

# AUGMENTED MOBILITY 2030

## Global Study

2019  
EDITION



The first quantified  
analysis of 18  
transport modes  
worldwide

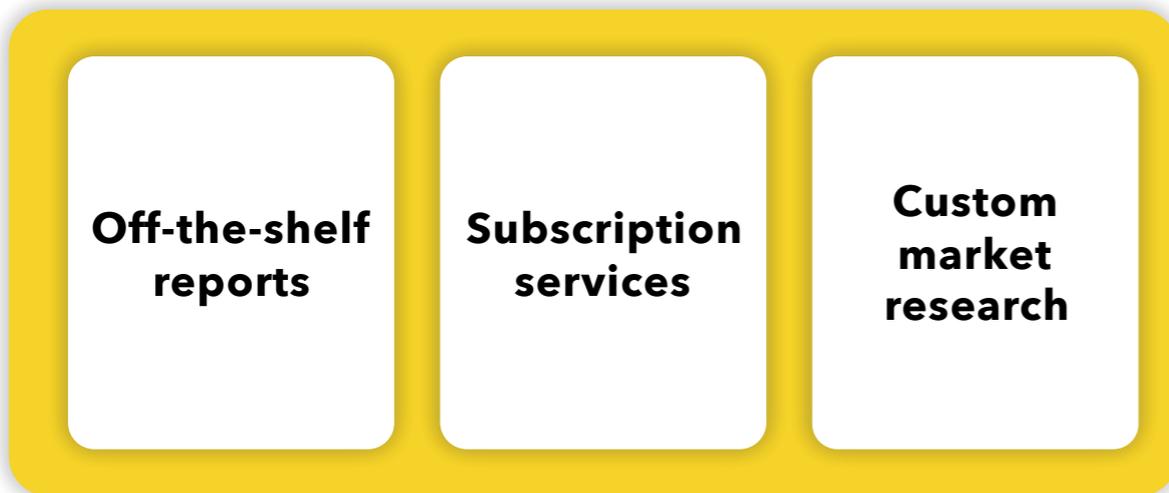
*From transport to user-centric  
multimodal mobility*

# The first strategy consulting & research firm entirely focused on augmented mobility & automation

## Strategy consulting services



## Market research services



## Fields of expertise

<b>Mobility services</b>	Car pooling Car sharing MAAS	Micro-mobility Ride hailing Roadside assistance	Shared mobility Smart parking Tax refund
<b>Vehicle services &amp; telematics</b>	bCall eCall FMS SVT / SVR	Tracking VRM In-car Wi-Fi Fuel cards	Parking Navigation Speed cameras Traffic information
<b>Usage-based charging</b>	Car As A Service Electronic Toll Collection	In-vehicle payments Road charging	UBI / PAYD Vehicle rental Vehicle leasing
<b>Vehicle data &amp; analytics</b>	AI CAN-bus Crowd-sourcing Data protection	Driving behaviour OBD Predictive analytics	Remote diagnostics xFCD
<b>Vehicle automation</b>	ADAS	Autonomous cars	Autonomous trucks
<b>Enabling technologies</b>	Positioning (GNSS / WiFi / cellular)	M2M / connectivity New energies	Smartphones Telematic devices V2X

# Our clients come from across the mobility ecosystem

## Analytics, maps & applications providers



## Automotive manufacturers & suppliers



## Telematics solution providers



## Mobile telecom operators



## Fleet & fuel, ITS & regulators



## Device & location suppliers



## Insurers, aggregators & assistance providers

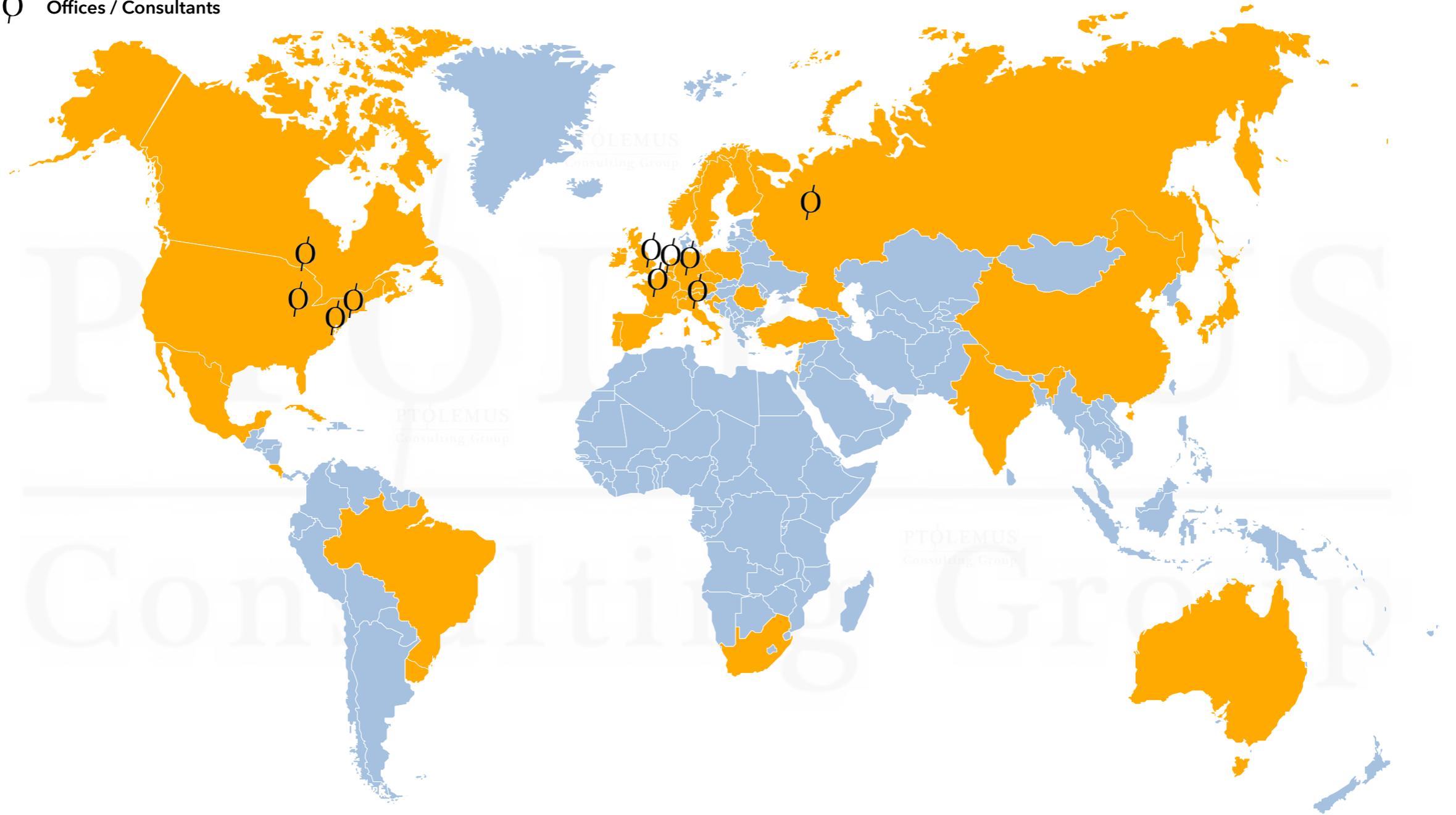


## Banks & private equity investors



# A team of 30 consultants, experts & researchers with 17 nationalities serve our clients worldwide

- Clients
- Offices / Consultants



# 120 consulting assignments to help our clients innovate in the mobility domain



Assessed the global trends and built forecasts of 14 connected mobility services

Leading Telematics Service Provider



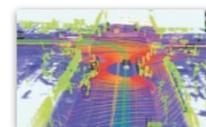
Identified market opportunities & defined strategic plan in connected mobility services

Road & infrastructure operator



Defined its future vehicle connected services global strategy

Global roadside assistance group



Evaluated the market potential of HD maps for autonomous vehicles

Consortium of OEMs & map makers



Conducted a survey of 15 OEMs worldwide on their connected mobility solution needs

Tier-1 automotive supplier



Conducted the due diligence of VTraffic, a leading traffic information provider



Defined connected vehicle data strategy for innovative telematics services provision & monetisation

Vehicle data aggregator



Advised on the optimal structuring of its upcoming tolling scheme



Built 5-year strategy & go-to-market plan in EU mobility services market

Global electronic tolling supplier



Defined our client's strategic positioning in the field of connected vehicle services



