# PTOLEMUS Consulting Group

## FLEET ELECTRIFICATION

**Global Study** 

### FREE ABSTRACT

The reference report on the migration towards battery electric vehicles



Has the time come for fleets to embrace electric?

## Regulation and incentives are now pushing fleets to buy into electrification



Everywhere, legislation will push fleets to electrify...

In October 2022, when the European Union published provisional legislation under its 'Fit for 55' initiative that effectively bans the sale of petrol- and diesel-powered cars and LCVs in Europe by 2035, the automotive world took a major step towards an electrification.

Whilst the plan still requires ratification, it is a clear sign that the EU is forging ahead with the electric agenda and putting itself on course to become the world leader in electric drivetrain adoption for road transport.

In the US, which has been lagging behind, things are changing too. The 2021 bipartisan infrastructure law represents a \$7.5 billion investment in the US for electrification, and with the Inflation Reduction Act, federal tax credits of up to \$40,000 per vehicle are available for fleets.

### Charging infrastructure immaturity is still an issue

It Is telling that there have been parallel activities regarding charging infrastructure,

in the USA with the aforementioned Bipartisan infrastructure bill and the Alternative fuel infrastructure tax credit (AFITC).

Similarly in Europe, following Norway's lead\*, Germany is heavily investing in an electrified future, with €6.3 billion to be spent on building/installing charging infrastructure by 2025.

But is this enough? Our view is that the installation of charge points must be even more ambitious, if by 2035 Europe, North America and Asia Pacific wish to significantly electrify everything from cars through to the heaviest of long-haul trucks.

### Is it possible for fleets to electrify now?

This raises an important consideration for fleet managers: "If the charging infrastructure is available, should I adopt EVs into my fleet?"

The quick response is "yes", and this report gives both a "state of the nation" view of the situation whilst also providing a playbook of key considerations fleet managers must consider if they wish to



electrify their fleet(s) successfully and in a sustainable manner.

This report frames the key considerations that must be made on the availability of vehicles, suitability for purpose, charging infrastructure considerations and TCO comparisons versus ICE equivalents.

It also provides **case studies** of pioneering companies that have successfully implemented EVs into their fleets, **key suppliers** from the EV value chain, and also **recommendations** as to how suppliers can help fleets electrify their vehicles in the medium to long term.

# Infrastructure, energy cost and vehicle availability must be factored into a company's fleet electrification strategy

### But not all vehicle types are fit for electrification...

PTOLEMUS' analysis reveals that, depending on the type of vehicle, the cost benefit of switching to electric is not always in favour of the EV. So whilst the "refuelling" cost for an EV is commonly cited as being significantly cheaper, once inspection costs, tyre replacement, insurance and financing are taken into account too, the economic case for an EV is not so clear cut. This is especially the case for heavy duty vehicles.

Furthermore, with the cost of electricity per kWh having rocketed in the last 12 months, "cheap" energy tariffs are now so expensive that if an electric car were to use rapid charging stations only, the cost per mile would be €0.21, versus €0.22 per mile for a petrol-engined car, in the UK in 2022.

The TCO model we developed for this report demonstrates that the immediate cost savings associated with electrification have softened significantly, and illustrates that charging infrastructure, energy security and supply must be at the top of the agenda for governments and fleets, and must be addressed in the forthcoming

3-5 years if lofty EU targets are to be achieved by 2035.

### The global EV market will be multiplied 7 times by 2030!

The 2022 global fleet market consisted of 5 million battery-electric cars, vans, trucks and buses in use, with nearly 43% of battery electric vehicles being accounted for by the European region, whilst Asia Pacific represented approximately 35% and North America 19%.

Over the next 8 years, North America is forecast to grow at the fastest rate, in terms of vehicle registrations, - at 34% pa - through to 2030, whilst Europe, China and the rest of the world are expected to grow at 26% and 20% respectively.

Hence, PTOLEMUS forecasts the volume of battery electric commercial fleet vehicle registrations reaching nearly **15 million in 2030**, and contributing to an electrified global commercial fleet of vehicles in operation of **48 million**.

The message is clear that the paradigm shift is upon us and the world is finally pivoting to electric vehicles. This report can help both public and private organisations understand the current challenges the industry faces and, more importantly, how they can overcome them!

Thank you for your interest and please do not hesitate to come back to me if you have any comments or questions about this report.

#### Andrew Jackson Research Director



# The first reference report for how and when fleets should complete the switch to electrification



Has the time come for fleets to embrace electric?

The first practical & independent one-stop guide on the transition

- A 420-page analysis of the global fleet electrification landscape based on:
  - 11 years of market monitoring
  - 17 interviews with key stakeholders
  - 6 months of desk research
- A review of current regulatory and tax incentives to fleet electrification in the US, Europe and China
- A granular, objective assessment of current implementation challenges:
  - Model availability constraints including lead times for key models
  - Unclarity on the cost profile & resale value
  - Charging practicalities & constraints
  - Range anxiety and reliability concerns
- A detailed assessment of all total cost of ownership (TCO) components for:
  - Electric cars, eLCVs and eHGVs versus diesel equivalents
  - Covering depreciation, energy, taxes, insurance, financing, maintenance, consumables, tyres and tolls
- A step-by-step guide on the process to follow to avoid failure, from the feasibility analysis to the operation of the vehicles:
  - Fleet manager's must do list
  - Relevant suppliers and their duties

- Insights from case studies of how 8 leading fleets have successfully electrified
- An assessment of the solutions to accelerate electrification:
  - Infrastructure solutions (charging strategies, vehicle-to-grid, etc.)
  - Optimal procurement options (new / second hand)
  - Telematics-enabled solutions (suitability for conversion, battery health, etc.)
  - Fleet manager & driver training solutions
- An in-depth evaluation of 11 suppliers of electrification solutions, including comparative tables of Leasers, Telematics Service Providers and Software providers
- A 2020-2030 bottom-up market forecast encompassing an Excel file with outputs and charts covering:
  - 4 vehicle segments including: Cars, LCVs, HGVs, and Buses
  - Volume of EV registrations to 2030
  - Volume of EVs in use to 2030
  - 27 countries
  - 6 continents including Europe, North America, Central & Latin America, Asia, Africa, and Oceania



# The study answers the key strategic questions of fleets and their suppliers to succeed in electrification

What are the main challenges facing in fleet electrification?

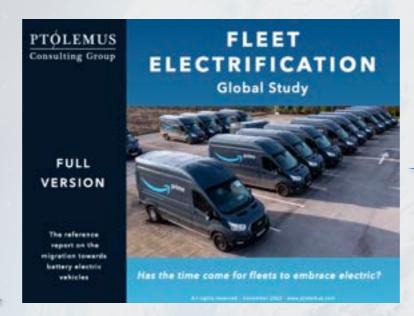
What are the potential solutions to help increase fleet electrification?

What suppliers can / should do to support fleet electrification?

What will be the role of emerging players in the fleet electrification value chain?

In which region will electric fleets grow the most by 2030?

What is the strategy of major OEMs in fleet electrification?



Which suppliers are leading in the market?

What are the benefits of fleet electrifications?

What are the trends driving the electrification of fleets?

What is the impact of government legislation on the fleet electrification?

What will be the size of the electric fleet market in 2030 by segment and by region?

Which vehicle segments will move first to electric?

## The report was written and reviewed by a team of 7 experts of 6 nationalities



**Frederic Bruneteau**Managing Director, Brussels

The founder of PTOLEMUS, Frederic has accumulated 25 years of experience of the mobility & transport domains and 18 years of strategic & M&A advisory.

He has become one of the world's foremost experts of connected mobility and is interviewed on the subject by publications such as the Financial Times, Forbes, the Wall Street Journal and The Economist.

He has led over 180 consulting projects and helped many world leaders define their strategy and implement it. Clients he has served include:

• Fleet services providers
e.g. AGC, Arvento,
Astrata, Bridgestone,
BP, Danlaw, DKV,
Easytrip, ENI, Fleet
Complete, Hitachi,
Nationwide Insurance,
OMV, Telepass,
TomTom, UTA & WEX;

• Automotive OEMs and their tier-1 suppliers:
AGC Automotive,
Bridgestone, Allianz
Partners, AXA Partners,
Cihon, CNH Industrial,
Coyote System, Europ
Assistance, HERE
Technologies, Hitachi,
Michelin, Otonomo,
Scania, Telit, Toyota
and wejo;

Frederic has led many assignments related to electrification and fully reviewed several reports related to fleets including the Commercial Fleet Telematics Global Study and the Connected Fleet Services Global Study.

He also supervised the work for our recent Norway Vehicle Electrification Global Study as well as this report.



**Andrew Jackson**Research Director, London

With a career in market research spanning 15 years, Andrew has over 11 years of experience working in the automotive and industrial sectors.

He has delivered advisory services, custom projects, data and insights for fleet service provider and OEMs: including: CNH Industrial, LeasePlan, Volkswagen, Hyundai.

Andrew has led and participated in many automotive and telematics market research projects, e.g.:

- Provided forecasts for the growth of EVs in the UK, to a leading automotive media company;
- Helped a major manufacturing group in evaluating the global landscape of telematics strategies and applications of engine manufacturers and TSPs in the on-road, agricultural, industrial and marine markets;

- Provided insights to a major European telematics technology provider (TTP) regarding the future of connected vehicles and in-vehicle payments;
- Helped a leading global battery manufacturer define its Eastern European sales strategy;
- Led the global research and created 5-year sales forecasts for a major geospatial data analysis company's go-to-market strategy;
- Provided insight and analysis on the automotive aftermarket for some of Europe's key tier-1 suppliers.

As PTOLEMUS' Research Director, Andrew directed, supervised and contributed to the research and writing of this report as well as the Commercial Fleet Telematics Global Study.



**Alberto Lodieu**Senior Manager, Paris

Alberto has 14 years of experience in strategy and operations consulting, and has participated in over 50 assignments. He has specialised in the mobility, connected cars, ETC & fleet services and insurance & assistance industries.

He recently led the following projects:

- Assisted a leading global Fleet payment provider in defining its European goto-market strategy;
- Assisted a top automotive tier-1 supplier in the design and launch of a disruptive Fleet Telematics device;
- Performed the commercial and technology due diligence of a major insurance telematics provider;
- Helped a transport company define its strategy and evaluate the benefits of telematics;
- Helped one of the world's largest assistance companies define its European automotive telematics strategy, value

- proposition and Minimum Viable Product;
- Helped one of the largest insurance groups define its connected and mobility services strategy and value proposition;
- Helped a tier-1
   automotive supplier in its
   market entry and product
   strategy to enter the
   European aftermarket
   and embedded ETC
   markets;
- For the European Commission, conducted an impact analysis of mandating positioning technologies on mobile phones for emergency applications (E112).

Last but not least, Alberto has been leading our work to build a global picture and forecast of mobility trends and he notably led the research and writing of our landmark 750-page Global Mobility Roadbook (2019).

Alberto is fluent in Spanish, French, English and Italian.

### Authors

## The report was written and reviewed by a team of 7 experts of 6 nationalities



**Dr. Sarmad Zaman Rajper** 

Research and Strategy Consultant, Brussels

A PhD in Business Economics from Ghent University, Sarmad has over 8 years of experience in research and business administration.

He has gained considerable research experience in the field of **EVs** and road-related projects.

In particular, Sarmad performed his PhD thesis on the Prospects of EVs in Pakistan.

He has participated in over 10 projects to help organisations meet their goals and objectives.

Since joining PTOLEMUS, Sarmad has participated in research and strategy projects, e.g.:

- Analysed the impact of EVs o the business of a leading roadside assistance company in the Nordic region
- Created a global database on electrification and EVs

Sarmad is fluent in English, Urdu and Sindhi.



Electric Vehicles.

**Haili Zuo**Business Analyst, Paris

Haili is a Business Analyst with experience in research and consulting. Within PTOLEMUS, she develops her knowledge and expertise in commercial fleet telematics and

Haili's most important assignments include:

Participated in PTOLEMUS'
 Commercial Fleet Telematics Global Study, researched and collected primary data and identified the key players in the market;

- Helped a multinational telecommunications company to enlarge its customer base in China by identifying 200+ potential customers with in-depth industry analysis;
- Participated in the research for this study, mainly focused on the charging infrastructure in Europe, USA and China

Haili is currently based in Paris and she is a Mandarin native speaker, is fluent in English and in Cantonese.



**Matilde Gusmaroli**Business Analyst, Paris

Matilde is a Business Analyst with experience in research and consulting.

Within PTOLEMUS, Matilde develops and leverages her knowledge and expertise in **Usage-based Insurance and Electric Vehicles.** 

Since joining PTOLEMUS, Matilde has contributed to several research projects:

 The Norway Vehicle Electrification Study, where she performed an indepth review of the report;  The Fleet Electrification Global Study, where she analysed and created profiles for fleet management suppliers.

Matilde is also a key contributor to developing templates, dashboards and reporting and visualisation tools skills.

She is currently based in Paris and is an Italian native speaker, fluent in English and Spanish.



**Katrina Lin**Research Analyst, Brussels

Katrina is a Research Analyst with 3 years of experience, who has delivered several industrial studies.

Within PTOLEMUS, she has developed her expertise in the commercial fleet and Electric Vehicles through internal industry research and is responsible for updating industry logs.

