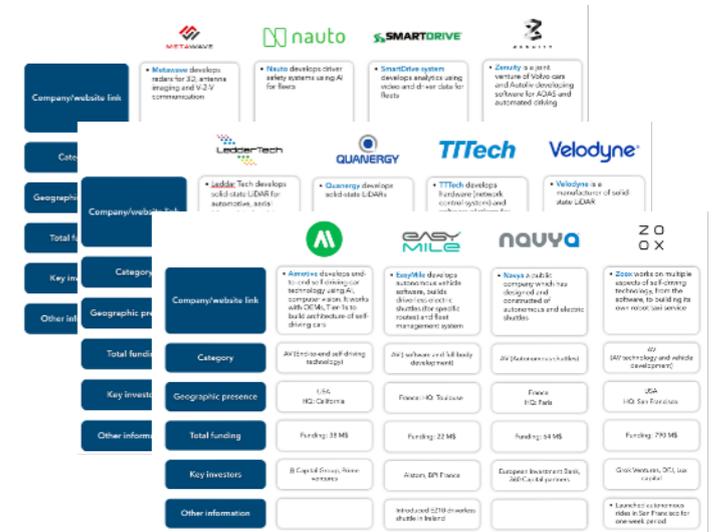
Focus areas

- **Categories:**
 - Shared mobility
 - Electric vehicles
 - Autonomous vehicles
 - Last mile transportation
 - Connected vehicles
- **Geographical focus:**
 - North America
 - Europe
 - Asia
- **Amount of funding:**
 - Funding above \$1M
- **Time horizon:**
 - From 2015 to 2018

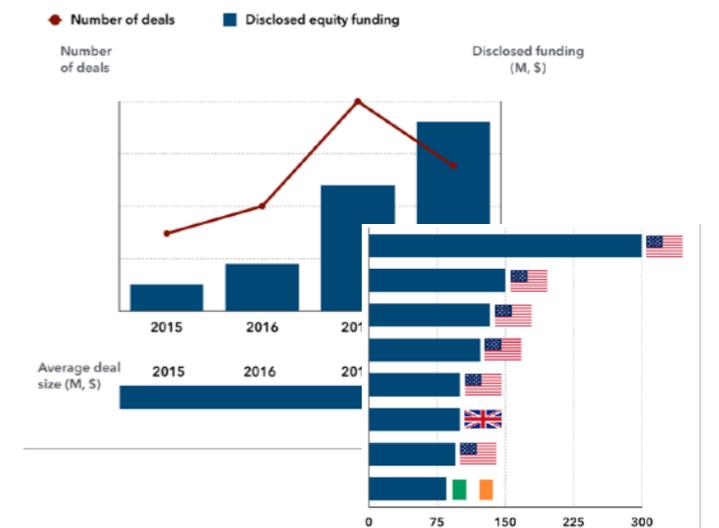
Key insights

- How has the funding in each sector evolved by year?
- How many transactions have occurred in each sector?
- In which steps of the value chain are investments happening?
- How did funding evolve in key geographies?
- Which are the top start-ups in each sector?
- Which technologies will be key areas of investments in next 5 years?

List of 600 start-ups and scale-ups active in the mobility market



Analysis of key investments in mobility in 5 categories



We also identified the global hubs for mobility investment



Finally, the study brings the first ever bottom-up forecast of 11 land transport modes in 18 regions until 2030

FORECASTING THE GLOBAL MOBILITY MARKET



Transport modes projected:

- Passenger cars
 - Own vehicles for personal use
 - Car sharing
 - Ride hailing
 - Car pooling
 - Car rental
 - Taxi
- Coaches, buses & trams (incl. sub-categories)
- Rail
- Two-wheelers (incl. sub-categories)
- Bicycles
- New vehicles

Also included:

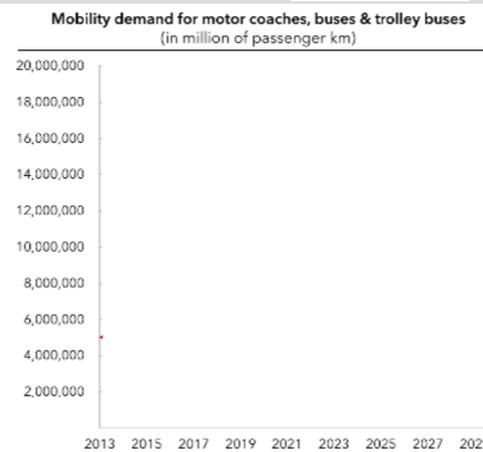
- Global new electric passenger car registrations
- Electric passenger cars in use (5 key markets)
- Autonomous passenger car registrations (L2, L3, L4)
- Autonomous cars in use (L2, L3, L4)

Timescale: Each transport mode is forecast over 3 time horizons: from 2018 until 2020, 2025 and 2030

Unit of volume: million passenger km

Mode	Graph	Units	CAGR 2013 - 2017	CAGR 2017 - 2030
Passenger cars		Millions of passenger km	x %	x %
Own vehicles for personal use		Millions of passenger km	x %	x %
Car sharing		Millions of passenger km		
Ride hailing		Millions of passenger km		
Car pooling		Millions of passenger km		
Car rental		Millions of passenger km		
Taxi		Millions of passenger km		
Motor coaches, buses & trolley buses		Millions of passenger km		
Rail		Millions of passenger km		
2-wheeler / shared e-scooter		Millions of passenger km		
Shared bicycles		Millions of passenger km		
New vehicles				

Mode	Graph	Units	CAGR 2013 - 2017	CAGR 2017 - 2030
Motor coaches, buses & trolley buses		Millions of passengers km		