Detected opportunities from connected & autonomous vehicles for the space industry



Defined its global data & analytics strategy to predict incidents

Major road operator

# PTOLEMUS can help your organisation define and achieve its mobility strategy

- **Strategy definition**

- Future vision in mobility
- Board coaching
- Market entry
- Data analytics strategy
- Data monetisation strategy
- Multimodal mobility design and planning
- Strategy shaping workshops

- **Investment assistance**

- M&A strategy
- Commercial due diligence
- Technology due diligence
- Feasibility studies
- Market sizing
- Business case development
- Cost benefit analyses
- Post-merger integration

- **Innovation strategy**

- Mobility value proposition
- Mobility plan design
- Product definition
- Go-to-market strategy

- **Innovation delivery**

- Proof of Concept design & launch
- Architecture definition
- Project management

- **Procurement**

- Sourcing strategy
- Specifications
- Supplier selection
- Assistance to tenders

- **Business development**

- Partnership strategy definition
- Assistance to tender response

# This study is the first research to analyse the global shift from transportation to mobility



*The first quantified analysis of 18 transport modes worldwide*

## A rigorous, in-depth analysis...

- **Over 500+ pages**, the report measures the **combined impact of mega-trends on the mobility ecosystem**
  - Assesses the **underlying driving factors** defining the importance of each trend on mobility
  - Analyses the key trends' impact on **market volumes**
  - The result is a **demand forecast** for 18 different land transport modes and the evolution of their market shares
- **Based on 10 years of experience in strategy consulting in mobility**, it leverages:
  - **Over 40 interviews** with OEMs, cities, mobility service providers, infrastructure providers and big data service providers
  - Desk and primary research by a team of 8 consultants and analysts
  - **Insights from 120 consulting assignments** on mobility markets, technology and strategy
- For each market, the report provides:
  - **Driving factors**
  - Triggers and inhibitors
  - Value chain
  - Case studies from **best practice** demonstrators

## ... that combines many firsts:

- The **combined impact of 12 mega-trends** on
  - 16 stakeholder categories
  - 18 transport modes
  - 18 regions
- **A true user-centric, multimodal research**, combining a qualitative and quantitative methodology
- **18 real world case studies** demonstrating best practices in each mobility markets
- A deep-dive assessment of the evolution of core **mobility markets** and their effect on the demand
- **Strategic guidelines** on withstanding the upcoming trends
- **2018-2030 global mobility demand forecasts**
  - Excel forecast outputs
  - 11 transport modes forecast
  - Global volume forecasts in passenger/km
  - 18 countries / regions
  - AVs and EVs volume projections

# It was written by a team of European, American and Asian mobility experts



**Frederic Bruneteau**  
Managing Director  
Brussels

Frederic Bruneteau is the **founder** of PTOLEMUS Consulting Group.

He has accumulated **20 years of experience of the mobility / transport domains** and 15 years of strategic and financial advisory.

He has become **one of the world's foremost experts of connected mobility & automation** and is interviewed on the subject by publications such as the *Financial Times*, the *Wall Street Journal* and *The Economist*.

Frederic has spoken at more than 50 related conferences worldwide.

**He has helped numerous organisations define their strategic & innovation plans and implement them** including Abertis, Admiral, AGC, Aioi Nissay Dowa, Allianz, Axa, Baloise, BP, Bridgestone, Brisa, Coyote System, Danlaw, Egis, ENI, ESRI, Europ Assistance, the European Commission, Generali, HERE, Kapsch, Liberty Mutual, Macif, Matmut, Nationwide, Michelin, the Netherlands' Ministry of Transport, Octo Telematics, Pioneer, Qualcomm, Scania, Sentiance, Société Générale, Telit, Thales Alenia Space, TomTom, Toyota, Vodafone and WEX.

**Frederic directed the research for this report.**



**Dr. Sahand Malek**  
Senior Consultant, Brussels

Sahand Malek has gained **5 years of experience in strategy & R&D projects on mobility data and analytics**, on-board diagnostics (OBD), Usage-Based Insurance (UBI) and Advanced Driving Assistance Systems (ADAS).

He has helped clients such as **Abertis, Baloise Insurance, Bridgestone, CVC Capital Partners, Pioneer, Sentiance** and **ZirconTech**.

Sahand reviewed our global quantitative mobility forecasts.



**Apoorv Swarup**  
Business Analyst, Paris

Apoorv has 5 years of strategic and operational experience across India and Europe in mobility.

He has **helped organisations such as AvisBudgetGroup, Bharat Petroleum, Michelin, Renault Nissan and the World Bank**.

For Renault, he mapped the competitive landscape including product and pricing strategies for EV and connected services.

For this report, Apoorv **led the research on electric vehicles, Big data and AI**.

In addition, he built **our global for BEV and PHEV forecasts until 2030**.



**Alberto Lodieu**  
Manager, Paris

Alberto has **9 years of experience in strategy and operations consulting** with organisations such as Abertis, AGC Automotive, AXA Partners, CNES, the French space agency, CVC Capital Partners, DMP, Europ Assistance, the European Commission, Liberty Mutual, Silver Lake, Société Générale, Telespazio and ZirconTech.

He participated in **over 30 projects** to help organisations identify and implement the set of initiatives needed to achieve or preserve their leadership.

**Alberto has managed this mobility research project and has led our work to build a global picture and forecast of mobility trends:** new players, new vehicle types, new business models, smart city initiatives, etc.



**Annie Reddaway**  
Research Analyst, London

Annie Reddaway has over 4 years of experience in the connected vehicle industry, specifically in the areas of **connected car, cybersecurity and mobility services**.

She has researched and run various events and webinars on these topics.

In 2018, Annie was awarded "Best New Mobility Leader, Analyst or Spokesperson" in the Tech Cars Awards from Auto Connected Car News.

For this report, **Annie analysed the impact of mobility trends on 16 stakeholder categories**.

# We respond to numerous strategic questions

How will the change in mobility behaviour in cities affect the overall car market?

How will present and future trends affect your company's strategy?

How will the combined impacts of key changes impact mobility stakeholders?

Will Uber kill taxis or will electric scooters kill Uber?

How will each of the 18 transport modes evolve in my market?

What will be the share of private cars in 2030 mobility?



What will be the nature and volume of AVs in 2030?

Who in the new value chain will 'own' the end-customer?

Will OEMs retain control over the mobility services platform?

Will AVs replace or increase the total number of urban trips?

What will be the role of cities and governments in the new mobility value chain?

Who will bill for mobility, insurance or tolling in 2030?

**A. EXECUTIVE SUMMARY**

**B. INTRODUCTION**

**C. ANALYSIS OF THE TRENDS SHAPING MOBILITY**

1. Methodology and definitions
2. Connectivity
3. Smartphonisation
4. Artificial intelligence
5. Usage based charging
6. On-demand & shared services
7. Electronic payments
8. Smart infrastructure
9. Automation
10. Mobility as a Service
11. Electrification

12. New road vehicles

13. New air vehicles

**D. IMPACT ON PLAYERS AND THEIR STRATEGY**

1. Methodology and definitions
2. Automotive OEMs
3. Cities
4. Energy companies
5. Fuel card operators
6. Insurance companies
7. IoT technology suppliers
8. Leasing & rental operators
9. MNOs
10. Mobility platform providers
11. Parking operators
12. Payment

13. Public transport operators

14. Road operators

15. Roadside assistance companies

16. Tech / web players (Amazon, Apple, Google, Facebook, Uber, etc.)

17. Tier-1 suppliers

**E. GLOBAL MOBILITY PROJECTIONS**

1. Methodology and definitions
2. Global mobility demand forecast
3. Electric vehicles
4. Autonomous vehicles

**F. CONCLUSIONS**

## Up to now, future mobility has been predicted in a far too simplistic way

- Unconsciously, we all expect the future of mobility “to be like the past, just bigger”
- We assume that we understand the mega-trends (automation, MaaS, etc.)
- We analyse and forecast the mega-trends separately
- Our models are generally vehicle-centric