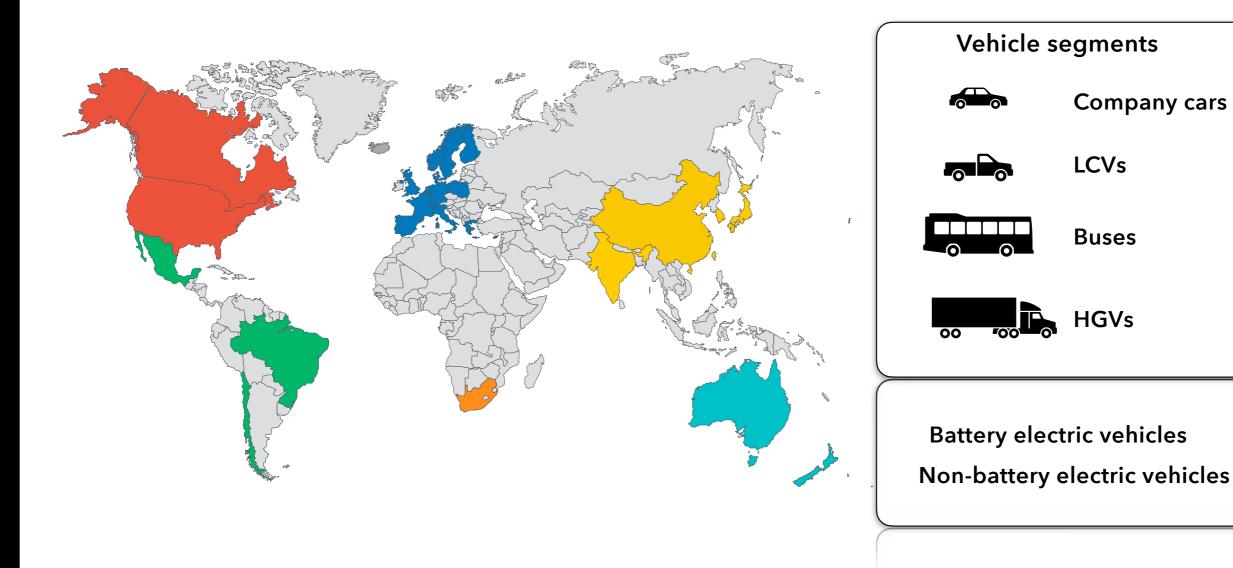
She has also contributed her analytical and research skills to the following projects:

- Created a global database on connected car services to update our Vehicle Data Market Global Study;
- Provided a car data broker with market sizing, forecasting, and trends of mobility economy markets;
- Helped a global electronic tolling solutions provider research ETC tenders in North America

Katrina is a fluently trilingual communicator in Chinese, English, and French.

## Our forecast analyses the growth and penetration rates of electric vehicles in fleets across 6 continents

The 6 regions covered by the market forecasts\*





## PTOLEMUS followed a 5-stage process to ensure the relevance and high quality of this research

**PLAN** 

**DESIGN** 

**RESEARCH** 

**BUILD** 

REFINE

• Each research project begins with a thorough planning phase that defines the objectives of the research and what value it should bring to the reader

The next stage is to design the "tools" required to successfully perform the project:

- Questionnaire and survey design: the questionnaires are designed to address the research requirements and evolve based on respondent feedback
- **Secondary research:** Encompassing the collection of data from all relevant government and industry sources
- Desk research: Leveraging of non-confidential PTOLEMUS internal IP built-up from many consulting projects with fleets and fleet electrification solution providers
- The team collates and analyses the facts, figures and insights collected during the research phase and creates the content
- PTOLEMUS aims at creating reports that are "C-suite ready" and applies the "pyramid principle" to every slide produced
- The final stage of creating the report is to share the content amongst the most senior personnel in the business, leveraging years of experience in vehicle electrification to, robustly stress-testing the insights,

- Then we identify the sources and market intelligence required to meet the objectives of the report
- Forecast model design: the forecast model is designed to combine lagging and/or leading indicators
- **Primary research:** Split between company surveys and executive interviews, this phase uncovers the insights only known to industry insiders and not commonly covered by readily available secondary sources
- Ensuring that from the page headline to the final word, every page is easy to read, the content is cohesively written and the reader can gain easily understandable insights

conclusions, and forecasts of the report and ensure that any content adjustments required are made, thus ensuring the quality and reliability of insights.

## PTOLEMUS' forecast methodologies have been specifically designed to model the fleet BEV market

### Scope of the fleet electrification forecast

Our forecast considers
historical data from 2010 to
2021, and evaluates current
practices to promote EVs in 27
countries around the world

- For the vehicle market sizing and forecast, we include:
  - Number of new BEVs registered
  - Number of other vehicles registered (incl. plug-in hybrid and hydrogen vehicles)
  - Number of BEVs in use
  - Number of other vehicles in use (incl. hybrid electric and plug-in hybrid electric vehicles)
- For the fleet BEV market sizing and forecast, we include:

- Total battery electric company cars registered and cars in use
- Total battery electric LCVs registered and in use
- Total battery electric buses registered and in use
- Total battery electric HGVs registered and in use
- To generate our forecast for fleet BEV vehicle registrations from 2022 to 2030, we assess the 27 countries' EV progress & incentives:
  - Number of new EVs registered and EVs in use
  - GDP per capita
  - Density of the charging infrastructure
  - EV incentives



# We would like to thank the following companies for their participation during PTOLEMUS primary research phase













































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### The report mentions 82 companies (1/2)

Company	Туре	Company	Туре	Company	Туре
ALD Automotive	Leasing / fleet management company	DST	Rental Guardian Fu Technologi		Infrastructure
Alphabet	Leasing / fleet management company	<b>DKV Euroservice</b>	Fleet solution provider	Hertz	Rental
AMA Roma	Environmental services	E zero	Distributor	Holman	Leasing / fleet management company
Amazon	Logistics fleet	EV Box	Charger solution provider	Honda	OEM
American Battery Solutions	Energy	EV Connect	TSP <b>Hyundai</b>		OEM
Arval Europe	Leasing / fleet management company	<b>EV Semi Fleet Corp</b>	Truck manufacturer	ck manufacturer <b>IKEA</b>	
AT&T	TSP	EVgo	Charger solution provider	Jim Pattison Lease	Fleet solution provider
Athlon	Leasing / fleet management company	Element	Fleet solution provider	Leasenlan	
Avis Budget Group	Rental	FedEx	Logistics fleet	Logistics fleet LG	
Bureau Veritas Group	Inspection	Fleet Advisory Associates	Consulting Li Auto		OEM
BYD	OEM	Ford Pro	OEM Li-Cycle		Recycling
BrightDrop	Truck manufacturer	Frito-Lay	Logistics fleet	Linetec services	Infrastructure
ChargePoint	Energy	G7	TSP	Loxam	Rental
Citroën	OEM	Genus ABS	Logistics fleet Merchants fleet		Fleet solution provider
Daimler Truck	Truck manufacturer	Geotab	TSP Merge Electric Fleet Solutions		Fleet solution provider
Danone	Logistics fleet	Gilbarco Veeder-Root	Charger solution provider	NextEra Energy	Energy
DHL	Logistics fleet	Glencore	Energy <b>NIO</b>		OEM
dpd	Logistics fleet	GM	OEM	Nissan	OEM



### The report mentions 82 companies (2/2)

Company	Company Type		Туре	
Northvolt	Energy	UPS	Logistics fleet	
Nuvve	Charger solution provider	Veolia	Environmental services	
Perpetual Motion	Leasing / fleet management company	ViriCiti	Software	
Redwood Materials	Recycling	Volkswagen	OEM	
Renault	OEM	Volvo Truck	Truck manufacturer	
SF Express	Logistics fleet	Voltage	Software	
SGS	Logistics fleet	Wey	OEM	
	_	Wheels	Fleet solution provider	
Sherbet Taxi	Taxi fleet	Xpeng	OEM	
Siemens	Fleet solution provider	Yodel	Logistics fleet	
SIXT	Rental			
SK Innovation	Energy			
Solvay	Recycling			
Stellantis	OEM			
Syrah Resources	Energy			
<b>Talon Metals</b>	Energy			
Tesla	OEM			
Toyota	OEM			
TotalEnergies	Energy			

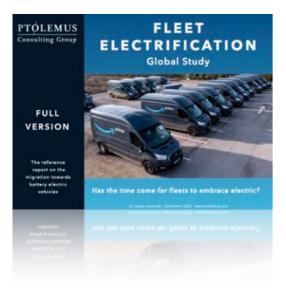


### We use the following acronyms in this report

Acronym	Definition	Acronym	Definition	Acronym	Definition
AFIR	Alternative fuels infrastructure	EVs	Electric vehicles	MCVs	Medium commerical vehicles
	regulations	EVSE	Electric vehicle supply equipment	NEVs	New energy vehicles
APAC	Asia-pacific	GHG	Greenhouse gas	NORAM	North America
AVAS	Acoustic vehicle alert alarm	GIS	Geographic information system	OEMs	Original equipment manufacturers
B&C	Buses and Coaches			ОВС	On-board charger
BEVs	Battery electric vehicles	GPS	Global Positioning System		
BMS	Battery management system	GVWR	Gross vehicle weight rating	PHEVs	Plug-in hybrid electric vehicles
CAGR	Compound annual growth rate	GWh	Gigawatt hour	PHYD	Pay-as-you-drive policy
CaaS	Charging as a service	HEVs	Hybrid electric vehicles	PVs	Passenger vehicles
CC	Congestion charging	HGVs	Heavy goods vehicles	RSA	Roadside assistance companies
CCS	Combined charging system	ICE	Internal combustion engine	SoC	State of charging
СРО	Charging point operator	ICEV	Internal combustion engine vehicles	SoH	State of health
CSR	Corporate social responsibility	IEA	International Energy Agency	TCO	Total cost of ownership
DCFC	Direct current fast charging	kWh	Kilowatt per hour	TSP	Telematics service provider
EoL	End of life	LATAM	Latin America	V2G	Vehicle to grid
ESG	Environment, Social and Governance	LCVs	Light commercial vehicles	ZEVs	Zero-emission vehicles
ETC	Electronic Toll Collection	LEZ	Low emission zone		
EU	European Union	LDVs	Light delivery vehicles		
EMSP	e-Mobility service provider	MCS	Megawatt charging system		
FMC	Fleet management company	MCS	Megawatt charging system		



### The study comes with a single, worldwide company licence



The reference
report for how and
when fleets should start
and the transition
towards electric

	Full report	Market forecasts	Full report + Market forecasts
Contents	<ul> <li>Over 420 pages of analysis of the global fleet electrification landscape based on:         <ul> <li>11 years of constant market surveillance</li> <li>6 months of research and analysis</li> <li>17 interviews with key stakeholders</li> </ul> </li> <li>Granular analysis of the current state of fleet electrification, including:         <ul> <li>Industry supply constraints and mitigation strategies</li> <li>TCO case studies comparing EV cars, eLCVs and eHGVs versus diesel equivalents</li> </ul> </li> <li>An in-depth assessment of 11 suppliers of electrification solutions to fleets, including comparative tables</li> <li>Case studies of how fleets have successfully electrified, and how they did it</li> </ul>	<ul> <li>Excel file with outputs and charts</li> <li>2020-2030 bottomup market forecast encompassing: <ul> <li>27 countries</li> <li>6 continents including Europe, North America, Central &amp; Latin America, Asia, Africa and Oceania</li> <li>4 vehicle segments: Cars, LCVs, HGV and Buses</li> <li>Volume of EV registrations to 2030</li> <li>Volume of EVs in use, to 2030</li> </ul> </li> </ul>	Includes both the full report and the market forecasts
Company-wide licence	4.990 €	1.490 €	5.990 €

For more information and to order the study or enquire about our subscription model, email <u>fleet@ptolemus.com</u>



### FLEET ELECTRIFICATION

**Global Study** 



PTOLEMUS Consulting Group

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### Fleet Electrification Global Study

- 1 Introduction
- The challenges fleets face in the move to electrification
- 3 Success stories of fleet electrification
- 4 What suppliers can do to support electrification
- 5 Potential solutions that can accelerate fleet electrification
- 6 Regional market forecasts to 2030
- 7 Conclusions and recommendations

### This reports covers the following 5 fleet segments

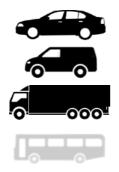
#### Commercial Road Transport (CRT)

- LCVs (< 3.5t) &
   HGVs (> 3.5t) are
   used for the goods
   transportation and
   distribution locally
   or abroad
- Different drivers, with different driving behaviours may drive the same vehicle in shifts
- No personal use is allowed
- HGVs, in particular, have a high and international mileage



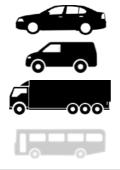
### Maintenance & utilities

- Light and some heavy commercial vehicles operating locally and travelling fewer miles than CRT fleets
- Used by companies such as telecom operators, roadside assistance fleets as well as electricity, water or sewage providers



#### Rental & leasing

- Typically passenger cars used for individual and business purposes
- Includes short to long term rentals and cars used as part of urban and inter-urban car sharing schemes



#### **Public sector**

- Passenger cars and heavier vehicles designed for mass transportation such as buses and coaches (B&C)
- Passenger cars are frequently leased