Validation

Geographic scope

European Union

- France
- Germany
- Italy
- Spain
- UK
- Rest of EU

Rest of Europe

Russia

North America

- USA
- Canada

Latin America

Asia Pacific

- China
- India
- Japan
- Australia
- Rest of APAC

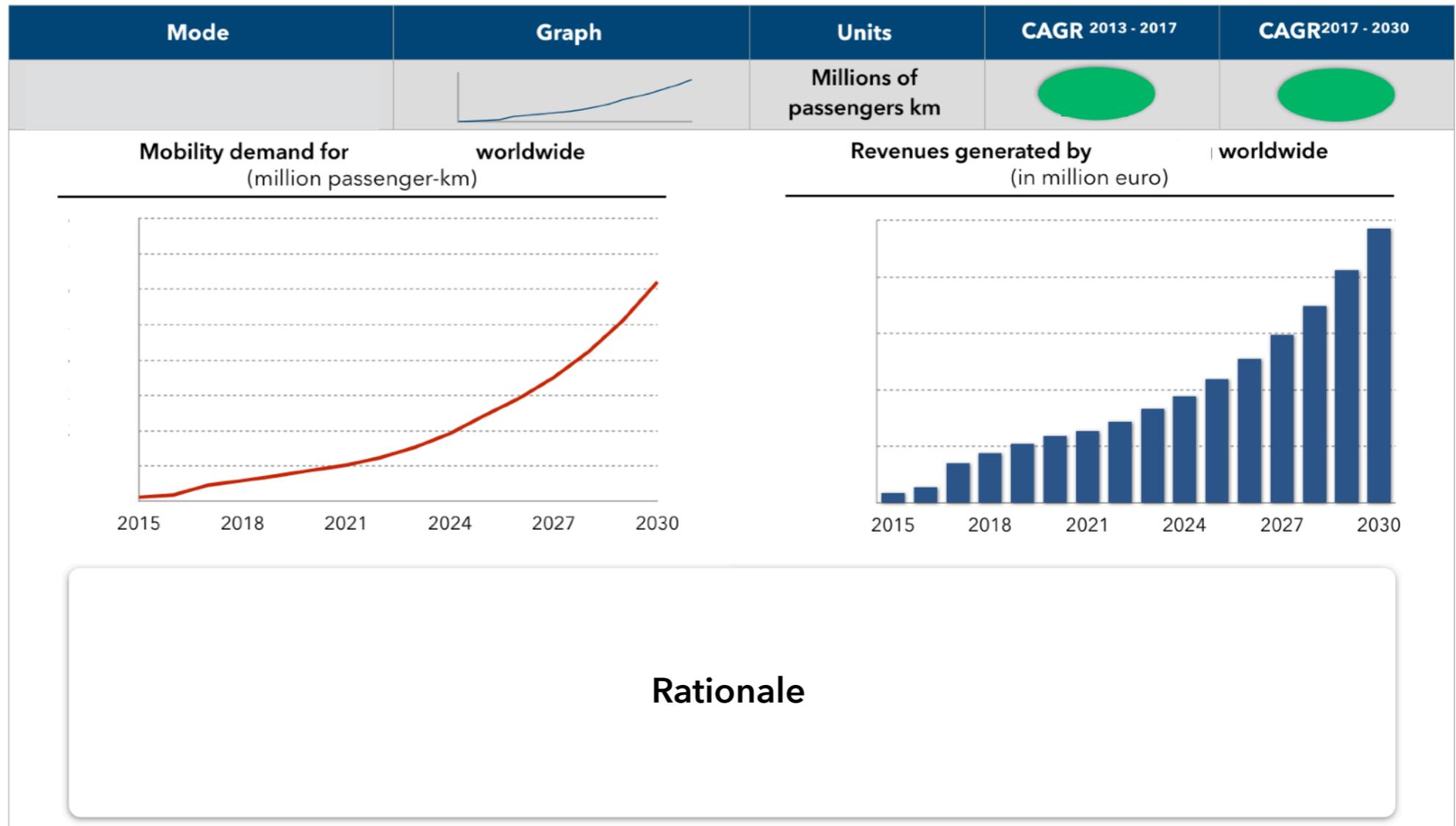
South Africa

Rest of Africa

Global

We also estimated revenues generated for key modes and provided our rationals to explain the trend

FORECASTING THE GLOBAL MOBILITY MARKET



The report covers the activities of over 300 organisations

365 Response	Airbiquity	APCOA Parking	AutoCorp	BikeShare	Breeze bike share	China Mobile	Corrente
3M	Airbus	Apple	Automotive Energy Supply Corporation	Bird	Bridgestone	Cinven	Cowline
99 Taxis	Airbus Ventures	APTA	AutoNation	BIXI	Brisa	CISCO	Cox Automotive
A-to-Be	Aisin	Aral	Autostrade	Blablacar	Brussels Metro	Citibike	Coyote
A1	AISIN	ARC Europe	AVAG Holding	BlaBlaCar	By My Car	Citigroup	Credit Agricole
A123 Systems	ALD Automotive	ARI	Avis	Blockbuster	BYD	Citroen	CSA
AA	Alibaba	Arkan	Avla Networks	Bluegogo	Cabify	Citymapper	Daimler
AAA	Allianz	Arm	AVV	BMI i Ventures	Cabsee	CityMobil2	DAMTC
Abertis	Ally Ventures	Arrend Leasing	AXA	BMJ Group	Car & Away	Citynikes	Danlaw
ACTA	Alphabet	Arval	Baidu	BMW Group	Car Next Door	Cloudbike	Dashee
Activate Capital	Alto	Arval BNP Paribsa Group	Baidu	BMW Group	Car2Go	Clubauto	DATS24
ADAC	Amadeus Capital	AT&T	Bank of America Merrill Lynch	BMW i.	Carplug	Cnes	DB
Adduma car	AMAT	Atlantia	Barclays	BNP Paribas	Carris	Codes Rousseau	De Lijn
Ademe	Amazon	Atlantic Ferries	Base	BNV mobility	CATL	Communauto	Debso
Admiral	American Express	ATM	Beclib	BorgWarner	CCC Information Services	Comovee	Dell
AEG	Amundi	Atzuche	BEM BILE	Bosch	CGI	Conduent	Delphi
Aeroportos de Portugal	Andreessen Horowitz	Audi	Bemobile	Bosch	Chargemaster	Connecteast	Denso
Agero	Andrew	AutismCRC	Berkeley	BP	Chase	Contact Light	Didi Chuxing
Aioi Nissay Dowa Insurance	Animo	Auto Bleue	Bestmile	BPI France	China Grand Auto	Continental	Distruptive