*Mobility has been predicted as a series of straight, non connected lines*

## To really understand the future of mobility, our analysis must capture and combine all key trends

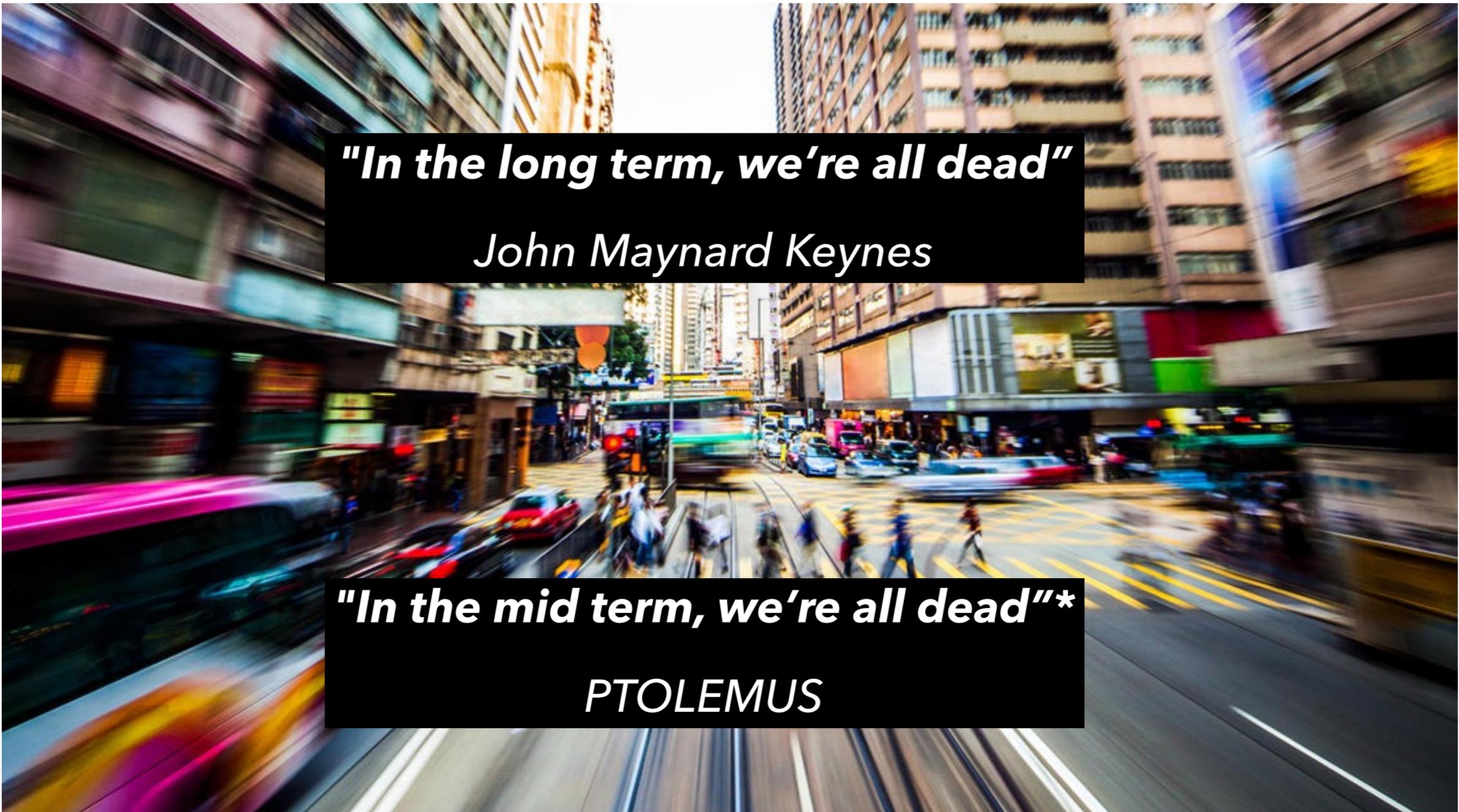
- **Mega-trends are not linear**
  - New things arise
  - Others die
- **Trends are like waves**
  - The beginning of the trend is benign
  - The second part is the tsunami
- **Trends impact each other and must be assessed in combination**
- **We must adopt a user-centric view**



*The future of mobility is blurred, messy and cluttered with high noise levels.*

*And we do not see the sky (or the sun) to orientate ourselves.*

# Mobility will disrupt all of us before we expect it



***"In the long term, we're all dead"***  
*John Maynard Keynes*

***"In the mid term, we're all dead"\****  
**PTOLEMUS**

# Mobility is changing gear, just press "RESET" and move fast!



**Harald Krueger**  
CEO, BMW

*"The electric vehicles not only have beneficial effects on the air quality, but the car sharing principle itself also helps cities manage traffic and parking problems. A recent study showed that each shared electric vehicle replaces up to 15 private cars."*



**Olivier Reppert**  
CEO, car2go

*"Future mobility will connect every area of people's lives. And that's where we see new opportunities for premium mobility."*



**Dara Khosrowshahi**  
CEO, Uber

*"We are now thinking of Uber as a mobility platform. We want you to come to Uber, we'll get your car, we will encourage you to share it, hopefully we will get you an electronic vehicle or a bike."*

*"Mobility as a Service is set to make the biggest change in transport since affordable cars came to market"*



**Sampo Hietanen**  
CEO, MAAS Global



**Mary Barra**  
CEO, General Motors



**Noam Bardin**  
CEO, Waze

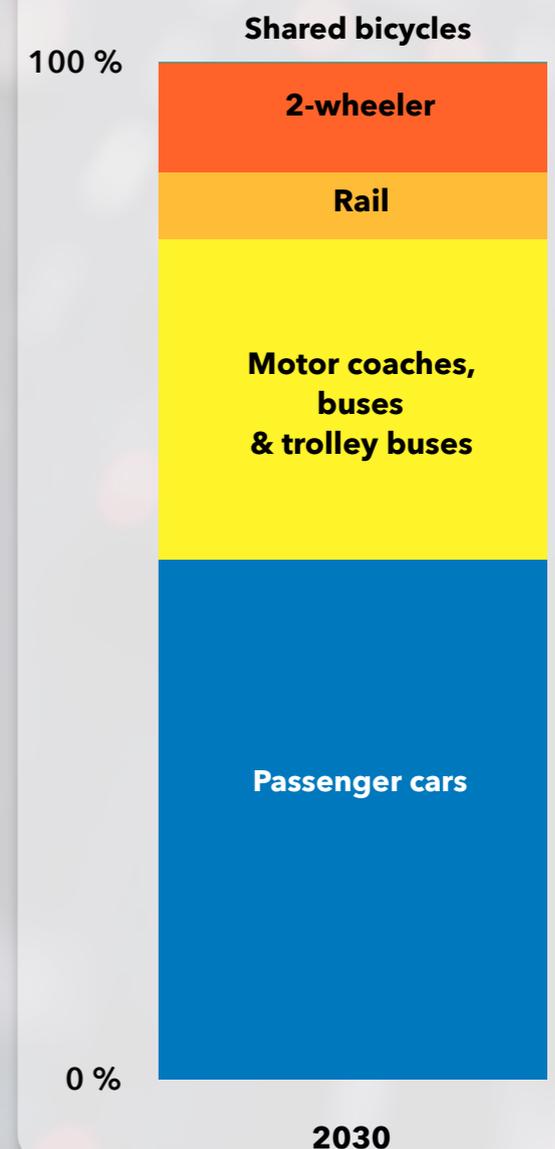
*"Our mission is much larger than just a navigation app. As a mobility provider, we want to end traffic."*

*"Creating a zero congestion world starts with sharing. With an average of 95% of cars sitting idle each day, maximise the utilisation of your car. This is the future of mobility."*

# The global demand for mobility will grow by 55% by 2030, mostly absorbed by cars!

- Global mobility will represent **70** trillion passenger km in 2030, a 55% increase
  - The growth will be facilitated by **rapid vehicle sophistication brought by developments in automation, electrification and connectivity**
  - As a result, **the number of passenger kilometres driven by cars will further increase by 35% from 2020 to 2030**
- The new **mobility models** enabled by smartphonisation and machine learning will continue to **transform urban mobility**
  - **Car pooling will grow by 22% per annum**
  - **Ride hailing alone will generate 50% of the revenues of car-centric mobility in 2030**
  - **Shared mobility will add 60 billion passenger km into global traffic, mainly from cars**
- Urban mobility demand will be **heavily influenced by the deployment of level 4 (L4) autonomous vehicles (AVs), starting in 2021**
  - **15 million L4 AVs** are expected on the road by 2030
- **Automation will lead the ownership model to rapidly switch from owned to shared**
  - Today using a taxi is typically 5 times more expensive than using one's private car
  - By 2030, on average, it will be **20% cheaper to use an autonomous taxi than to use a privately-owned AV**
- Despite fleet electrification growing at 35% annually, only **90 million electric vehicles (EVs) will be on the road by 2030**
- **Old fashion transport modes will take off faster than alternative and new vehicles. They will not solve the congestion problem by 2030**
  - **Motor buses and coaches** will become one of the fastest growing transport modes with **22 trillion passenger km** in 2030
  - **Shared electric mopeds** will see the fastest growth of all mobility modes and are expected to represent **8 million passenger km** by 2030