#### **Company cars**

- Passenger cars supplied primarily for business purposes, (could be allowed for a personal use)
- Company cars are frequently leased
- We distinguish company cars from those given to a single employee, often as part of a renumeration package







## We segment fleets in 3 segments based on the number of vehicles

#### Small or "mini" fleets



#### < 5 vehicles

- Often includes "grey" fleets, in which the vehicle is registered as a private car
  - A large proportion of these fleets are small, especially in China and Latin America
  - The operation of small or "mini" fleets is decentralised and the fleet manager has less monitoring capacity on drivers
- This category currently has the least possibility towards electrification because of high capital cost and maintenance

#### **Medium-sized fleets**



5 - 150 vehicles

- Many of the these fleets are growing and are recently introduced to electrification
- Medium-sized fleets could be mix of multiple vehicle segments or just one
- Medium-sized fleets test on simple models before expanding to the whole fleet
- It is expected that mediumsized fleets growth towards electrification would be slow, constrained by capital budget and range anxiety

### **Large fleets**



#### >150 vehicles

- Large fleets are generally managed by bigger corporations with hundreds of vehicles and multiple vehicle segments
  - Car, van, truck, trailer
- Large fleets are expected to have the easiest transition towards electrification driven by corporate sustainability targets
- Large fleets are relatively stronger to invest in electrification



### Vehicle classifications differ between the regions

#### Europe



- There are 3 categories following the UNECE classification system, where trucks and vans used for goods delivery belong to Class N:
  - **N1**: under 3.5 tonnes (i.e. LCV)
  - N2: between 3.5 tonnes and 12 tonnes (i.e. MCV)
  - N3: over 12 tonnes (i.e. HGV)
- Similarly, for buses and coaches, the following categories apply:
  - M1: under 3.5 tonnes
  - **M2**: >8 seats but <=5 tonnes
  - M3: >8 seats and >5 tonnes
- In order to be consistent throughout this study, we use the European classification of trucks as a standard to make the global analysis

### North America



- There are 3 categories including 8 specific classes based on gross vehicle weight:
  - Light Duty Trucks
  - Class 1-3: 0 to 14,000 lbs (0 - 6.5 tonnes)
  - Medium Duty Trucks
  - Class 4-6: 14,001 to 26,000 lbs (6.5 - 12 tonnes)
  - Heavy Duty Trucks
  - Class 7: 26,000 to 33,001 lbs (12 - 15 tonnes)
  - Class 8: over 33,001 lbs (over 15 tonnes)

#### China



- China has in the last decade adopted the UNECE classification system (as used by Europe), however, the old standard is still used by many businesses and institutions
- In this previous standard, there were 4 categories of vans and trucks classified by gross loading capacity:
  - Mini: less than 1.8 tonnes
  - Light: 1.8 to 6 tonnes
  - **Medium**: 6 and 14 tonnes
  - **Heavy**: 14 to 100 tonnes



#### Australia & New Zealand





- There are 2 categories of commercial vehicles classified by gross combination mass:
  - LCVs: up to 3.5 tonnes
  - **HGVs**: over 3.5 tonnes



#### **Latin America**



- HGVs are usually defined by the configuration of their axles, e.g. in Colombia:
  - 2/3/4: Rigid vehicle with 2/3/4 axles
  - 2S1: Articulated formed by a rigid of 2 axles and semi-trailer of 1 axle
  - 2S2: Articulated formed by a rigid of 2 axles and semi-trailer of 2 axles



# Depending on the size, type and classification of the vehicle, electrification trend and requirement can vary (1/2)

Fleet vehicle categories and key electrification features







- Light Commercial Vehicles (LCVs) used for last mile delivery and urban transport
- With growing e-commerce operations, last-mile delivery, specially for parcels, food is increasing
- Electrification of LCVs depends on the purpose:
  - Easier transition for last mile deliveries
  - Complex for utility companies with higher payload because of range and battery consumption anxiety

- Heavy Goods Vehicles (HGVs) are long haul vehicles that transport freight with a travel distance of at least 500 km per day
- HGVs would require a higher battery capacity >500kW in order to compensate their gross combination weight (GCW) and required range
- HGVs transition to EVs also requires sufficient public charging network installed in multiple countries at regular intervals, especially in rural areas

- Medium Commercial Vehicles (MCVs) are similar to HGVs but with a lower gross combination weight (GCW) and driving range
- MCVs comparatively require a smaller battery capacity compared to a HGV
- This is due to the typical role given; travelling medium distances and typically returning to a depot overnight
- MCVs should have a relatively easier transition to electrification compared to HGVs, given their lower driven distances



## Depending on the size, type and classification of the vehicle, electrification trend and requirement can vary (2/2)

Fleet vehicle categories and key electrification features



- Company cars are used by individuals who have an average driving requirement of 50-100km per day
- Today, Car OEMs offer a vehicle driving range of average 350 km with fast charging solutions, which technically can accommodate the average company car driver
- OEMs offer smartphone applications for consumers to:
  - Manage travel distance
  - Charge management
  - Charge point locations



- Buses are relatively the lowest among the vehicles in use in any country
- Buses are generally used for public transport and tourism
- Public transport buses have an easier opportunity towards fleet electrification unlike tourism buses
  - Because of their lower driving range per day
- Electric buses are generally charged overnight in a bus depot

### Regardless of the type of fleet, electrification is driven by common objectives



- Firstly, fleets are one of the most significant sources of air pollution, accounting for approximately 25% of global GHG emissions
- Electrification has emerged as a critical means of reducing CO<sub>2</sub> emissions
- A number of regions are already leading the way in terms of deploying fleet electrification strategies to combat climate change and to meet environmental protection trends:
  - Norway will reach its 2025 target for 100% of new passenger cars, LDVs\* and city buses to be electric
  - China aims at an EV penetration of 40% in total registrations by 2030
  - The EU has announced a ban on the sale of new vehicles equipped with ICE\*\* from 2035

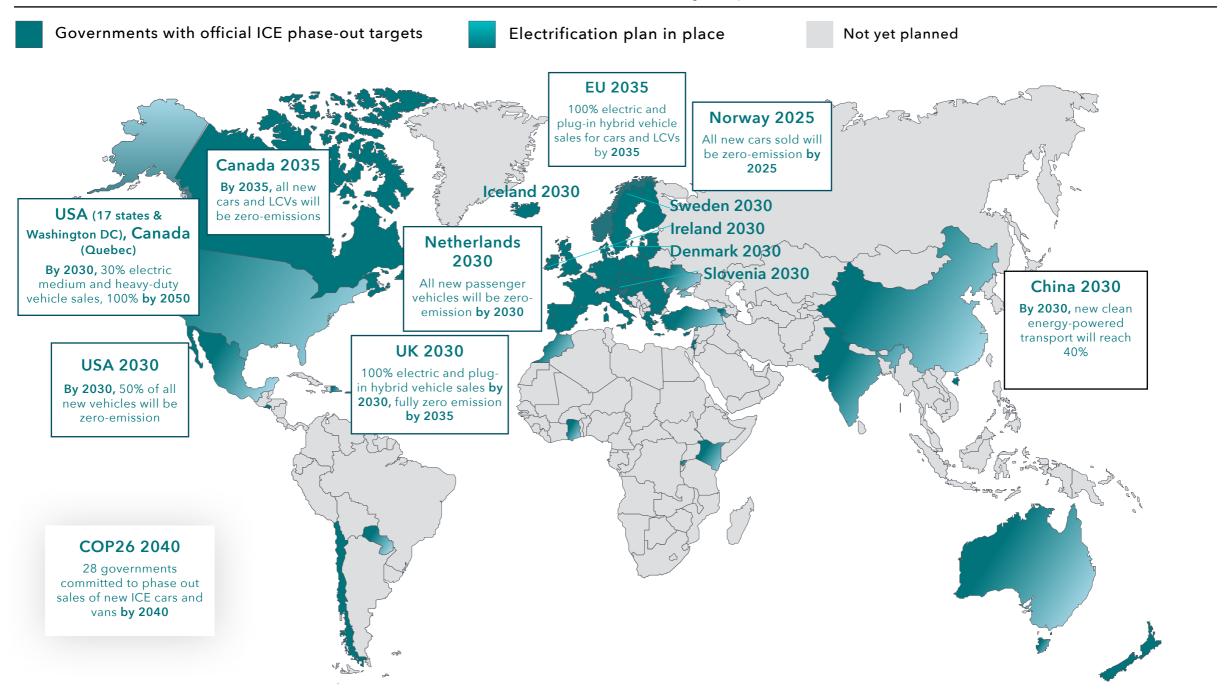
- The United States aim to have half of all new vehicles sold zeroemissions by 2030
- 28 major countries have pledged to go all-electric by 2040 at COP26 in 2021
- In recent years, many OEMs have shifted to the development and production of BEVs, driving the development of the EV industry and broadening the choice of fleets
  - Following Tesla, Nissan and Renault,
     Ford has for example launched its
     F-150 electric pick-up truck in 2022
  - Numerous new electric OEMs have emerged from Arrival and Nikola to Rivian

- This has encouraged component and service suppliers across the industry to incorporate products and/or services for EVs
- Fleet electrification can bring economic advantages because the TCO\*\*\* of a commercial EV can be lower than that of a petrol or diesel equivalent, due to:
  - Higher efficiency of energy produced
  - Lower maintenance costs
  - Higher tax deductibility
- Electrification is also a reflection of the health concerns of drivers and the surrounding communities



## Globally, more than 40 countries have set a target to phase out the sales of ICE vehicles

#### Global electrification progress





### Europe has become the continent most aggressively following an electrification policy

Summary of key governmental & regulatory changes in Europe

#### **NEW STRATEGIES**

**European** strategy for low-emission mobility demonstrated that charging infrastructure must become widely available throughout Europe to achieve mass acceptance of EVs

EU Green Deal estimated one million public recharging and refuelling stations will be needed in the EU by 2025 to serve 13 million zero and lowemission vehicles

> **European Sustainable and** Smart Mobility Strategy set a goal of at least 30 million zeroemission vehicles in the EU by 2030, served by 3 million public recharging points

Norway's target to electrify all new sales of PCs\*, LDVs\*\* and city buses by 2025

UK's target to end the sale of new petrol and diesel vehicles by 2030

> Mission to make the **EU** climateneutral

2009 ... 2014

2015

2016

2017

2018

2019

2020

2021

··· 2025 ··· 2030 ··· 2050

In 2009, the EU first issued a mandatory standard for CO<sub>2</sub> emissions from newly registered passenger cars, requiring a reduction to below 130g/km by 2015

REGULATORY CHANGES

The Norwegian Parliament decided on a national goal for new cars sold to be zero-emission by 2025 and established «A right to charge»

The EU decided to implement a new 95g/km vehicle emission standard from 2020, with 95% of the least emitting cars meeting the standard by 2020 and all by 2021

Approved deployment of electric charging pools for cars at least every 60 km along main EU roads by 2026, same for trucks and buses on core TEN-T networks

The EU approved the ban on the sales of new petrol and diesel cars from 2035

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### Norway is a global leader in electrification, with over 470,000 EVs on the road and charge points every 50kms



#### Local benefits

- Up to **50% deduction** of the total amount on ferry fares for EV
- Up to **50% deduction** of the total amount on toll roads
- Free to use bus lanes for EVs carrying one or more passengers





#### Tax benefits

- Purchase tax exemptions worth of €15,000 on average
- VAT (25%) exemption on leasing
- A 20% reduction in company car tax from 2022



- Legislation to create a "charging right" for people living in apartment buildings has been introduced between 2017 and 2021
- Fast charging stations have been successfully installed on all major roads in Norway
  - Over 470,000 EVs, as of February 2022
  - One fast-charging station every 50km
  - 4,600 cars can fast-charge at the same time

#### **Local EVSE\* grants**

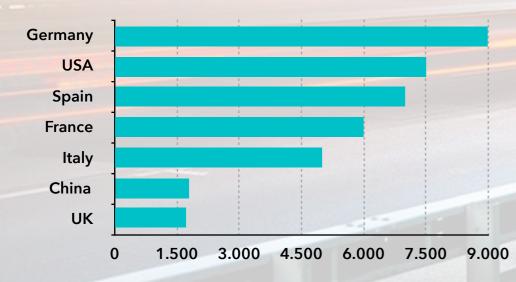
- Oslo offers EVSE grants of up to NOK5,000 per charging point and NOK1,000,000 per housing association
- Skedsmo offers EVSE grants of up to NOK5,000 per charging point and NOK250,000 per housing association
- Asker offers EVSE grants of up to **NOK5,000 per** charging point and NOK50,000 per housing association
  - Free charging
- Baerum offers EVSE grants of up to NOK50,000 for the purchase and installation costs
- Trondheim offers EVSE grants of up to NOK5,000 per charging point



## Europe, North America and China are all using subsidies and tax incentives to meet electrification goals

- Europe, North America and Asia began to provide support for zeroemission vehicle development in the 2010s
- The most common policy has been the award of purchase subsidies for EVs:
  - Several countries have increased the amount of subsidies in recent years, Europe especially
  - However there are exceptions, such as China decreasing subsidies year-on-year since 2019

Maximum subsidies for BEV passenger cars \$, (2022)