The report covers the activities of over 300 organisations

Divvy	Emel	Eurostat	Ford	Go Urban	Helsinki Business Hub	iGuido Car Sharing	J.P. Morgan
DKV	Emobitaly	Evo Car Share	Free2Move	GoCatch	HERE mobility	Imperial College London	Jaguar
Donkey republic	Emov	EW	Frog Capital	Goget	Hertz	Indigo	Jatco
Dot Transfers	Empark	Facebook	FUJITSU	Goldman Sachs	HHI	Ingenico Group	Jayride
Drive/Reachnow	EMT	Farmacia Silveira	Gabriëls	Gomentum Station	Hino	Ingogo	Johnson Controls
Drivenow	Enel	Faurecia	Galp Energia	GoMore	Hitachi Vantara	Initialized Capital	Johnson Matthey Battery Systems
Drust	Eni	FiA	Garmin	GoNow	Hitch	Inrix	JustPark
DubaiRTA	Enjoy	Fiat - Chrysler	Gazprom	Google	Honda	Instant System	Kapsch
Dynamic Map Platform	Enterprise carshare	First Data	GE	Grab	Honeywell	Intek Group	Keolis
E-Flux	Eon	Fleet Europe	Gemini Investors	Grabhitch	HSBC	Intel	Khosla Ventures
EasyTaxi	Ericsson	Fleetcomplete	Generali	GreenMobility	HSL	Intel Capital	KIA
Ecomobix	Erkon	Fleetcor	Genivi	Greenrock Capital Company	Huawei	Inven Capital	Kodak
Edenred	ESRI	Fleetmatics	Georgia Tech	Group 1 Automotive	Hubway	Invers	Konux
EE	Estradas Portugal	Flex	Ghent University	Groupe Renault	Hutton Collins	Investcorp	Landrover
Egis	Etf partners	Flexigo	GIG Car Share	GSA	Hyundai	Ionity	Launch Mobility
EkoRent	Euromaster	FlitWays	GirACI	GVB	IAG	IOXUS	LeasePlan
Elavon	Europ Assistance	Fluidtime	GLONASS	Harman	Iber	iParkit	Leonardo & Co
Eliocity	EuroPark	Flybrid	GM	Hellman & Friedman	IBM	Isuzu	LG Chem
EMC	European Commission	Föli	GMV	Hello Tomorrow	IDIS	ITS	LG Technology Ventures

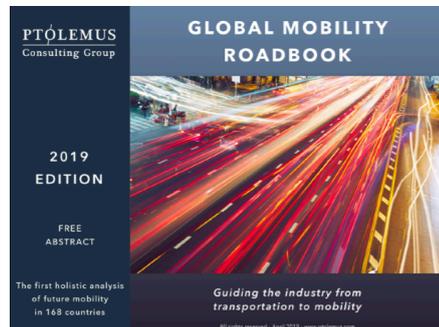
The report covers the activities of over 300 organisations

Liberty Mutual	Maxwell	Mobit	Newland	Optimile	Pasco	Qando	Renault-Nissan
LimeBike	Mazda	MOL Limo	Nextbike	Optimum	PayLane	Qilu transportation Group	Renova Group
Location Smart	Mcvelc	Mondial Assistance	NGP Capital	OPTUS	PayPal	Qixxit	Ridecell
LoJack	Mercedes Benz	Montezemolo & Partners	Nissan	Oracle	Pendragon	Qoros	RingGo
LoRa	Meta System	Moovel group	NMBS	Orange	Penske	Qpark	Road Ventures
Los Angeles	Metrobus	Moovit	Nokia	Orion	Perron	Qualcomm	Roads & Maritime
LoveSharing	Metropolitan Transportation Authority	Moventis	Nomura	Orleans Metropole	Petrobras	Qucit	Rockwell Automation
Lukoil	Metropolitano de Lisboa	MTA	NTT	Ouicar	PetroChina	Quelink	RTA
Lyft	Mevo	Municipal Parking	nuTomy	Outsurance	Pioneer	RAC	SafeFleet
Maas Alliance	Michelin	Munich RE	Nvidia	PACA Investissement	Poppy	RACC	Samsung
Maas Catalonia	Microlise	mycicero	NYC OpenData	Padam	PostBus	Radiuz	SANEF
MaaS Latam	Microsoft	myTaxi	Octo	Palm Monorail	PPZuche	RATP	SAP
MaaS Madrid	Mirror link	Navitia.io	Ofo	Pamplomoma	Preferred Networks	RatP Dev	Sas
Maas Scotland	Mitsubishi	Navizon	Ola	Panasonic	Promutuel	RCI Bank & Services	SBB CFF FFS
Magna	Miveo	NESSCAP	Olashare	Park'n Fly	Protean	ReachNow	Scania
Marie de Paris	Mobike	NetObjex	Omoove	Parkit	Proximus	Refeel	SCOOP@F
Mastercard	Mobileye	NETS	OMV	ParkNow	PSA Groupe	ReFeel Emobility	Sequoia Capital
Matmut	Mobility	New Amsterdam Growth Capital LLC	Onstar	Partech	PSD2	Reliance	Serena
Maven	Mobility+	New York City	Opel	Particle	PTV Group	Remy	Setec