## Modal split of passenger transport





## Mega-trend #2: Smartphones will become the sole (2-way) interaction mechanism with mobility users



*“People tapped, swiped and clicked on their smartphone a whopping 2,617 times each day, on average”*

*Michael Winnick, CEO, dscout\**

- Smartphones have become one the **most powerful computing devices and integrators** for applications
- The rapid technological advancement of smartphones will give **complex functionalities to even low-end smartphones**
- **Smartphones bring intelligence to the edge:**
  - The system becomes smart as it leaves the old, top-down, command-and-control model
  - It can adjust dynamically without the centre controlling it
- **Fundamentally, thanks to services such as Waze or TomTom, any user can become as smart as the old traffic management centre!**
- Emerging markets, notably China, will move their transport interactions to mobile even faster than Europe and North America
- **Suppliers of traditional systems will gradually disappear**, including ticketing and access systems, supplier of tolling devices, etc.

## Mega-trend #3: The battle for vehicle data will rapidly expand into a war for mobility intelligence



*"In an autonomous and multimodal mobility future, the focus of the data battleground will move from the vehicle to the user."*

*Toon Vanparys, CEO, Sentiance\**

- **Mobility data generation is exploding** thanks to smartphones, increased connected vehicles, mandates such as eCall and open transport datasets and AVs
- **Most OEMs have deployed / are deploying their own cloud platforms**, often based on technology giants' infrastructure
- **As a result, Google, Amazon and Microsoft are now firmly positioned in the vehicle data value chain**
- However, the **real battlefields of the future** will be different:
  - How to smoothly exchange and monetise vehicle data
  - How to go beyond vehicle data and towards a complete understanding of people's mobility
  - How to integrate each transport mode data into transactional MaaS platforms
  - How to create smart systems, using AI
- **Regulators will play a key role in forcing open access to data if the market does not make it happen**



## Mega-trend #4: Usage-based insurance and road usage tolling will make the cost of mobility variable



*“The acquisition of PayTollo is exciting... as we continue to expand our consumer convenience and safety offerings”*

*Joe Verbrugge, EVP & GM, Emerging Business, SiriusXM*

- The UBI market has grown 2.5 fold in the last 3 years
  - UBI is **growing out of traditional markets** to new segments and new markets such as APAC
  - It is driven by **device cost decreases and smartphone-enabled programmes**
- We expect **global UBI premiums to reach €180 billion by 2030**
- **Electronic road tolling subscriptions** have reached 310 million in 2018 and will continue to expand rapidly, driven by:
  - Increasing gaps in infrastructure funding
  - Worsening traffic congestion
  - Growing external costs
  - Smartphone- and in-vehicle tolling
- **Both will expand in parallel, making the cost of mobility variable:**
  - Increasingly GNSS will enable a distance-based road and insurance-charging system...
  - Which we expect to become commonplace with shared autonomous vehicles



# We considered a wide array of factors that have an impact on the future of mobility

## 1 DRIVING FACTORS

### Behavioural

- Smartphone development and massive adoption
- High mobile engagement
- Rapid adoption of shared service models
- Increasing vehicles underutilisation

### Car business transformation

- Car data monetisation
- Proliferation of connected & traceable transportation
- Rise of OEM data hubs
- Fleet electrification

### Infrastructure

- Increasing penetration of smart urban infrastructure
- Adoption of wireless sensors in road infrastructure
- Rise of edge computing and 5G technologies
- Network technologies rapid development
- Increase in data transfer speed via new wireless networks



### Technological advances

- Data processing and storage's increasing capacity
- Low-cost and efficient sensors
- Improvement in GNSS positioning
- AI and machine learning used for analytics and prediction
- Lower battery and EV production costs
- Open APIs

### External factors

- Environment regulations and incentives
- Increasing traffic and congestion in growing cities
- Global population growth
- Waves of increase in car safety requirements

### New delivery model

- New fair pricing models
- Smartphone as a channel to mobility services
- Shared & open data
- New cashless payment options
- Rise of cashless payment and mobile banking platforms