- Other promotional mechanisms include tax incentives where exemptions for registration, ownership and company car taxes are applied
  - Due to the popularity of company cars as an employee benefit in Europe, France, Germany, Spain, and the UK have implemented company car tax incentives for EVs, resulting in a sizeable electrified fleet
- In addition to subsidies, many countries have also implemented penalties to force electrification
  - Such as California ZEV regulations in the US and China's Dual-Credit policy

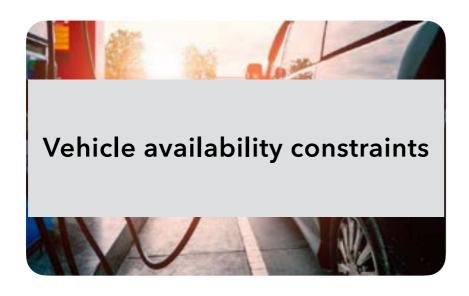
- In response to the increasing demand for EVs, many countries are increasing governmental investment in charging infrastructure, and providing subsidies to businesses and individuals for the installation of charging stations
- Countries are increasingly aligned in their strategic direction to reduce carbon emissions and increase the use of new energy vehicles
  - Norway is a leading example of how a country can electrify its vehicle fleet
- However, whilst the Bipartisan infrastructure law and Alternative fuel infrastructure tax credit are helping the US to start electrifying, North America lags behind in most indicators, as it has not implemented a phase out date for ICE vehicles

**PTOLEMUS** 

### Fleet Electrification Global Study

- 1 Introduction
- The challenges fleets face in the move to electrification
- 3 Success stories of fleet electrification
- 4 What suppliers can do to support electrification
- 5 Potential solutions that can increase fleet electrification
- 6 Regional market forecasts to 2030
- 7 Conclusions and recommendations

## There are 4 major constraints that prevent or discourage fleets from electrifying their vehicles

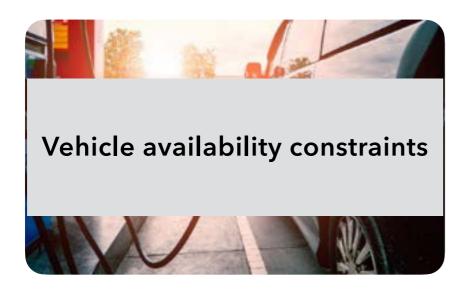


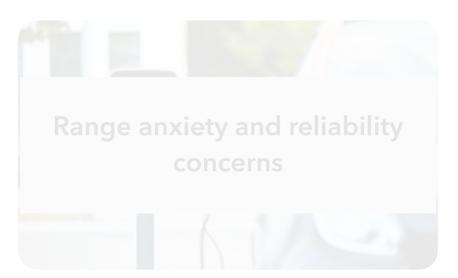






## Availability constraints are a major issue preventing fleet electrification; companies must have a mitigation strategy



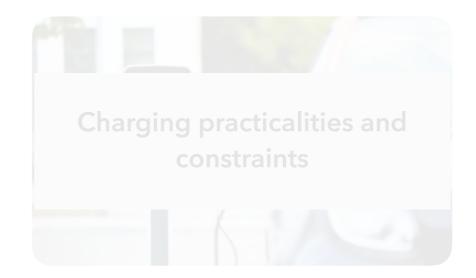


- The following issues that surround availability of EVs are commonly cited by fleets and are also encountered by the industry:
  - Lack of vehicle availability at point of purchase
  - Lack of range/model variety when considering EV purchase
  - Lack of raw material availability for battery manufacturing
  - Lack of **semi-conductors** for chipsets required for vehicle manufacturing
  - Concerns regarding the lack of suitability for purpose (i.e. does the vehicle payload and battery range meet the fleet operator's needs)

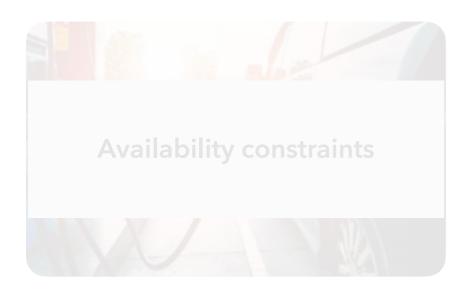
## It is critical that the Total Cost of Ownership for ICE vs EV is compared, as it is not always cheaper to switch to an EV

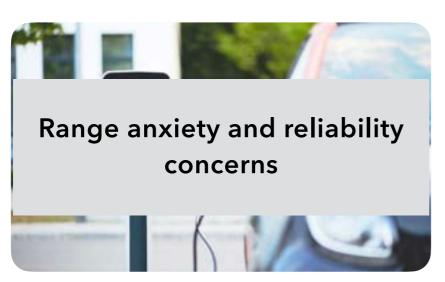
- Total cost of ownership (TCO)
   constraints include the following
   issues which are cited by fleets as
   preventative to them adopting EVs:
  - Concern of initial vehicle purchase price
  - Lack of understanding of how to align the TCO profile of an EV with an equivalent ICE vehicle
  - Unfamiliarity of EV's service, maintenance and repair costs
  - Disruption due to the current global energy crisis and its impact of electricity costs and availability





## Range anxiety and reliability are commonly cited for low EV adoption; fleet managers must split fact from fiction

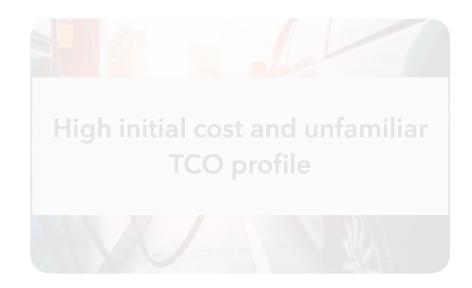




- Range anxiety and the associated reliability of EVs is a very common issue cited by fleet managers\*, with answers being required to the following commonly asked questions:
  - Do **seasonal weather variations** cause range or reliability issues?
  - Does the additional mass contributed by the EV's traction battery cause any alternative/unfamiliar service, maintenance and repair issues?
  - Are there issues, obligations or challenges regarding the end of vehicle life and recycling of batteries?
  - Does the EV's traction battery provide a **suitable range?**

# Companies must consider existing charging constraints for each EV segment, and if it aligns to its fleet operations

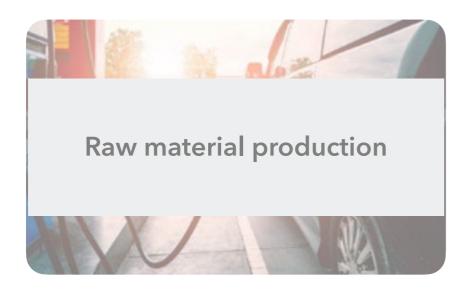
- Possibly the most divisive issue regarding electric vehicles
- The concerns surrounding the need for adequate charging infrastructure and regime for an EV fleet are very high, and require the following concerns to be addressed:
  - What are the fleet's charging voltage requirements?
  - What are the fleet's charging cycle requirements?
  - What are the fleet's charge station compatibility requirements?
  - What are the fleet's charge point location requirements?

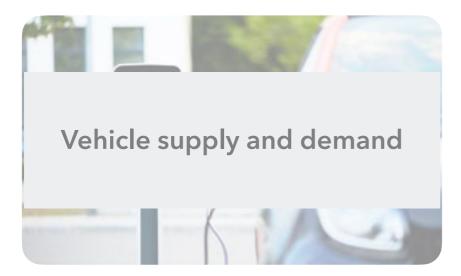


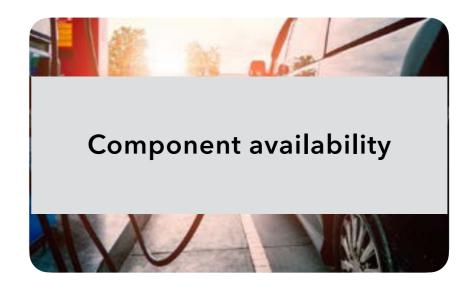


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## Companies must understand causes of component shortages and phase electrification to mitigate the impact









### Semiconductor manufacturing is a complex process and Asian countries dominate fabrication and assembly

### Semiconductor industry ecosystem for automotive applications

**Operation** 

Key locations

**Major companies** 

Design

**Manufacturing** 

Semiconductor design

RENESAS **SAMSUNG** Qualconn

Global



Equipment manufacturing for fabrication

Japan, USA, **Netherlands** 



Raw materials for chip (silicon wafers)

Japan, China, Taiwan



Fabrication and development of core processor

Taiwan, South Korea, China, Europe



Assembly and testing

USA, China, Taiwan



OEMS and tier-1 suppliers

Global



- Semiconductor manufacturing is a very complex process and involves a lead time of at least 4 months
- The process requires precision, clean environments and expensive industry equipments
- Throughout the semiconductor manufacturing process, companies on average invest 20-25% of their revenues in R&D
- Industry players at each part of the process are required to be abreast of the latest industry knowhow in order to sustain market share

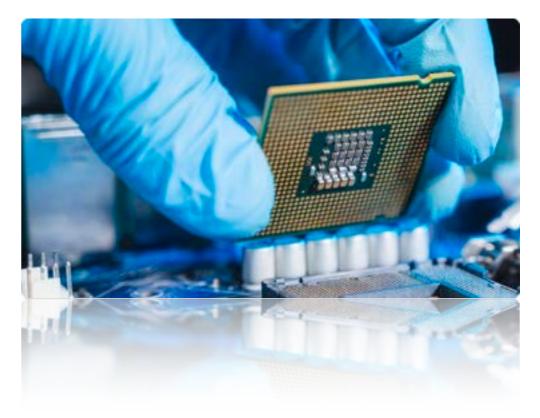
- The **USA leads in the** design and early stages of semiconductor manufacturing while the later part of fabrication, assembly, testing and packaging is dominated by Asian countries especially Taiwan, China, Japan and Korea
- Whilst representing only 2-3% of the total vehicle's cost. semiconductors are critical for the operation of the most basic features of a modern vehicle (such as door locks), so a shortage of such components is a critical issue for OEMs

## The COVID-19 pandemic has triggered a semiconductor supply chain crisis, impacting automotive production

### Semiconductor chip shortage problem

- 2020 started with the unprecedented COVID-19 pandemic that was followed by a global semiconductor chip shortage
- Until the pandemic, automotive
   OEMs had enabled to manage a robust supply of chips using "just-in-time" supply methods
  - This was initially disrupted as supplies were not required due to a collapse in demand for new vehicles and a consequent idling of manufacturing by OEMs
- Conversely, with lockdowns forcing individuals to either work from home or find new forms of personal entertainment whilst in confinement, demand for personal electronic devices and computer hardware skyrocketed, resulting in the lack of demand from vehicle OEMs being replaced by demand from the consumer electronics industry

- Once demand began to return for new vehicles, and devoid of inventory, OEMs have found themselves with a semiconductor chip shortage which had resulted in assembly lines halting, causing major impact on the supply of new vehicles
- The OEM chip shortage has impacted an estimated 8 million units loss of production in 2021
- Furthermore, EVs require an twice as many chips as their ICE vehicle equivalent
- This has resulted in longer delivery times for vehicles to reach dealers and end users
- It has also resulted in higher MSRP\* as OEM manufacturing costs increase, and compromising vehicle features in order to save on the number of chips used in a vehicle