The report covers the activities of over 300 organisations

SFR	Sobi social bicycles	Sysnav	Toyota	UQM	Volkswagen	Zendrive
Shell	Socar	T Mobile	Toyota Financial Services	Urbano	Volvo	ZF Group
Shopify	Sofico	Telefonica	TPF	US Hybrid	Vulog	Zify
Shotl	Soler i Sauret	Telekom Austria	TPG	USA Bureau of Transport Statistics	Wawa	Zipcar
Sicily by Car	Sonae	Telesure	Traak	UTA	Waymo	Zity
Sick	Sony Innovation Fund	Telit	Transdev	Vaizra	Waze	Zoomcar
Siemens	Sound Ventures	Telstra	Transit	Valeo	Weiner Linien	
Sigfox	Southern Connector	Tencent	TRANSLink	Velhop	Wex	
Silence	SouthWest Transit	Teradata	Transport Canberra	Velib	Whim	
Silence Urban Ecomobility	Sprint	Tesla	Transport for London	Verdeva	Wible	
Sistema	Sproverein	ThalesAlenia Space	Transurban	Verizon	WienMobilLab	
Sixt	Square	theParkingSpot	Travelspirit	VIA	Williams hybrid power	
SK Telecom	STCP	Ticketeer	Tropy	Via Verde	Wipro	
Skedgo	STIB	Tim	Turnn	Viasal	worldpay	
Skeleton Technologies	Stripe	Time for Growth	Turo	Viavan	Y Combinator	
SL	Suzuki	TIP (Intermodal port transport)	Uber	Vinci	YouGov	
Smile	Swiftfleet	TomTom	Ubigo	Vintage Investment Partners	youi	
Smobil	Swiftly	Total	UCSF	Visa	Yueqi	
SNCF	Switch	Touring	UnionPay	Vodafone	Yuko	

The roadbook offers a comprehensive market overview and next steps for implementing new mobility



The indisputable analysis of evolving mobility

Global Mobility Roadbook

Contents

- **750-page analysis** of the complex mobility market
- The **impact of 12 core trends on 18 stakeholder types**
- **17 MaaS suppliers assessment** including company strategy, market offering and place in the value chain
- **A quantified city model** to predict the impact of new mobility modes on overall trips
- **Analysis of key investment trends** including profiles of 600+ mobility start-ups and scale-ups
- **30+ case studies** including companies' and cities' strategies
- **The 2018-2030 global mobility demand forecast** mapping mobility demand by 11 mobility modes over 18 countries and regions

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As transportation is morphing into mobility, we all must adopt a user-centric, multimodal approach



Thank you!

- **Global transportation will continue to grow**, making urban congestion & pollution even more acute
- The whole mobility industry has been put to task but **mono-mode transport categories and models are outdated**
- **The Global Mobility Roadbook offers the first holistic analysis to redefine mobility strategies**
 - From mono- to multi-modal
 - From supply-driven to user-centric
 - From transportation to mobility-as-a-service
- **It is the tool to make it happen:**
 - A deep analysis of what is about to come
 - 18 modes forecast until 2030



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***10 years of experience in
shaping future mobility***

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