# We identified the 12 mega-trends shaping future mobility

## 2 MEGA-TRENDS

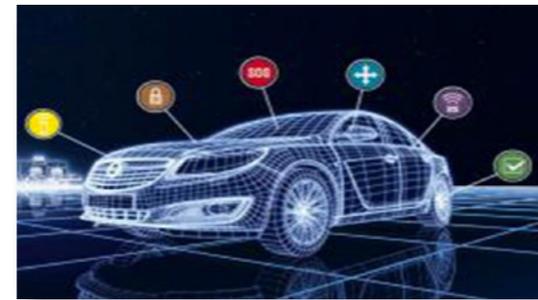
Connectivity



Smartphonisation



Data & AI



Usage-based charging



On-demand & shared services



Electronic payment



Smarter infrastructure



Mobility as a Service



Automation



Electrification



New land vehicles



New air vehicles



# We analysed 18 transport modes, from metro to e-bicycles

## 3 TRANSPORT MODES



Car sharing



Ride hailing



Car pooling



Taxi



Car rental



Own vehicle for personal use



Autonomous car sharing /ride hailing



Own AV for personal use



Bus/motor coach



AV buses & shuttles



Tram & metro



Train



Shared 2-wheeler



Shared bicycle



New land vehicles



New air vehicles

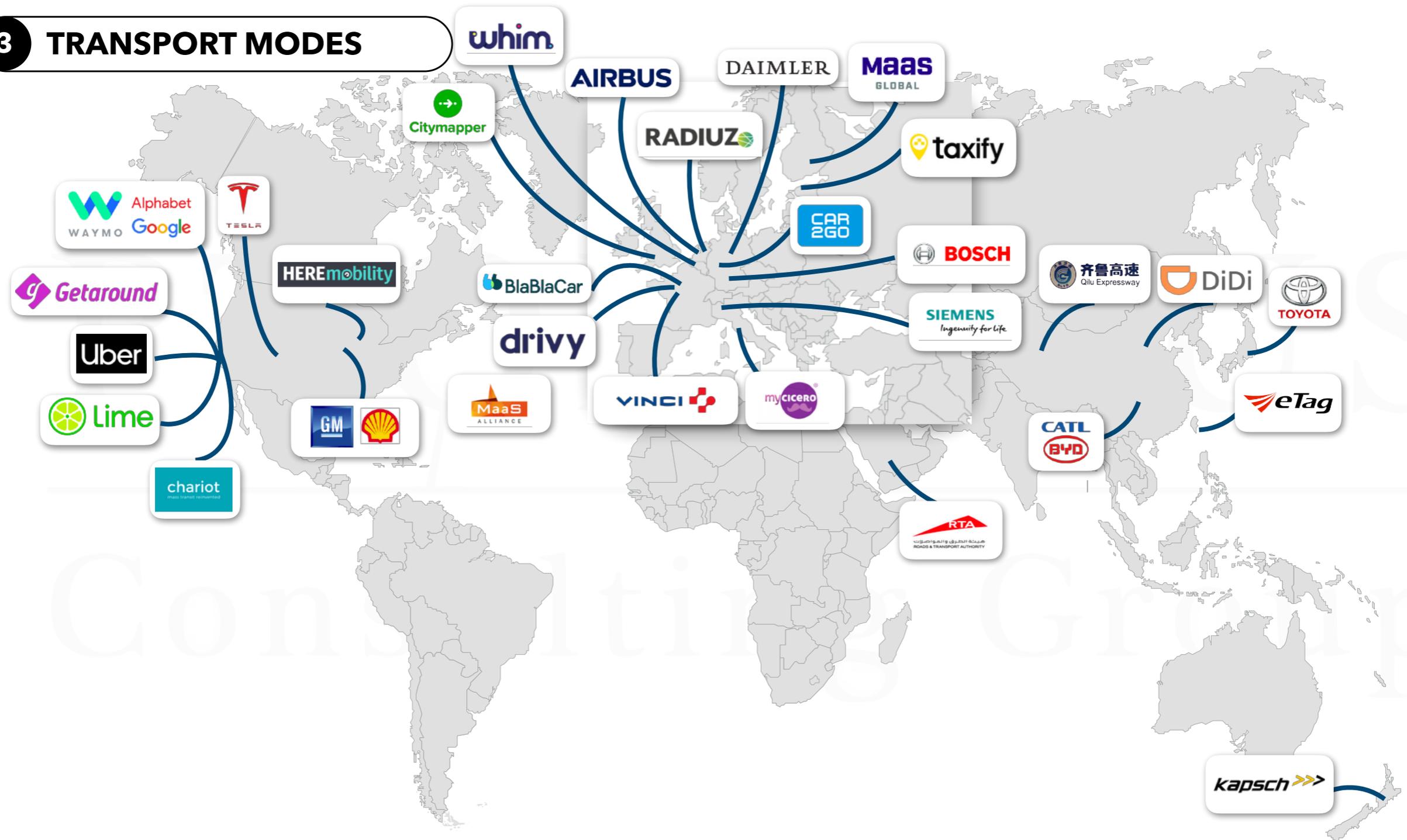


Walking



# We investigated how multimodal mobility is delivered in practice

## 3 TRANSPORT MODES



# We then analysed how each trend will impact 16 categories of mobility stakeholders

## 4 IMPACT ON KEY PLAYERS

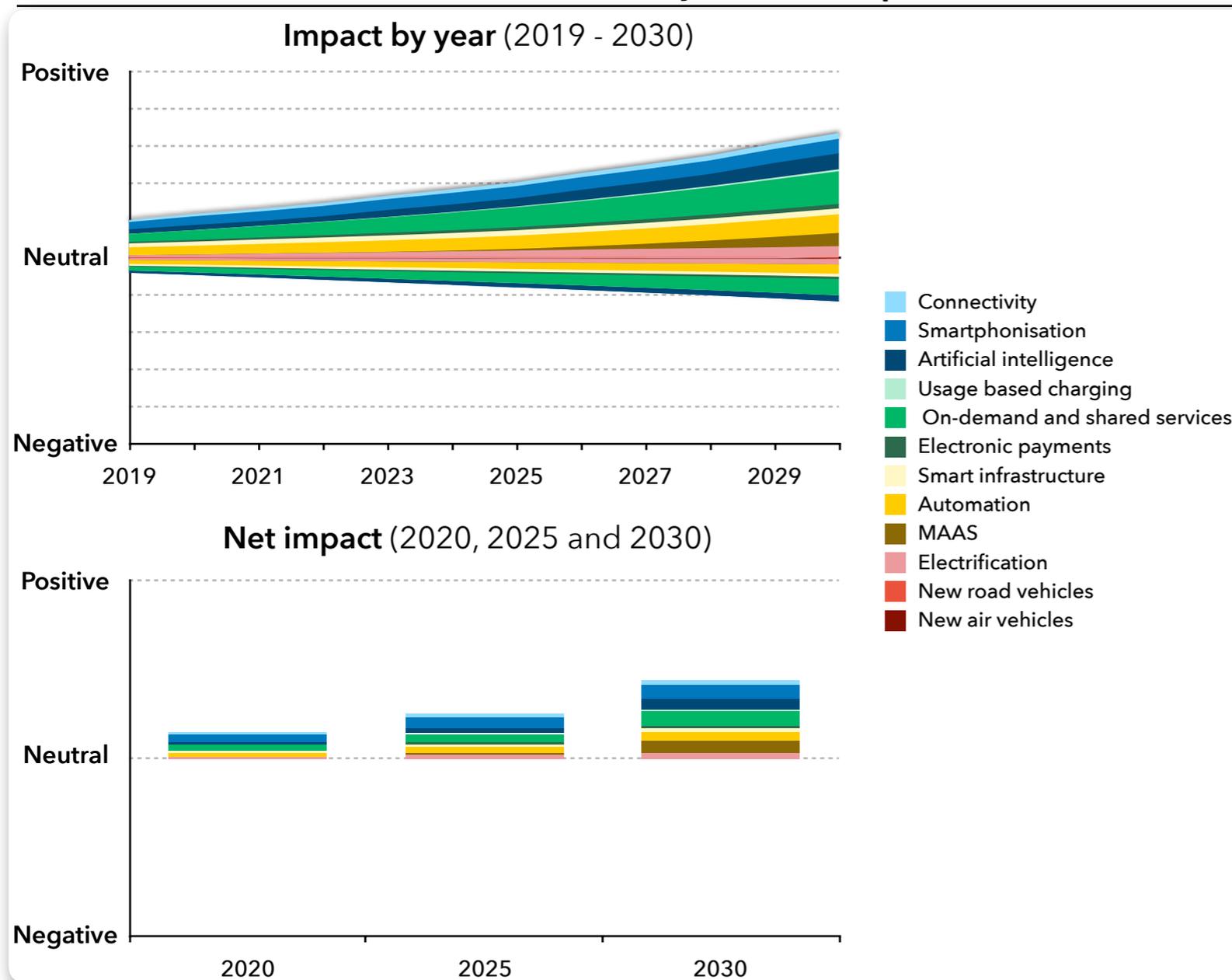
<p><b>AUTOMOTIVE OEMs</b></p>	<p><b>CITIES</b></p>	<p><b>ENERGY COMPANIES</b></p>	<p><b>FUEL CARD OPERATORS</b></p>
<p><b>INSURANCE COMPANIES</b></p>	<p><b>IoT TECH. SUPPLIERS</b></p>	<p><b>LEASING / RENTAL OPERATORS</b></p>	<p><b>MOBILE OPERATORS</b></p>
<p><b>MOBILITY PLATFORM PROVIDERS</b></p>	<p><b>PARKING OPERATORS</b></p>	<p><b>PAYMENT PROVIDERS</b></p>	<p><b>PUBLIC TRANSPORT OPERATORS</b></p>
<p><b>ROAD OPERATORS</b></p>	<p><b>ASSISTANCE COMPANIES</b></p>	<p><b>TECH GIANTS</b></p>	<p><b>TIER-1 AUTO. SUPPLIERS</b></p>

# For example, we measured both positive and negative impacts of mobility on cities



## 4 IMPACT ON KEY PLAYERS

Mobility trends' impact on cities (2019 - 2030)



- The impact of mobility trends is already visible in most major cities
  - Smartphones have enabled **shared and on-demand urban transportation to flourish**, plus transport data aggregators and routing apps
  - Smartphone payments are likely to fully replace cash

We expect that mobility trends will bring even more benefits to citizens in the next decade

- ADAS will dramatically reduce the frequency of accidents with pedestrians and bicycles
- Cleaner energies will contribute to improved air quality and noise reduction
- Smart infrastructure will enable monitoring of e.g. traffic and improve safety through V2V and V2I
- MaaS schemes will improve commuting times and lower the cost of traveling
- Shared mobility has the potential to dramatically reduce the number of vehicles and the need for parking
- Central platforms will collect and analyse massive amounts of data in real time, enabling incident prediction and better resource management
- L4 AVs are expected to make vehicles an integral - and safer - part of the city's collective transportation by the end of the next decade

To order the study or enquire about our new subscription model, contact [contact@ptolemus.com](mailto:contact@ptolemus.com)

- The impact of these trends will continue to grow in the long term
- However, it is difficult for cities to make long term plans around new or untested technologies

# We then forecast the demand for each mobility market

## 5 MOBILITY DEMAND

We identify the driving factors

**Mobility as a Service**  
Integration of multiple modes of transportation into one single platform to provide on-demand services, fulfilling end-to-end travel needs. It is often provided with a subscription or pay-per-use model.