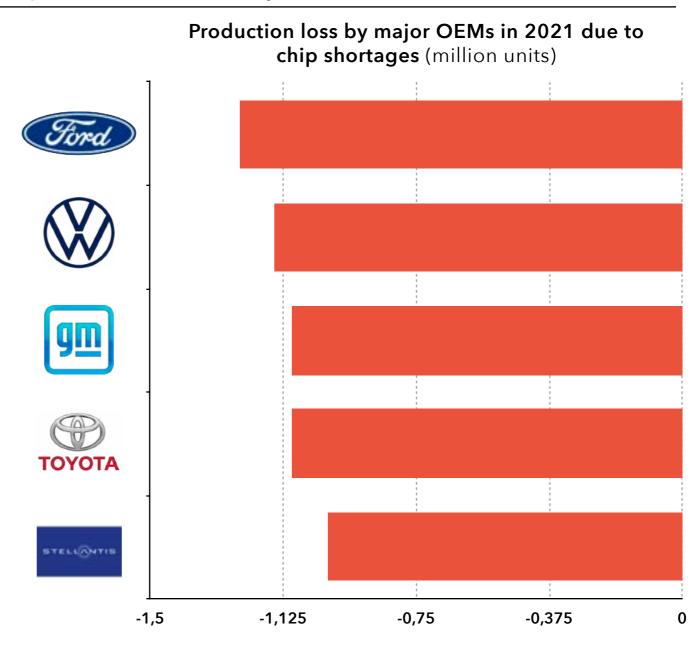


## In 2021, the semiconductor chip shortage resulted in a global auto production loss of 8 million units

### Automobile industry semiconductor chip crisis

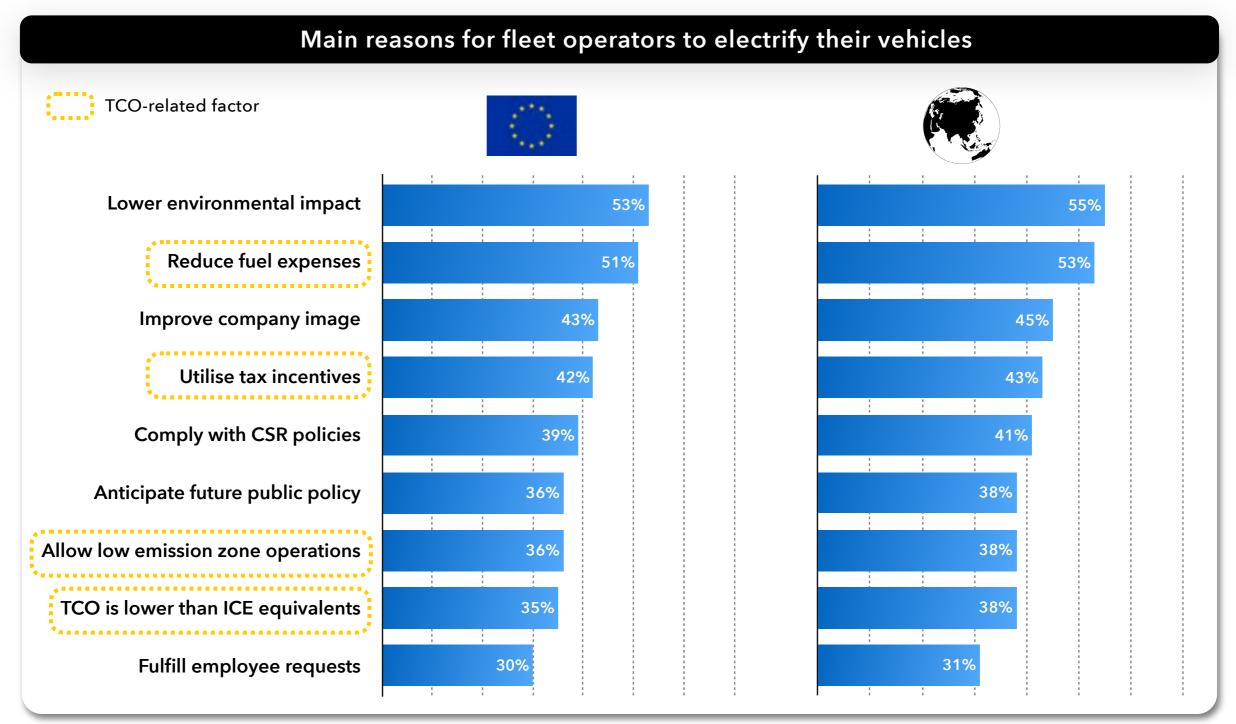
- In 2021, the chip shortage caused an estimated global vehicle production loss of approximately 8 million units
- In vehicles, semiconductor chips are used for sensors, control modules, infotainment and safety features
- Climate disasters
  such as the Texas
  winter storm, Taiwan
  water crisis,
  semiconductor
  foundry fires have
  also contributed to
  the shortage of
  semiconductor chips
  available on the
  global market

- With megatrends such as AI, cloud, IoT, Industry 4.0, robotics and autonomous driving, the demand for semiconductor chips is only going to increase
- However, huge investments are pouring in to overcome this crisis:
  - In March 2022, Intel announced an investment of €80 billion in the EU over the next decade along the entire semiconductor R&D value chain





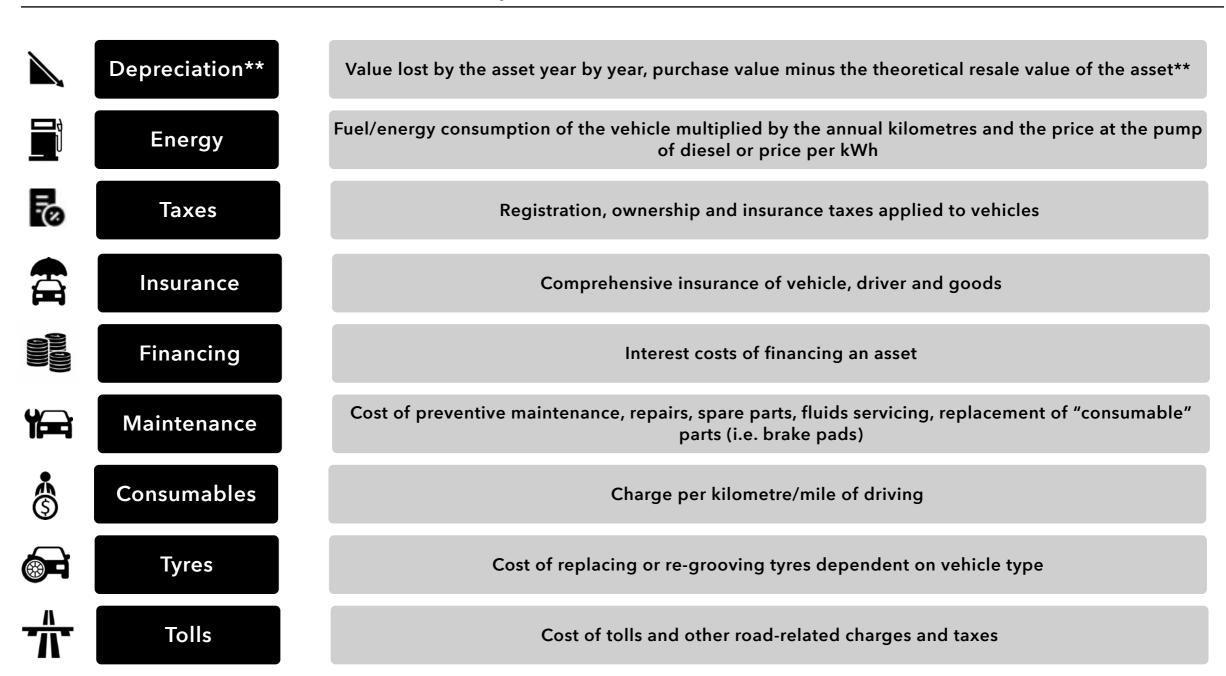
## In 2021, TCO-related factors accounted for 4 out of 9 reasons for fleets to electrify vehicles





## A fleet's Total Cost of Ownership (TCO) can be broken down into 10 components

The 10 components of a fleet's vehicle TCO\*



### Taxation is an area where EVs have had exemptions and rebates, however increases are on the horizon

Impact of taxes in total cost of ownership







Financing

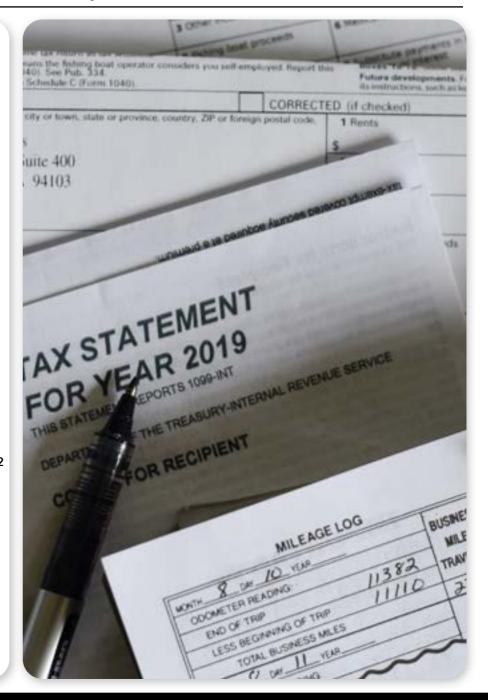




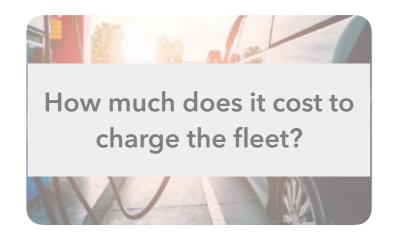




- There are 5 main taxes for fleet vehicles:
  - Vehicle registration tax: for the total lifetime of the vehicle
  - Value Added Tax (VAT): on the purchase price
  - Ownership tax: varies based on weight, type and number of axles
  - Fuel tax: varies based on the type of fuel (petrol, diesel, biodiesel and bioethanol)
  - Insurance tax: 20% of insurance cost
- In addition, governments levy tax on the income or revenue generated from the fleet business
- EVs, on the other hand, are often exempted from some of these taxes and receive incentives\*:
  - In France, for example, they are exempted from the weight penalty tax, as well as the CO<sub>2</sub> taxation and the government grants incentives for fully electric or plug-in hybrid cars
  - In the UK, EVs are fully exempted from road tax and congestion charges
  - In China, EVs have a **purchase tax reduction**
  - The US introduced a clean vehicle credit worth up to \$7,500



## In order to adopt electrified vehicles, there are 4 charging infrastructure questions that fleets must ask and address









### Fleet managers should consult with utilities and EVSE suppliers for charging infrastructure installation

#### The utility needs to consider:

- EV charging rate structure
- Availability of power
- Need of AC level 2 and/or DC fast charging
- Need for smart grid
- Locations of installation

#### The electrical contractor needs to consider:

- Site assessment / Load calculation
- Safety and accessibility considerations
- Proximity to the utility service panel
- Installation meets building code requirements
- Installation meets local zoning requirements



#### **EVSE** suppliers need to consider:

- Number of chargers required
- Locations of parking areas
- Electrical loads
- User payment options

### consider the following:

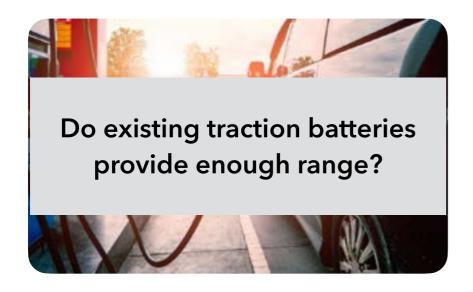
- Drawing of EVSE location
- An electrical plan including a new circuit
- Concrete cutting, trenching, and landscape considerations

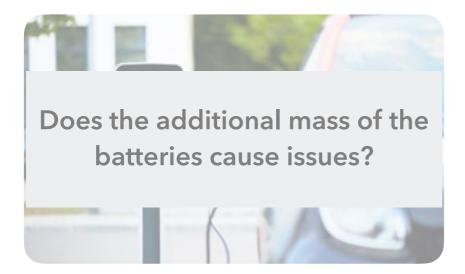
### to consider the following:

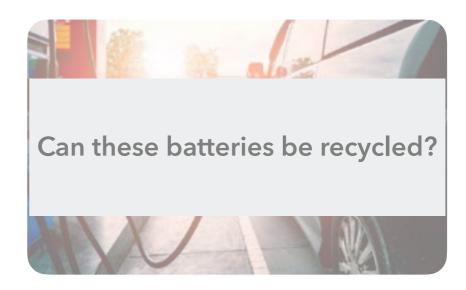
- All building codes satisfied
- Qualified and certified contractors



## To adopt electrified vehicles, there are 4 battery-related questions that fleets must internally be able to answer



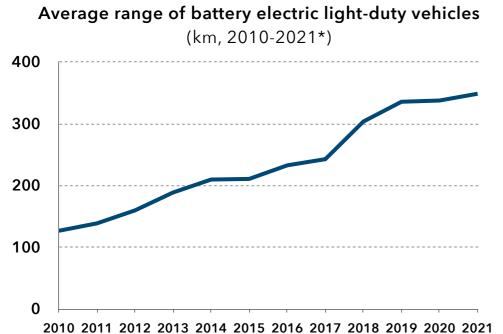






### Although the range of EVs is improving, they still lag behind conventional vehicles

### The current range of battery electric vehicles



#### Shortest and longest range of BEVs by segment\*\*



- As of 2021, a typical battery electric light-duty vehicle, which could be a car or van, can cover around 349km on a single charge
- Data from the International Energy Agency (IEA) shows a 175% increase in average range compared to 2010 levels and a 50% increase compared to five years ago in terms of the average range capability of battery electric light-duty vehicles
- Battery electric HGVs are being designed to provide longer ranges compared to other vehicle segments due to the bigger battery size and capacity:
  - Tesla Semi is estimated to cover 500 miles (around 800km) with a single charge. PepsiCo will be the first customer and receive the vehicles in December 2022
  - The maximum range record of electric **buses** was made by **Man's Lion's City E 12** on a test monitored by TÜV SÜD in May 2021, with 550km in 24 hours. The Man's Lion's City E 12 is available for fleet managers in the market

- As for electric LCVs, a fully charged ID.Buzz Cargo by Volkswagen can operate a maximum of around 400km under the Worldwide Harmonised Light Vehicles Test Procedure (WLTP)
- The maximum range for a battery electric car is 600km by Tesla's Model S under WLTP
- According to a trial conducted in Norway, range has less impact on short-haul vehicles as charging can happen during the daytime routine of the vehicle
  - The electric truck operated 24/7, through three different shifts without any downtime, shifting large amounts of rock from its operations within a Norwegian city.
  - The state of its charge never fell below 50% because it was able to be charged while waiting to be loaded
- Despite the continuous expansion, the range of EVs falls short when compared to ICE vehicles
  - According to the **US Department of Energy** (DOE), in 2021, the average
    ICE cars range **in the U.S**. is
    approximately **664km**, which is **twice as far as** the typical EV could travel on
    a single charge



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**Netherlands** 



225,000



€41.9 billion (2021)



10,000\*\*



2,500\*\*\*



100% in 2025

## IKEA aims to achieve 100% zero-emission in its last-mile deliveries by 2025\*





- IKEA is a Swedish multinational conglomerate headquartered in the Netherlands that creates and markets ready-to-assemble furniture, kitchen appliances, home accessories, and various other products and services
- IKEA, founded by Ingvar Kamprad in 1943, has held the title of largest furniture retailer in the world since 2008
- The company is also renowned for its focus on cost management, operational details, and ongoing product development, allowing it to keep its products competitively priced
- With most stores located in the suburbs of cities, emissions from vehicles going to and from these stores account for around 15% of IKEA's total carbon footprint
- Aiming to become climate positive by 2030, IKEA is targeting on 100% of IKEA home deliveries in Ingka Group - the biggest IKEA franchisee - will be emission-free as soon as 2025





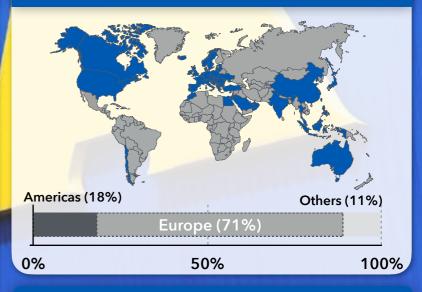
## To reach 100% EVs in home delivery by 2025, IKEA is partnering with different EV service providers in each country

### **Company fleet details**

- IKEA outsources most of its delivery services to third-party providers. About 10,000 vehicles globally are owned or operated by delivery partners such as DHL, UPS, and PostNord
- In 2017, IKEA, together with the Climate
  Group and 10 other companies, founded
  the EV100+, a transport leadership
  commitment to electrify fleets
- IKEA began with a smaller closer-range target of electrifying 5 cities by 2020: Shanghai, New York, Los Angeles, Paris and Amsterdam
  - -The goal was reached in Shanghai in 2019, through a partnership with DST, a Shenzhenbased company that leases electric trucks and vans
  - The goal was accomplished in New York and Los Angeles in 2021 through a partnership with Fluid Trucks, an online EV rental company
  - Paris is still on its way to achieving this target through its collaboration with Renault and MAN who are helping IKEA design an EV truck
  - Amsterdam was able to reach the pledge thanks to its collaboration with MAN and BYD

- Aiming to reach 100% electrification on home delivery by 2025, IKEA is collaborating with different EV service providers in different regions
  - In the UK, IKEA partners with DX, a logistics, parcel freight, and secure courier services provider, beginning a 3-year project to build an EV fleet for use in its delivery and logistics partnership with IKEA
    - √12 initial electric vans operating out of DX depots in Southampton and Warrington are used in the first phase that began in August 2022
  - In Canada, IKEA partners with GoBolt, a last-mile delivery provider, to deploy 30 electric vehicles across the country in 2022
  - In Vienna, Quantron, a company specialising in electric mobility, recently delivered 30 electric Q-Light vans to IKEA
- Besides light-duty vehicles, in 2022, IKEA committed to the transition to zeroemission heavy-duty vehicles by 2040
  - IKEA started a **pilot project** with **Volvo Trucks** in 2022, in which IKEA will introduce Volvo's electric heavy-duty vehicles in its Poland factories for internal transport flows

### Global footprint\*



#### **Environmental benefits**

 By 2030, IKEA is aiming to reduce GHG emissions from customer travel and home deliveries by 50% compared to FY16

#### **Cost savings**

Depending on the **vehicle ownership**, cost savings can vary

For the partnerships with EV service providers, in some cases, IKEA needs to pay for the vehicle **rental plans** as well as increase **the pay scale to drivers** per delivery as it is cheaper to rent a diesel vehicle than an EV





## Through partnerships with EV service providers around the world, IKEA is accelerating toward its 2025 goal

Timeline of events

19 out of 30 IKEA's markets deployed EVs

Reached its goal of having 100% electric home deliveries in the city of Shanghai with a new partnership with Beiye New Brother Logistics Co. and DST IKEA joined forces with the four major global companies by committing to EV 100+ to transition to zero-emission heavy-duty trucks

3 all-electric FUSO eCanter light-duty trucks were delivered to IKEA Japan for home delivery Objective to become carbon neutral

Objective of halving emissions of workers & customers accessing their physical touchpoint

2019 2020 2021 2022 2030

IKEA tested new EV prototypes with Renault and MAN Paris and Berlin

IKEA Retail U.S. joined Corporate Electric Vehicle Alliance to help companies accelerate their transition to EVs Partnership between IKEA and Fluid Truck to support its EV fleet in New York and Los Angeles

Partnership between IKEA and Quatron, a company that specialises in electric mobility, to support the fleet in Vienna

Partnered with DX for 3 years to establish a fleet of electric delivery vehicles in Northern Ireland and the UK Expanded EV partnership with Bolt Logistics to deploy 30 EVs across Canada

KEA US worked with Electrify America and Electrify Commercial to offer ultra-fast public charging stations and delivery fleet EV charging to more than 25 IKEA retail locations across the US

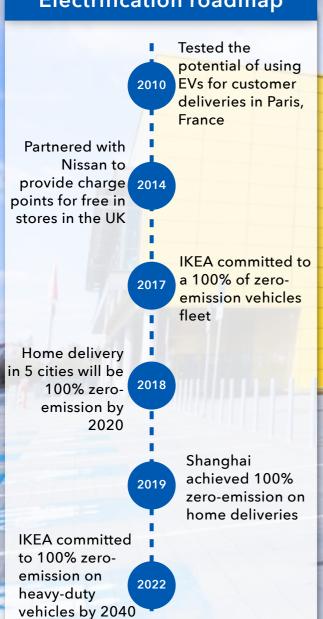
PTOLEMUS

Source: PTOLEMUS, IKEA 50



## IKEA is successfully electrifying its delivery fleet in pilot cities by using a combination of vehicle purchasing and rental

#### **Electrification roadmap**



### Key take aways from IKEA's fleet electrification success

- IKEA started the exploration of fleet electrification in 2010 when EVs were still a niche proposition, giving IKEA first-mover advantages
- IKEA accelerated its fleet electrification by becoming a founding member of EV100 in 2017
- In June 2021, about 25% of IKEAs customer delivery fleet was electric, and the company aims to increase this number to 29% by the end of FY22
- Its success can be credited to its precise targets for 2020 and 2025, with different steps to reach the goals
- IKEA Shanghai first achieved the zero-emission home delivery goal in 2019:
  - IKEA Shanghai built out local partnerships to source vehicles and plan out enough charging infrastructure
  - IKEA Shanghai outsourced its warehouse and logistic services to a local warehousing and distribution company, Beiye New Brother Logistics
  - Beiye New Brother Logistics worked with DST, a leasing company, to manage the deliveries via electric trucks and vans
  - Throughout this process, IKEA was also trying to change customer behaviours to encourage lowemissions transport. For example, IKEA sited smaller stores in urban cores which are accessible by public transportation

- As a furniture retailer, IKEA does not own a large number of vehicles because massive vehicles purchase will tie its financial resources. Therefore, the lack of full control of their delivery fleet becomes a challenge to IKEA's fleet electrification
- However, since IKEA is a business giant with a large amount of home delivery orders, it has more bargaining power when choosing its delivery suppliers
  - IKEA partners with startups and SMEs with a focus on zero-emission deliveries around the world, enabling IKEA achieves their zero-emission target and reduces costs compared to partnering with large logistic companies
- For its owned vehicles, IKEA electrifies them via purchasing from OEMs
  - For example, it purchased 3 light-duty trucks from FUSO Japan, a part of Daimler Truck AG
- In a parallel activity, IKEA has also been developing its charging infrastructure
  - By 2014, IKEA had already installed more than 100 charging points in stores for customers and suppliers across 19 countries in the world
    - ✓ All 18 IKEA stores in the UK have charging points by December 2013
    - √ 55 Blink charging stations is available in IKEA USA in 2014
  - By 2021, the goal of installing EV charging stations at all stores in 32 markets was achieved



### Fleet Electrification Global Study

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## We have developed a 5-step journey that suppliers can follow to help fleets electrify their vehicles

3

### A guide for fleet managers

- 1 Evaluate the current fleet and the need of electrification
- Before going electrification, there are **five questions** that fleet managers should consider:
  - What goals did the company set for greenhouse gas emissions/ carbon neutrality?
  - -What is the **time frame** of the electrification? Is it urgent, and should it start right now?
  - -What is the **budget** for fleet electrification?
  - -What has the company done toward electrification? Can any resource be used?
  - -How many vehicles in the fleet can be electrified? What type of vehicles are they?
  - What is the expectation of fleet electrification in terms of environmental and cost savings?

Identify key

- We divide the electrification journey into 5 key activities and map them out in the coming slides:
  - Feasibility
  - Acquisition model
  - Access to infrastructure
  - EV telematics
  - Maintenance and insurance
- Bear in mind the answers from step 1 and the 5 critical activities developed by PTOLEMUS; fleet managers can assess their advantages and disadvantages in the fleet electrification journey

Map relevant suppliers

- Depending on steps 1
   and step 2, a fleet
   manager can now
   identify potential
   suppliers to support
   their fleet electrification
   during the different
   stages of the journey
- Some suppliers can cover one or two specific steps, while others can provide more comprehensive fleet electrification solutions

Appraise these suppliers

- Fleet managers appraise the solutions that identified suppliers offer
- Assess their relative advantages and disadvantages
- Leverage the best practices and supplier profiles of this report to compare all solutions

Sanity check before implementation

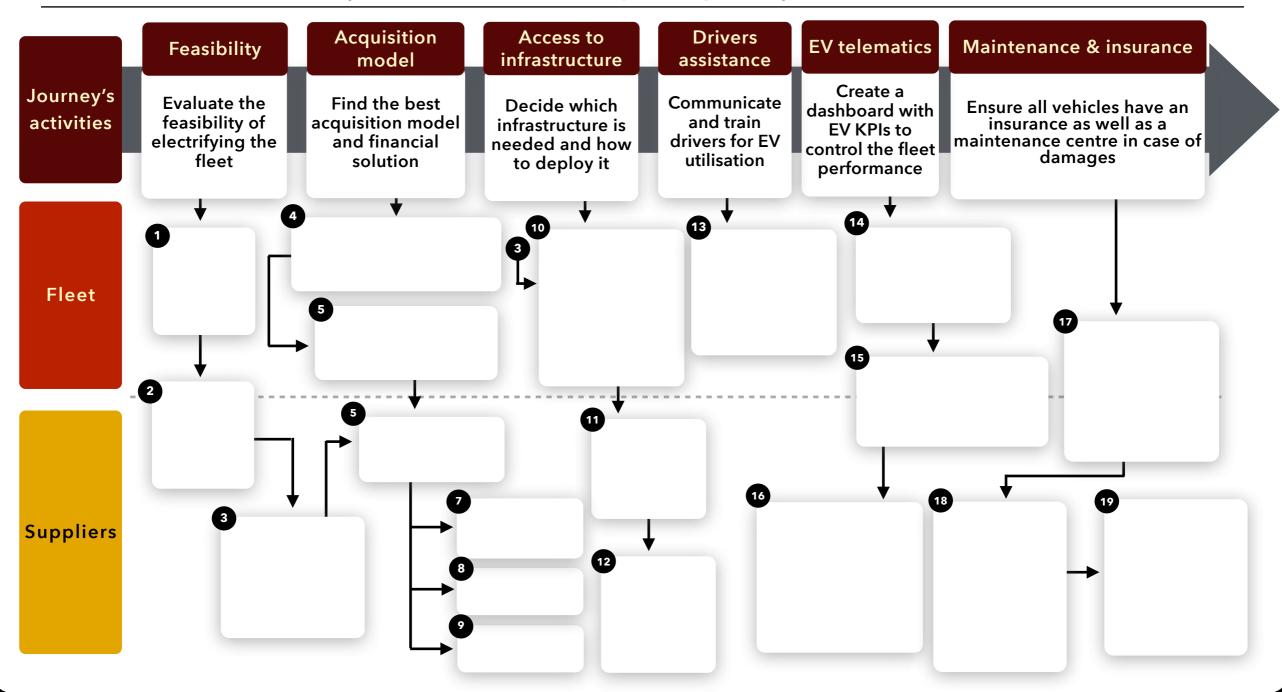
- After those 4 steps, fleet managers should have a sanity check before starting the electrification processes:
  - Review and refine the estimated emissions reductions
  - Calculate the estimated total cost of ownership and potential cost savings
  - Draft out the internal review with senior managers and communicate with drivers



Source: PTOLEMUS 53

## We have mapped the activities starting from the initial feasibility assessment through the whole electrification

Map of the electrification journey with partner activities



### A plan covering all steps is needed to ensure a successful transition to an electric fleet



- Electrification is a complex process which needs to cover all activities
- A company, depending on its internal infrastructure and knowledge, can decide how much to rely on suppliers
- It is important to chose wisely suppliers depending on the needs and preferences of the fleet
  - In order to optimise such a process, relationship with partners and companies can be established to have a smoother process
  - Each company has its strength, weaknesses and comparative advantages which have to be leveraged

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### Smart charging, vehicle to grid, megawatt charging and wireless charging are future of charging solutions for EVs