**Driving factors**

- 1 Connected & traceable transportation**
  - Vehicles are becoming more connected, and in most cases are also equipped with GNSS solutions (Global Navigation Satellite System)
  - As a result of smart city and urban mobility plans, this includes both passenger cars and public transportation, such as metro, buses and trams
  - Location information and other mobility-related information from multiple modes of transportation are made available in real time
- 2 Higher capacity of data storage and processing**
  - MAAS integrates a large amount of data from various mobility service providers, which needs to be stored and processed
  - Cloud processing and computing power have been improving rapidly, enabling a faster data transmission from vehicles to the cloud and data processing and computation
  - Additionally, the cost of cloud based server storage has steadily declined over time
- 3 Smartphone as a mobile access to online platforms**
  - Smartphones are the most preferred device to access MAAS services compared to tablets and smart cards
  - It integrates most online services today and enables mobile access to them
  - Access to integrated fare system and online payment via smartphones is also a key driver of MAAS

... we analyse the value chain

**Mobility as a service value chain**

- Mobility service provision**
  - Public transportation operator
  - Ride hailing
  - Car rental
  - Car sharing
  - Bike sharing
  - Autonomous vehicle services
  - etc.
- Platform integration**
  - Software development
  - Integration of multiple mobility service platforms into one platform
- Data integration & management**
  - Data integration from multiple mobility service platforms
  - Data storage
  - Data privacy management
- Data analytics**
  - Data cleaning
  - Data enriching
  - Building of data models
  - Data analysis
- Payment service provision**
  - Payment service provision
  - Integration of multiple fare and payment systems from multiple mobility services
- MAAS service provision**
  - Provision of integrated multimodal transportation services via a single platform
  - Integrated transportation fare services

... we appraise the impact of each trend on each transport mode

**MAAS impact on mobility**

Mode of transport	Rationales	Level of impact
Car sharing	Can be one of the mobility services integrated into MAAS platforms, which will encourage users who have driving need or habit to use the service	Highly positive
Ride hailing	Often provided in different MAAS packages with unlimited rides, discounted prices or pay per trip users, which will especially incentivise subscribers to use the service	Highly positive
Car pooling	Less often seen as a service included in current MAAS platforms It is less attractive compared to ride hailing or taxis if provided in the same package	Neutral
Taxi	Often provided in different MAAS packages with unlimited rides, discounted prices or pay per trip users, which will especially incentivise subscribers to use the service	Highly positive
Car rental	Car rental is often provided in MAAS platforms as a standard service in substitution for car ownership, users who have driving needs can also be satisfied with MAAS	Highly positive
Own vehicle for personal use	MAAS is more cost-effective, convenient and flexible to car ownership As MAAS popularises, car ownership will see a decrease	Highly negative
Autonomous car sharing	Once AVs hit the road, AV sharing services will become an attractive alternative to traditional car sharing, car rental, taxis and ride hailing services in MAAS offerings	Highly positive
Own AV for personal use	Owned personal AVs will see the most threats from MAAS due to high cost of ownership compared to MAAS, which will provide AV sharing services	Highly negative

... we pinpoint the main triggers and inhibitors

**Triggers or inhibitors**

Trigger or inhibitor	Impact	Evaluation of the impact
<b>Technological</b>		
T1 Increasing cloud storage and processing power	Technology enabler for MAAS to process large amount of vehicle data	Positive Impact
T2 Automation and changes in vehicle ownership	Decrease in vehicle ownership and increase in vehicle sharing	Mixed Impact
T3 Challenge in mobility service platforms integration	Standard technical requirements for platform integration need time to be defined and harmonised	Negative Impact
<b>Regulatory</b>		
R1 City & EU MAAS initiatives	Support of development of MAAS from government side, facilitate the process of multimodal data and platform integration	Positive Impact
R2 Unfavourable regulations for car ownership	Competition charges, pollution charges vehicle base or access restrictions will make car ownership more expensive and car usage inconvenient, making MAAS more appealing	Positive Impact
R3 Open data as part of smart city plans	Facilitate data integration to MAAS platforms	Positive Impact
<b>Market</b>		
M1 Consumer needs for integrated mobility services	Market demand for MAAS will be high	Positive Impact
M2 Service providers' increasing willingness to share data	More open APIs offered and more data shared, ease the integration of platforms and data	Positive Impact
M3 Challenge in fare system integration	Negotiation with multiple parties can be time consuming and need potential adjustments from service providers	Negative Impact

... we identify the level of impact vs. other factors / trends

**MaaS impact on mobility**

**Rationales/Explanation on impact:**

- Due to the following benefits we expect MaaS to eventually become the default channel to move within cities:
  - All frequently used mobility services are integrated into a single platform, with optimised route planning based on real-time information
  - People will have multiple choices and better integrated routes for travel
  - Payment will also become much simpler and convenient
- The efficiency, convenience and flexibility offered by MaaS will challenge traditional car ownership considerably, which will affect OEMs
- When autonomous vehicles hit the road, most of which will be provided in a shared mode, they will become another frequently used option

**Rationales/Explanation on timeline:**

- Mobility as a Service is already taking place in Europe, North America and Australia and is gradually expanding to Asia
- Many local authorities are starting to take initiatives to implement MaaS
  - The European Union has invested in MaaS projects and pilots to facilitate the implementation of this concept in Europe
- However, in the short term, we will see it emerging in a limited number of cities as it requires a strong coordination between public and private entities
- We estimate that this coordination will start to happen globally starting from 2025

...finally, we present validated forecasts

**Ground mobility**

**Global modal split of passenger transport (in million passenger km)**

From 2013 to 2030, the share of passenger cars in the total demand for road mobility is expected to percentage points

# The study bring the first ever bottom-up forecast of 11 land transport modes in 18 regions until 2030

## 5 MOBILITY DEMAND

- Timescale: 2018 - 2030
- Unit of volume: million passenger km

### Transport modes projected:

- Passenger cars
  - Own vehicles for personal use
  - Car sharing
  - Ride hailing
  - Car pooling
  - Car rental
  - Taxi
- Coaches, buses & trams (incl. sub-categories)
- Rail
- Two-wheelers (incl. sub-categories)
- Bicycles
- New vehicles

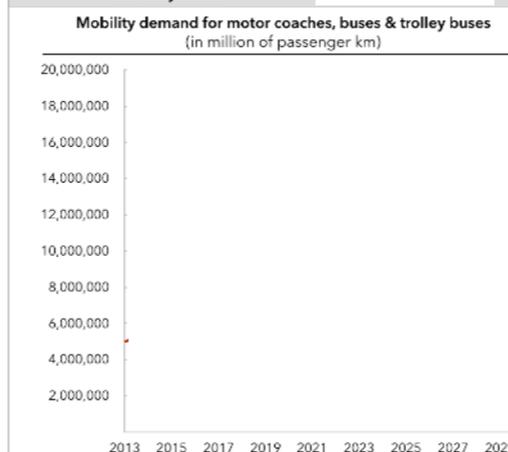
### Also included:

- Global new electric passenger car registrations
- Electric passenger cars in use (5 key markets)
- Autonomous passenger car registrations (L2, L3, L4)
- Autonomous cars in use (L2, L3, L4)

Each transport mode is forecast over 3 time horizons: from 2018 until 2020, 2025 and 2030

Mode	Graph	Units	CAGR 2013 - 2017	CAGR 2017 - 2030
Passenger cars		Millions of passenger km	x%	x%
Own vehicles for personal use		Millions of passenger km	x%	x%
Car sharing		Millions of passenger km		
Ride hailing		Millions of passenger km		
Car pooling		Millions of passenger km		
Car rental		Millions of passenger km		
Taxi		Millions of passenger km		
Motor coaches, buses & trolley buses		Millions of passenger km		
Rail		Millions of passenger km		
2-wheeler / shared e-scooter		Millions of passenger km		
Shared bicycles		Millions of passenger km		
New vehicles				

Mode	Graph	Units	CAGR 2013 - 2017	CAGR 2017 - 2030
Motor coaches, buses & trolley buses		Millions of passengers km		