### **Smart charging**

Controls charging in expensive time (peak hours)



Megawatt charging system

Suitable to electric trucks to provide ultra fast charging



infrastructure is one of the main barrier towards the adoption of EVs. In this section, we present solutions that can save operational cost of charging EVs and load management

Vehicle to grid charging

Gives electricity back to grid and saves bill



Wireless charging

Avoids the use of expensive infrastructure



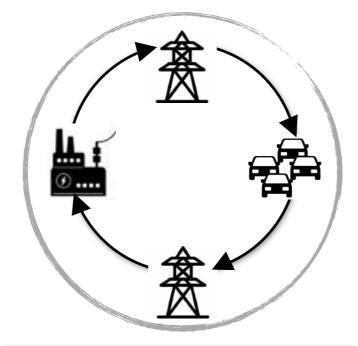
Source: PTOLEMUS

### Technology investment, supply chain challenges are currently the key barriers to the implementation of V2G

Barriers to V2G adoption at economies of scale

#### Substantial investment

- Today, EVs do not include DC to AC current conversion adapters on board which constrains AC charging infrastructures to offer V2G services
- A 2019 V2G Britain report mentions that
  - -The cost of the V2G hardware, currently is high at £6,000
  - -However, it is expected to lower by 2030 between £656 £1,164 considering 7.5% of the global fleet participates in V2G
  - -The main components of the V2G charger that impacts the cost are the **DC charger and the inverter** used for the conversion of the current
- The charging and discharging process is controlled by a **software algorithm** 
  - -R&D for developing a controlled energy management software impacts the investment cost
  - Similar to hardware as V2G matures, software costs will be commoditised



### Infrastructure planning - Electric grid

- US utilities are planning their biggest spending to upgrade ageing grids and prepare for V2G electric vehicles
- The V2G is most beneficial when power is consumed through the renewable energy resources
- It would take several years for renewable energy to reach full-scale implementation

### Supply chain issues-Vehicles

- Currently, OEM models that offer commercial bi-directional charging is limited
  - -Tesla currently does not equip models with bidirectional charging
  - -However, in 2018, Elon Musk hinted that revisiting V2G for Tesla would not be a bad idea
- Nissan Leaf and Nissan e-NV200 are commercially offering V2G
- Ford F-150 lightning is offering V2G with Ford Charge Station Pro hardware
- **GM** is exploring V2G capabilities with San Diego & Electric
- Hyundai is running a pilot with V2G in the Netherlands with its IONIQ 5 model
- Chinese manufacturer BYD, is introducing Type A electric school bus in the US with V2G capabilities
- From 2022, all Volkswagen BEV models with the MEB platform will be V2G capable

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 Full scale implementation of V2G by OEMs depend on pilot successes

PTOLEMUS

Source: PTOLEMUS, V2G Britain

## Utilities must identify which sites are feasible and require improved grid connections for MCS



#### Challenges

- As MCS require high powered cables and significant grid capacity, fleet operators will have to wait longer to install fast charging
  - This is more evident in the US, where DCFC can typically take
     1-2 years due to delays for parts, such as transformers
  - MCS is a new technology that may require more time due to equipment installation and groundwork
  - Depots may be located in rural areas with limited grid capacity and outdated cable connections
- The simultaneous connection of long-haul electric trucks can overload the grid
  - Combined MCS fast charging and overnight charging will require approximately 12.5% more grid capacity than just overnight charging

- Areas with limited grid connection can experience blackouts due to the simultaneous connection of many EVs
- The siting of MCS can be more difficult than other fast charging stations because it requires more space to fit both charging equipment and trucks, and it also needs to be installed at a point in the grid that can support the power draw (10MW or more)
- Commercial electricity rates could be higher when using MCS fast charging during peak hours in the US
  - Trucks that require higherpower charging must pay a higher bill that includes both energy and "demand charges" for the maximum power used during a billing cycle



#### **Solutions**

- Ensure a reliable supply chain for MCS equipment and parts
- Utilities must provide connections where there is a high demand for MCS for long-haul EVs
  - The routes with the highest MCS charging demand should be identified
- Areas that have limited grid connection should be upgraded with a powerful grid to avoid blackouts
- Optimise the charging behaviours of electric truck drivers
  - Avoid peak-hour charging
  - Fast charge with MCS during the day and overnight charge with CCS to avoid excessive usage of MCS

- Subsidies or other financial support may be provided by the government for charging infrastructure for medium and heavy-duty vehicles, such as MCS
  - In North America, Tesla and environmental groups are lobbying the government to set aside 10% of the 7.5 billion Bipartisan Infrastructure funding for medium- and heavy-duty vehicle charging infrastructure
  - The EU EV charging
    Masterplan estimates that an
    investment of €45 billion is
    required for trucks and
    buses to install charging
    points and upgrade the
    power grid by 2030
    - ✓ a portion of the €45 billion may be allocated to the construction and installation of MCS infrastructure



Source: PTOLEMUS, ACEA, Tesla.

### We identify 2 ways in which fleet managers can mitigate the supply shortage of electric vehicles

- Consider the used vehicle market
  - One way to mitigate impractically long delivery lead-times is to consider vehicles available in the used vehicle market
  - This is approach is highly dependent on the specific fleet's requirement, and as such, "nearly new" or used vehicles may not be a practical option
  - This approach does vary, based on the type of vehicle required, as electric car supply in the used market is buoyant, LCV supply is relatively constrained (though improving), and specialist vehicles such as buses, coaches and HGV are highly uncommon

- OEMs are increasingly providing warranties (and are also being mandated to provide warranties in some regions) on their products for a minimum 8 years or 100,000 miles/160,000km
- Select vehicles that have an acceptable delivery leadtime
  - Some OEMs are experiencing supply chain delays more acutely than others
  - Fleet managers must research delivery lead times prior to ordering. It is also critical that how and OEM is mitigating delivery lead-times is investigated, when in the selection phase of purchasing EVs

- Companies such as Tesla have developed alternative software programming to reduce chip dependency and maintain acceptable delivery lead times
- OEMs are also investigating how to completely re-design the CAN-bus network of their vehicles to reduce chipset dependency
- Some OEMs have resorted to removing functions, to temporarily reduce chip dependency to enabling shorter delivery times, but also a disparity between vehicle specifications available and also delivered (versus ordered spec).
- Fleet managers should identify which companies can provide them with the vehicle volume (and specification) they require so that timely delivery of EVs can be made that fits their business electrification objectives/roadmap



Source: PTOLEMUS 60

## Telematics in EVs can be used to monitor battery status, GPS tracking, charging locations and driving style

#### Introduction to telematics for EVs

- Telematics can help to monitor fleet vehicles and manage operations efficiently using mobile connectivity
- It provides such features as:
  - GPS tracking
  - Monitor driver behaviour
  - Fuel consumption
  - Efficient maintenance of the vehicle
- Whilst fleet telematics is prevalent for ICE vehicles, the tools available for EVspecific purposes is still in its infancy
- Currently, the most crucial service available for EVs is focused on suitability assessment:
  - It helps fleet managers to assess how best to transition from ICE vehicles to EVs based on the fleet's typical pattern of use

- EV telematics services can also be used to manage:
  - The battery and charge status of the EV
  - Provide remote diagnostics
  - Provide routing and geolocation services
- EV telematics enables the fleet manager to optimise vehicle routing based on battery range
- This can include the ability to plot the most efficient and cost-effective route via charging station locations
- For EVs, telematics can also indicate the driver behaviour:
  - Driving style can be assessed to ensure efficient use and reduce wear and tear to the vehicle





## CASE STUDY: The SEAI fleet electrification trial has seen overwhelming demand

- The Sustainable Energy Authority of Ireland (SEAI) is conducting a pilot scheme called the EV Commercial Fleet Trial, which allows local businesses to test 50 BEVs, 30 M1 vehicles and 20 N1 vehicles for up to 12 months
  - The authority is also providing charging units to fleet managers as well as a contribution of either 80% of installation costs or €1000
    - ✓ If businesses disagree to use SEAI charging facilities, evidence of an independent operational charging strategy should be provided to SEAI

#### Requirements/ mandates for the program

- Data on EV usage is tracked to develop analytics
- Insurance is mandatory for business owners while using these EVs
- SEAI will perform surveys to understand businesses using EVs
- In the case of an independent charging strategy by business owners, SEAI to be allowed access to monitor charging methods

#### Who can apply

- All businesses (small/ medium and large) encouraged to apply
- Businesses without fleets could also apply
- All businesses (small/ medium and large) to identify the vehicle type they would be interested in the trial

#### • Why SEAI is conducting these trials

- Ireland has an ambitious target to reduce 50% of emissions from the transport sector by 2030
  - ✓ The target of 50 million EVs on Irish roads by 2030
- The trial will help the companies understand about electrification of vehicles
  - ✓ Understand charging cost
  - √ Driving experience
  - √ Charging schedules
- This will allow SEAI to analyse the financial and CO<sub>2</sub> savings achieved by EVs conversion
- Due to overwhelming demand from businesses, the trial, whilst active, is no longer open to new applications from businesses



Ministry of
Transport: "The
findings from
this trial give us
real-world
feedback and
provide evidence to
encourage
businesses to
switch to electric"



Source: PTOLEMUS, SEAI 62

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### We followed a 3-step methodology to forecast the number of new BEVs registered for and in-use by fleets

**Key steps** 

#### Description

### **Key calculations**

Collect the historical data and evaluate the current practices for promoting EV in each country

- We collected historical data of BEV sales and BEV in use from 2010 to 2021 in 27 countries in the world
- Based on PTOLEMUS automotive forecast, we calculate the share of fleet BEV sales and share of fleet BEV in use from 2010 to 2021
- We also evaluated the **current incentives** promoting EV adoption in each of the 27 countries, (e.g. subsidies and tax benefits for EV purchase, charging infrastructure subsidies, etc)
- Share of BEVs in fleet vehicles new registrations from 2010 to 2021
- Share of BEVs in fleet vehicles in use from 2010 to 2021

Develop models
based on most
advanced country and
apply on other
countries

- For PCs, LCVs, and HGVs, we used the **Norwegian** market's rate of EV adoption as a benchmark, so that the point of inflexion, after the initial "early adoption" phase, could be realistically modelled for each country
- For buses, we used the **Netherlands' as a prototype** market, as it is one of the most most advanced markets in terms of adoption in e-buses, in Europe
- Share of BEVs in fleet vehicle registrations from 2022 to 2030
- Number of fleet BEV registrations from 2010 to 2030

Calculate the number of BEVs in use

- We used historical data, detailing the number of BEVs in use, applied annual scrappage rates in each country and added the number of fleet BEV registration in current year
- Number of fleet BEVs in use from 2010 to 2030