Validation

### Geographic scope

#### European Union

- France
- Germany
- Italy
- Spain
- UK
- Rest of EU

#### Rest of Europe

#### Russia

#### North America

- USA
- Canada

#### Latin America

#### Asia Pacific

- China
- India
- Japan
- Australia
- Rest of APAC

#### South Africa

#### Rest of Africa

#### Global

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  - Global mobility demand projections to 2030
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  - Autonomous Vehicle volume forecasts through 2030
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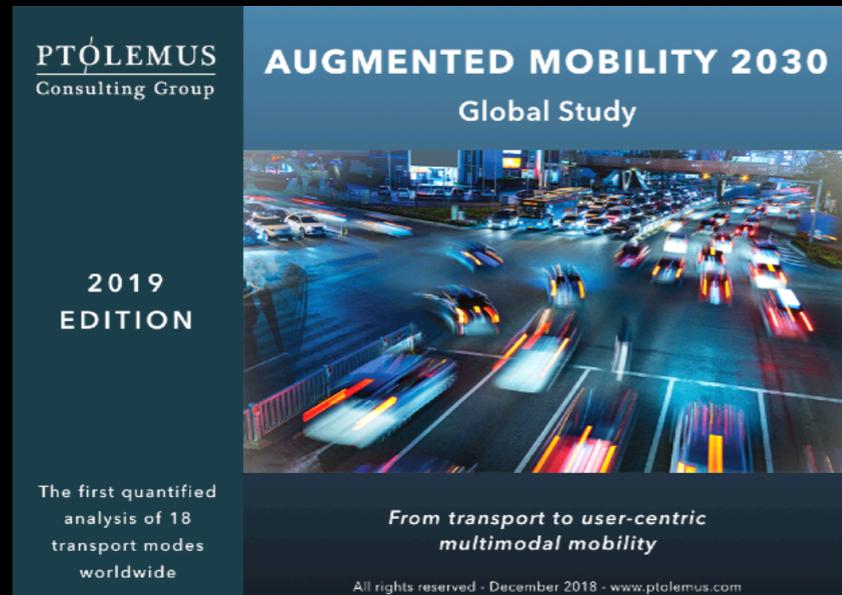
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# As transportation is morphing into mobility, strategists must adopt a user-centric, multimodal approach



*"Everybody has a plan until they get punched in the face"*

**Mike Tyson**

**Thank you!**

- **Global transportation will continue to grow**, making urban congestion & pollution even more acute
- The whole **mobility industry has been put to task** but mono-mode transport categories and models are outdated
- **Augmented Mobility 2030 Global Study offers the first holistic analysis to redefine mobility strategies**
  - From mono- to multi-modal
  - From supply-driven to user-centric
- **It is the tool to make it happen:**
  - A deep analysis of what is about to come
  - 18 modes forecast until 2030



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## Disclosure

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# The report covers the activities of over 300 companies

Company	Type	Company	Type	Company	Type	Company	Type
365 Response	Platform integration	Amadeus Capital	Banks & Private Equity Investor	Audi	OEM	Bosch	Tier-1 Suppliers
99 Taxis	Mobility Platform Providers	Amazon	Tech Giant	AutoCorp	Leasing & Rental Operator	BP	Energy Company
A-to-Be	Mobility Platform Providers	American Express	Payment service provision	Automotive Energy Supply Corporation	Battery Production	Bridgestone	OEM/Supplier
A1	MNO	Amundi	Banks & Private Equity Investor	AutoNation	Vehicle Distributor	Brisa	Road Operators
A123 Systems	Battery Production	Andrew	Device and Location Supplier	Autostrade	Road Operators	Brussels Metro	Public Transport Operators
AA	Roadside Assistance	APCOA Parking	Road infrastructure provision and operation	AVAG Holding	Vehicle Distributor	By My Car	Vehicle Distributor
AAA	Roadside Assistance	Apple	Software Development	Avis	Leasing & Rental Operator	BYD	Battery Production
Abertis	Road infrastructure provision and operation	Aral	Fleet & Fuel, ITS & Regulators	Avla Networks	lot system integration	Cabify	Mobility Platform Providers
ACTA	Roadside Assistance	ARC Europe	Roadside Assistance	Baidu	Tech Giant	Car2Go	Mobility Platform Providers
ADAC	Roadside Assistance	ARI	Leasing & Rental Operator	Bank of America Merrill Lynch	Banks & Private Equity Investor	CATL	Battery Production
AEG	Energy Company	Arkan	Telematics Solution Providers	Barclays	Banks & Private Equity Investor	CCC Information Services	Analytics Maps and Application Provider
Agero	Insurers, aggregators and assistance providers	Arm	lot Hardware provision	Base	MNO	CCV	Tech firms
Aioi Nissay Dowa Insurance	Insurers, aggregators and assistance providers	Arrend Leasing	Leasing & Rental Operator	Beclib	Charging station providers	CGI	Fleet & Fuel, ITS & Regulators
Airbiquity	Telematics Solution Providers	Arval	Leasing & Rental Operator	BEM BILE	Data analytics	Chargemaster	Charging station providers
Airbus	Tier-1 Suppliers	AT&T	MNO	Bemobile	Mobility Platform Providers	Chase	Banks & Private Equity Investor
Aisin	Tier-1 Suppliers	Atlantia	Road infrastructure provision and operation	Bird	Bikes	China Grand Auto	Vehicle Distributor
ALD Automotive	Leasing & Rental Operator	ATM	Public Transport Operators	Blablacar	Mobility Platform Providers	China Mobile	Mobile Network Operator
Alibaba	Tech Giant	Atzuche	Mobility Platform Providers	Blockbuster	Video Rental Service	Cinven	Banks & Private Equity Investor
Alphabet	Aftersales Services			Bluegogo	Bikes	CISCO	Software Development
				BMJ Group	Analytics Maps and Application Provider	Citigroup	Banks & Private Equity Investor
				BMW Group	OEM	Citroen	OEM
				BorgWarner	EV specific Tier 1	Citymapper	Maps & Navigation
						Clubauto	Roadside Assistance

# The report covers the activities of over 300 companies

Company	Type	Company	Type	Company	Type	Company	Type
Cnes	Device and Location Supplier	EasyTaxi	Mobility Platform Providers and Software development	Eurostat	Statistics Agency	GM	OEM
Comovee	Mobility Platform Providers	Edenred	Fuel Card Operators	EW	Fleet & Fuel, ITS & Regulators	GMV	Device and Location Supplier
Connecteast	Road Operators	EE	Mobile Network Operator	Facebook	Tech Giant	Goldman Sachs	Banks & Private Equity Investor
Continental	Tier-1 Suppliers	Egis	Fleet & Fuel, ITS & Regulators	Faurecia	Tier-1 Suppliers	Google	Tech Giant
Cox Automotive	OEM/Supplier	Elavon	Card Payment Provider	FiA	Insurers, aggregators and assistance providers	Grab	Mobility Platform Providers
Coyote	Analytics Maps and Application Provider	Eliocity	Telematics Solution Providers	Fiat - Chrysler	OEM	Grabhitch	Mobility Platform Providers
Credit Agricole	Insurance Companies	EMC	lot system integration	First Data	Banks & Private Equity Investor	Group 1 Automotive	Vehicle Distributor
Daimler	OEM	Eni	Energy Company	Fleetcomplete	Telematics Solution Providers	GSA	Space Agency
DAMTC	Roadside Assistance	Enterprise carshare	Leasing & Rental Operator	Fleetcor	Fuel Card Operators	GVB	Public Transport Operators
Danlaw	Telematics Solution Providers	Eon	Charging station providers	Fleetmatics	Telematics Solution Providers	Harman	OEM/Supplier
Dell	lot system integration	Ericsson	Mobile Harware & Software Provider	Flex	lot system integration	Hellman & Friedman	Banks & Private Equity Investor
Delphi	OEM/Supplier	Erkon	Fleet & Fuel, ITS & Regulators	Fluidtime	Platform integration	HERE mobility	Mobility Platform Providers and Software development
Denso	EV specific Tier 1	ESRI	Analytics Maps and Application Provider	Flybrid	EV specific Tier 1 and 4	Hertz	Leasing & Rental Operator
Didi Chuxing	Mobility Platform Providers	Estradas Portugal	Road Operators	Ford	OEM	HHI	Road Operators
Disruptive	Banks & Private Equity Investor	Euromaster	Fleet & Fuel, ITS & Regulators	Andrew	Device and Location Supplier	Hino	OEM/Supplier
DKV	Fuel Card Operators	Europ Assistance	Insurance Companies	FUJITSU	Computer harware & Software	Hitachi Vantara	IoT Technology Companies
Drive/Reachnow	Mobility Platform Providers	EuroPark	Parking Operators	Garmin	Maps & Navigation	Hitch	Mobility Platform Providers and Software development
Drust	Telematics Solution Providers	European Commission	Fleet & Fuel, ITS & Regulators	Gazprom	Energy Company	Honda	OEM
DubaiRTA	Road Operators			GE	Energy Company	Honeywell	IoT Technology Companies
Dynamic Map Platform	Analytics Maps and Application Provider			Generali	Insurance Companies	HSBC	Banks & Private Equity Investor
				Genivi	Automotive Alliance		
				GLONASS	Satellite Navigation		