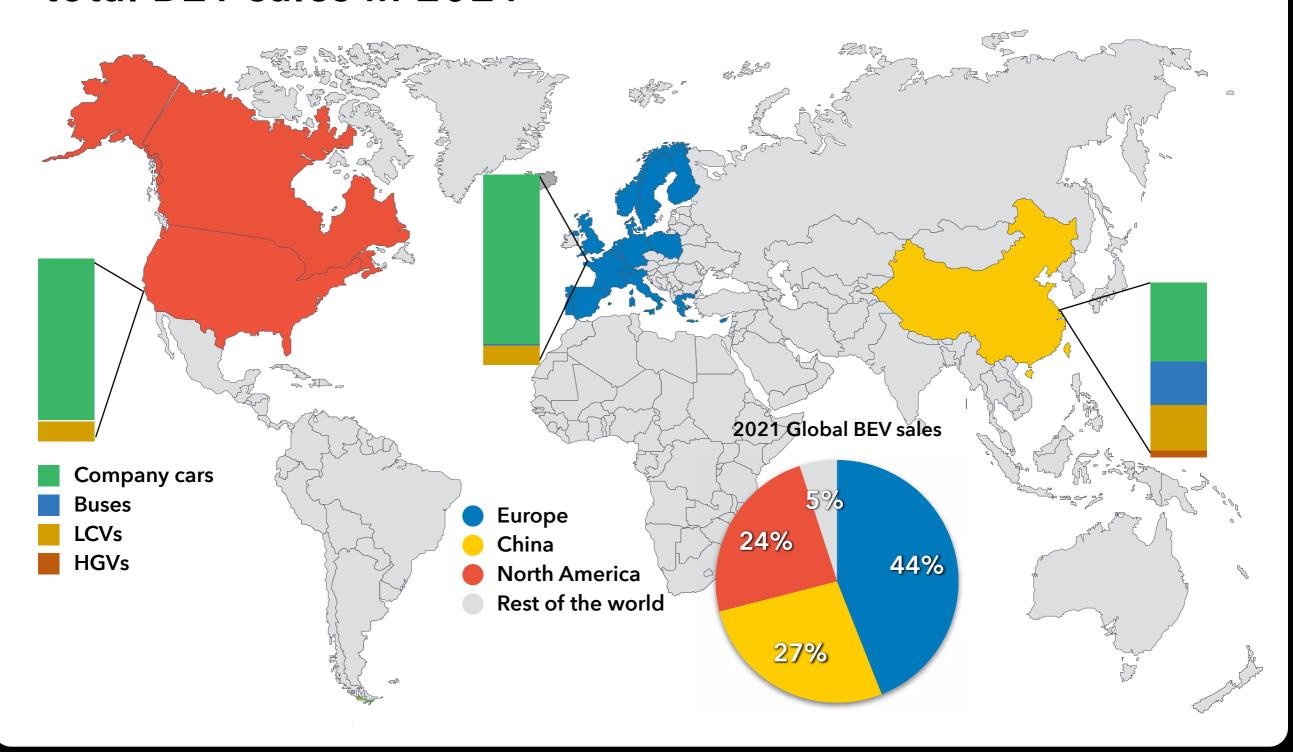
Source: PTOLEMUS analysis

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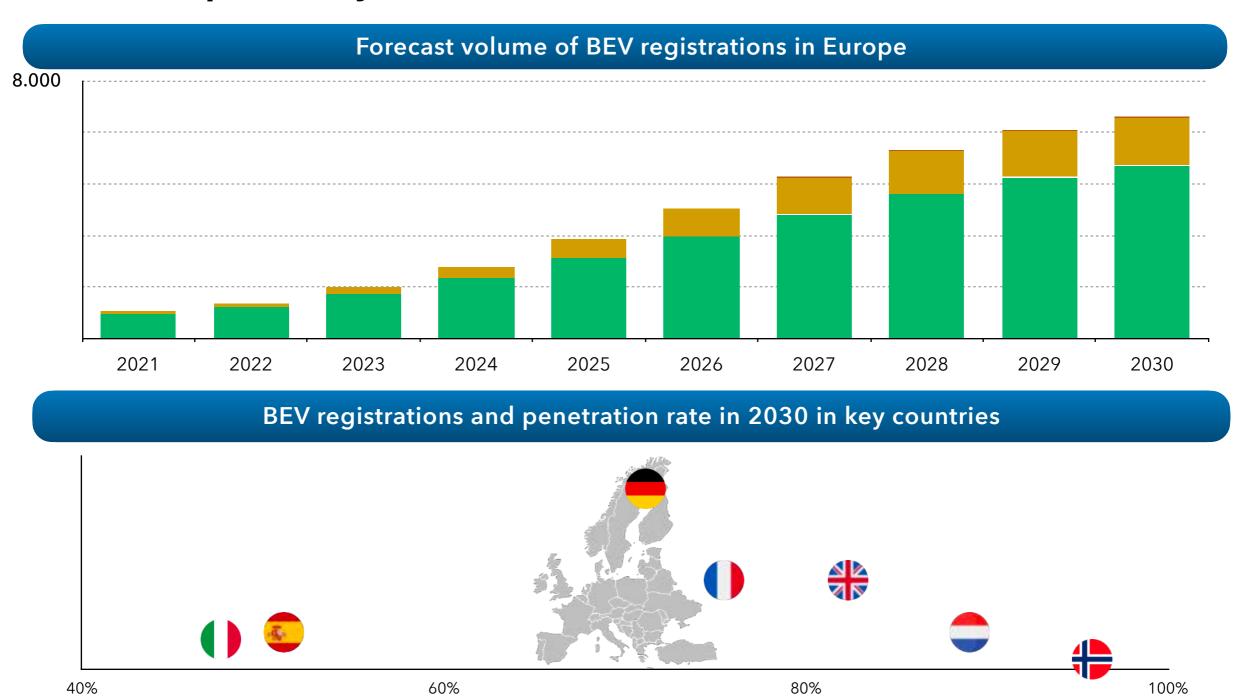
**PTÓLEMUS** 

### China, Europe and the North America account for 95% of total BEV sales in 2021





### Norway and Netherlands will be the leading countries in BEV adoption by 2030





### FLEET ELECTRIFICATION

**Global Study** 



PTOLEMUS Consulting Group

## The first strategy consulting & research firm entirely focused on augmented mobility & automation

### Strategy consulting services

Strategy definition

Investment assistance

Procurement strategy

Business Project management

Project management

### **Market research services**

Off-the-shelf reports

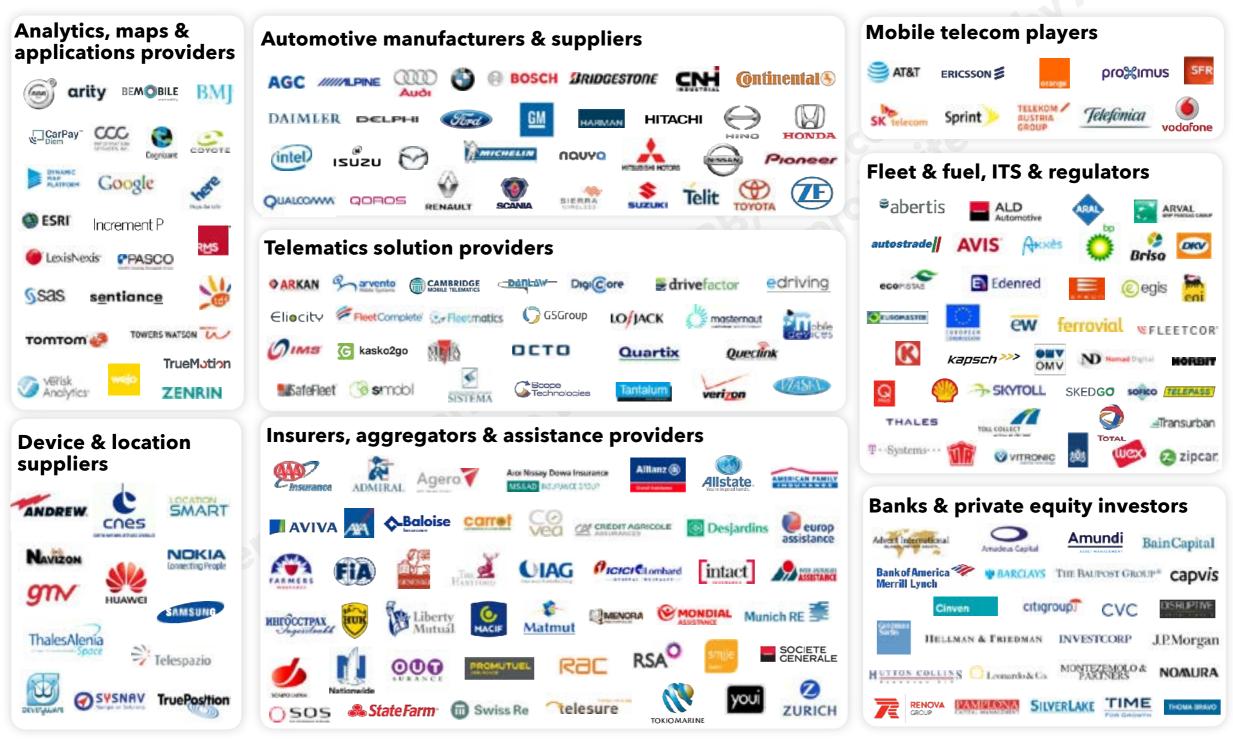
Subscription services

Custom market research

### Fields of expertise

Mobility services	Car pooling Car sharing MAAS	Micro-mobility Ride hailing Shared mobility	Smart parking Tax refund
Vehicle services	bCall eCall Fleet management	SVT / SVR Tracking VRM In-car Wi-Fi	Parking Navigation Speed cameras Traffic information
New energies	BEV EV charging Fuel cards	Fuel cells Hydrogen	PHEV Vehicle-to-grid
Usage-based charging	Car As A Service Electronic Toll Collection	Mobility-as-a- Service RUC	UBI / PAYD Vehicle rental Vehicle leasing
Vehicle data & analytics	Al CAN-bus Crowd-sourcing Data protection	Driver safety OBD Predictive analytics	Remote diagnostics xFCD
Vehicle automation	ADAS Autonomous cars	Autonomous trucks	Robo-taxis Shuttles
Enabling technologies	Positioning (GNSS / WiFi / cellular) M2M / connectivity	Smartphones Sensors	Telematics devices V2X

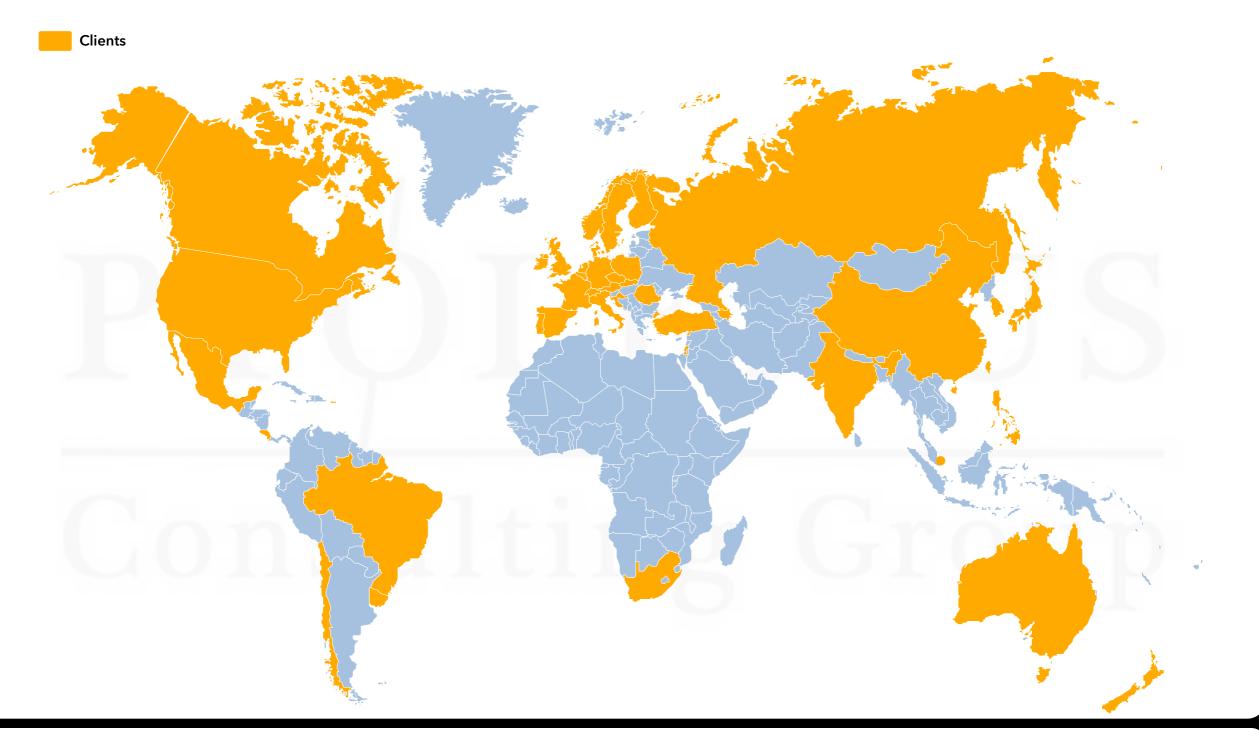
### We serve over 350 clients across the mobility ecosystem







## Our team of consultants, experts and analysts of 12 nationalities helps our clients in over 40 countries



### PTOLEMUS can help your organisation define and achieve its fleet strategy in fast moving times

### • Strategy definition

- Strategic plan
- Market entry assistance
- Data strategy and analysis
- Connected vehicle / telematics strategy
- Decarbonisation strategy
- Strategy orientation workshops

### Innovation strategy

- Fleet services convergence strategy
- Telematics product definition
- Consent management
- Data analytics & monetisation strategy

### Innovation delivery

- Proof of concept design & launch
- Architecture definition
- Project management

### M&A advisory

- M&A strategy
- Commercial due diligence
- Technology due diligence
- Feasibility studies
- Fleet services market sizing
- Business case development
- Cost benefit analyses
- Post-merger integration

#### Procurement

- Definition of EV migration strategy
- Assistance with tenders
- Selection and sourcing of fleet telematics, software, data, platform, etc.

### Business development

- Partnership strategy definition
- Assistance to tender response

#### Project management

- Assistance in management of decarbonisation plan
- Congestion charge project management



### PTOLEMUS has published many landmark reports & market forecasts including on fleet management and electrification

#### **AUTONOMOUS DRIVING**



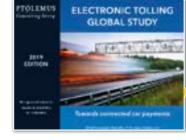


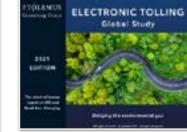
#### **CONNECTED VEHICLE**





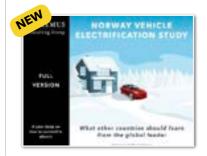
#### **TOLLING & ROAD USAGE CHARGING**







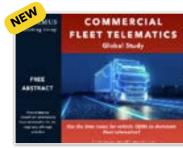
#### **ELECTRIFICATION**





#### **FLEET MANAGEMENT**





#### **INSURANCE**



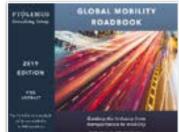


Notes:



#### **MOBILITY**









- 1. Most of our reports come with bottom-up market forecasts for 18 regions for 10-year timeframe,
- 2. To receive all our reports & other research, a subscription model exists

# FLEET ELECTRIFICATION Global Study

For any assistance in your electrification and mobility strategy, please contact:

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PTOLEMUS Consulting Group





### FLEET ELECTRIFICATION

**Global Study** 

### FREE ABSTRACT

The reference report on the migration towards battery electric vehicles



Has the time come for fleets to embrace electric?