# The report covers the activities of over 300 companies

Company	Type	Company	Type	Company	Type	Company	Type
Huawei	IoT Technology Companies	Jatco	EV specific Tier 1	Maven	Software Development	Moovel group	MaaS service provision
Hutton Collins	Banks & Private Equity Investor	Johnson Controls	EV specific Tier 1	Maxwell	Ultra capacitor production	moovit	Data analytics
Hyundai	OEM	Johnson Matthey Battery Systems	Battery Production	Mazda	OEM	Municipal Parking	Parking Operators
IAG	Insurers, aggregators and assistance providers	JustPark	Parking Operators	Mcvelc	Analytics Maps and Application Provider	mycicero	Transport Platform
Iber	Mobility Platform Providers	Kapsch	Road infrastructure provision and operation	Mercedes Benz	OEM	myTaxi	Mobility Platform Providers
IBM	Tech Giant	Kodak	Tech Giant	Meta System	Telematics Solution Providers	Navitia.io	Transport Data Provider
IDIS	Surveillance Systems	Konux	IoT Technology Companies	Metrobus	Public Transport Operators	Navizon	Device and Location Supplier
Imperial College London	Education	Landrover	OEM	Metropolitan Transportation Authority	Public Transport Operators	NESSCAP	Ultra capacitor production
Indigo	Parking Operators	Leonardo & Co	Banks & Private Equity Investor	Michelin	OEM/Supplier	NetObjex	IoT Technology Companies
Ingenico Group	Payment Providers	LG Chem	Battery Production	Microlise	Fleet Telematics System	NETS	Tech firms
Inrix	Connected Car Analytics	LimeBike	Shared Bike Provider	Microsoft	Aftersales Services/ Tech giant	New Amsterdam Growth Capital LLC	Banks & Private Equity Investor
Intek Group	Banks & Private Equity Investor	Location Smart	Device and Location Supplier	Mirror link	Integration Software	New York City	Cities
Intel	OEM/Supplier	LoJack	Telematics Solution Providers	Mitsubishi	OEM	Newland	AIDC Manufacturer
Invers	Carsharing technology	LoRa	Wireless Data Alliance	Miveo	Carsharing technology	Nissan	OEM
Investcorp	Banks & Private Equity Investor	Los Angeles	Cities	Mobike	Bike Sharing Provider	Nokia	Device and Location Supplier
Ionity	Charging station providers	Lukoil	Energy Company	Mobilitye	Software Development	Nomura	Banks & Private Equity Investor
IOXUS	Ultra capacitor production	Lyft	Mobility Platform Providers	Mondial Assistance	Insurers, aggregators and assistance providers	NTT	Telecom Operator
iParkit	Parking Operators	Magna	Tier-1 Suppliers	Montezemolo & Partners	Banks & Private Equity Investor	nuTomy	Automobile service provider
Isuzu	OEM/Supplier	Marie de Paris	Service provision			Nvidia	Software Development
J.P. Morgan	Banks & Private Equity Investor	Mastercard	Payment Providers			NYC OpenData	Service provision
Jaguar	OEM	Matmut	Insurers, aggregators and assistance providers			Octo	Telematics Solution Providers
						Ofo	Bikes
						Ola	Mobility Platform Providers

# The report covers the activities of over 300 companies

Company	Type	Company	Type	Company	Type	Company	Type
Omoove	Mobility Platform Providers	Preferred Networks	lot system integration	Ridecell	Mobility Platform Providers	Smile	Insurers, aggregators and assistance providers
Onstar	In-Vehicle Safety Software	Promutuel	Insurers, aggregators and assistance providers	RingGo	Parking Operators	Smobil	Telematics Solution Providers
Opel	OEM	Protean	Motor production	Rockwell Automation	IoT Technology Companies	SNCF	Public Transport Operators
Oracle	Tech firms	Proximus	MNO	RTA	Road Operators	Socar	Mobility Platform Providers
Orange	Mobile network operator	PSA	OEM	SafeFleet	Telematics Solution Providers	Sofico	Fleet & Fuel, ITS & Regulators
Orion	Telematics Solution Providers	PSD2	Payment Providers	Samsung	Device and Location Supplier	Sprint	Mobile Telecom Operators
Ouicar	Mobility Platform Providers	Qilu transportation Group	Road Operators	SANEF	Road Operators	Sproverein	Public Transport Operators
Outsurance	Insurers, aggregators and assistance providers	Qixxit	MaaS service provision	SAP	Data analytics and IoT Technology Companies	Square	Payment Providers
Palm Monorail	Public Transport Operators	Qoros	OEM/Supplier	Sas	Analytics Maps and Application Provider	Stripe	Payment Providers
Pamplomoma	Banks & Private Equity Investor	Qpark	Parking Operators	Scania	OEM	Suzuki	OEM
Panasonic	Battery Production	Qualcomm	OEM/Supplier	SCOOP@F	ITS Pilot Project	Swiftly	Connected City Big Data
Park'n Fly	Parking Operators	Qucit	lot system integration	SFR	MNO	Switch	MaaS service provision
ParkNow	Parking Operators	Quelink	Telematics Solution Providers	Shell	Energy Company	Synnav	Device and Location Supplier
Particle	IoT Technology Companies	RAC	Insurers, aggregators and assistance providers	Shopify	eCommerce Solutions	T Mobile	Aftersales Services
Pasco	Analytics Maps and Application Provider	RACC	MaaS service provision	Sick	Fleet & Fuel, ITS & Regulators	Telefonica	MNO
PayLane	Payment Providers	Radiuz	Platform integration	Sigfox	Wireless Network Provider	Telekom Austria	Mobile Telecom Operators
PayPal	Payment Providers	RATP	Public Transport Operators	Sistema	Telematics Solution Providers	Telesure	Insurers, aggregators and assistance providers
Pendragon	Vehicle Distributor	Reliance	Energy Company	Sixt	Leasing & Rental Operator	Telit	OEM/Supplier
Penske	Vehicle Distributor	Remy	Motor production	SK Telecom	MNO	Telstra	Mobile Telecom Operators
Petrobras	Energy Company	Renault-Nissan	OEM	Skedgo	Mobility Platform Providers		
PetroChina	Energy Company	Renova Group	Banks & Private Equity Investor	Skeleton Technologies	Ultra capacitor production		
Pioneer	OEM/Supplier						
PPZuche	Mobility Platform Providers						

# The report covers the activities of over 300 companies

Company	Type	Company	Type	Company	Type
Tencent	Banks & Private Equity Investor	Valeo	OEM	YouGov	Research Body
Teradata	Data analytics	Velib	Bike Sharing Provider		Insurers, aggregators and assistance providers
Tesla	OEM	Verdeva	Fintech	youi	
ThalesAlenia Space	Device and Location Supplier	Verizon	MNO	Yueqi	Bikes
theParkingSpot	Parking Operators	VIA	MaaS service provision	Zendrive	Transport Data Provider
Tim	MaaS service provision	Viasal	Telematics Solution Providers	Zipcar	Mobility Platform Providers
Time for Growth	Banks & Private Equity Investor	Vinci	Road infrastructure provision and operation	Zoomcar	Mobility Platform Providers
TomTom	Software Development	Visa	Payment Providers		
Total	Energy Company	Vodafone	MNO		
Touring	Roadside Assistance	Volkswagen	OEM		
Toyota	OEM	Volvo	OEM		
Traak	Data analytics		Mobility Platform Providers and Software development		
Transit	MaaS service provision	Vulog			
Transport for London	Public Transport Operators	Wawa	Fuel Card Operators		
Transurban	Road Operators	Waymo	Aftersales Services		
Travelspirit	Platform integration	Waze	Mobility Platform Providers		
Turo	Mobility Platform Providers	Weiner Linien	MaaS service provision		
Uber	Mobility Platform Providers	Wex	Fuel Card Operators		
UnionPay	Payment Providers	Whim	Mobility Platform Providers		
UQM	Motor production	Williams hybrid power	EV specific Tier 1 and 7		
US Hybrid	Motor production	Wipro	lot system integration		
USA Bureau of Transport Statistics	Statistics Agency	worldpay	Payment Providers		
UTA	Fuel Card Operators				