

PTOLEMUS Consulting Group

# Electronic Toll Collection Global Study 2015

***Transforming road charging  
into a connected vehicle service***



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# PTOLEMUS is the first strategy consulting firm focused on the connected vehicle and the Internet of Things

## Our consulting services

### Strategy definition

Vision creation, strategic positioning, business plan development, board coaching & support

### Investment assistance

Strategic due diligence, market assessment, feasibility study, M&A, post-acquisition plan

### Procurement strategy

Specification of requirements & tender documents, launch of tenders, supplier negotiation & selection

### Innovation management

Value proposition definition, product & services development, architecture design, assistance to launch

### Business development

Partnership strategies, detection of opportunities, ecosystem-building, response to tenders

### Technology & project management

Deployment plans, complex / high risk project & programme management, risk analysis & mitigation strategy

## Our fields of expertise

### Car infotainment & navigation

Connected services (Traffic information, fuel prices, speed cameras, weather, parking, POIs, social networking), driver monitoring, maps, navigation, smartphone integration

### Usage-based charging

Road charging / electronic tolling, PAYD / PHYD insurance, fleet leasing & rental, car sharing, Car As A Service, etc.

### Telematics & Intelligent Transport Systems

ADAS, autonomous car, connected vehicle, fleet management, eCall, bCall, SVR, tracking, vehicle data analytics (OBD / CAN-bus), VRM, V2X, xFCD

### Positioning / Location enablement

### M2M & connectivity

# We help all players in the mobility ecosystem

## Telecom operators



## Automotive OEMs & suppliers



## Content & application providers



## Mobile device & positioning suppliers



## Telematics solution providers



## Insurers, aggregators & assistance providers



## ITS operators & regulators



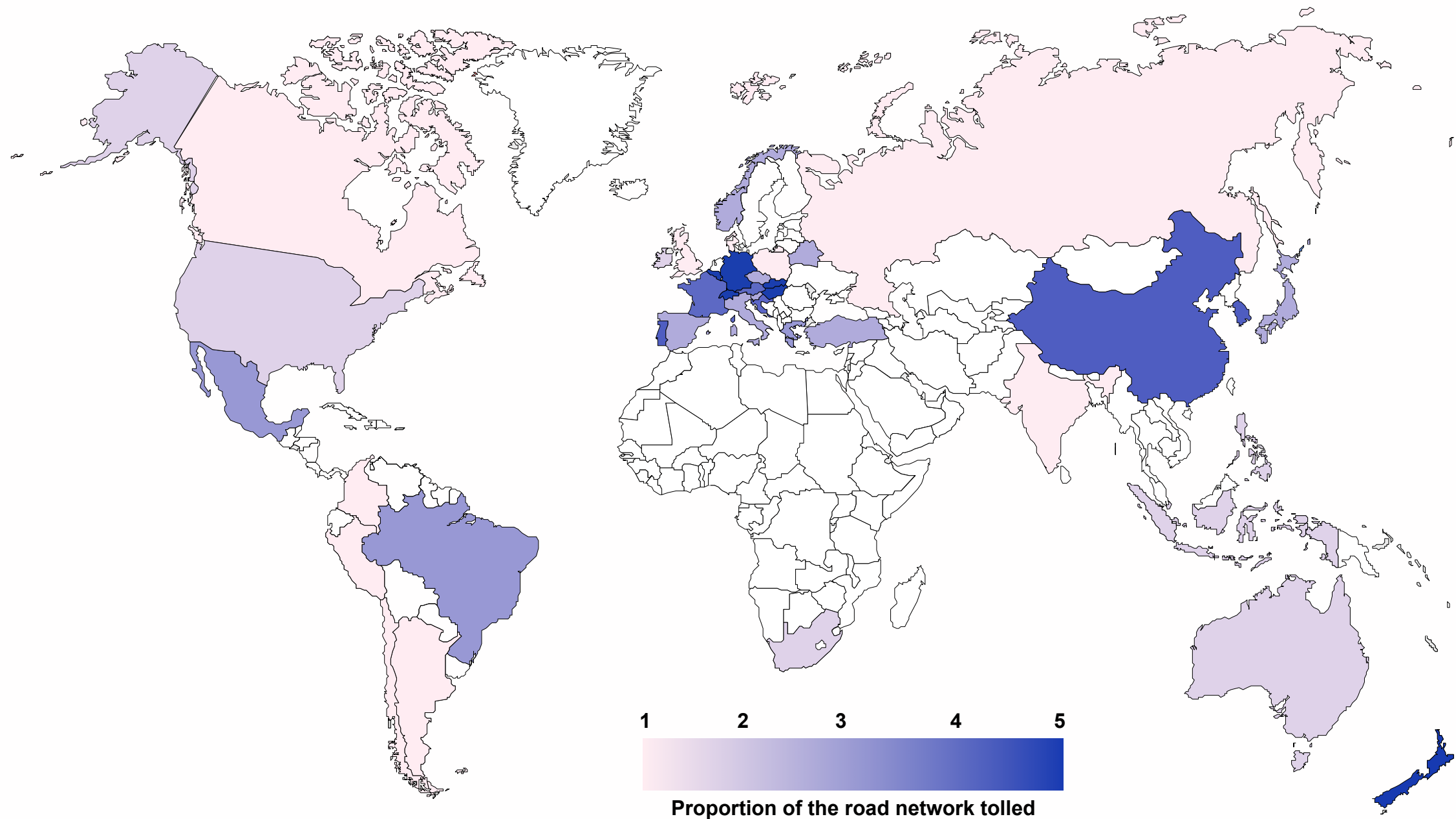
## Fleets



## Financiers



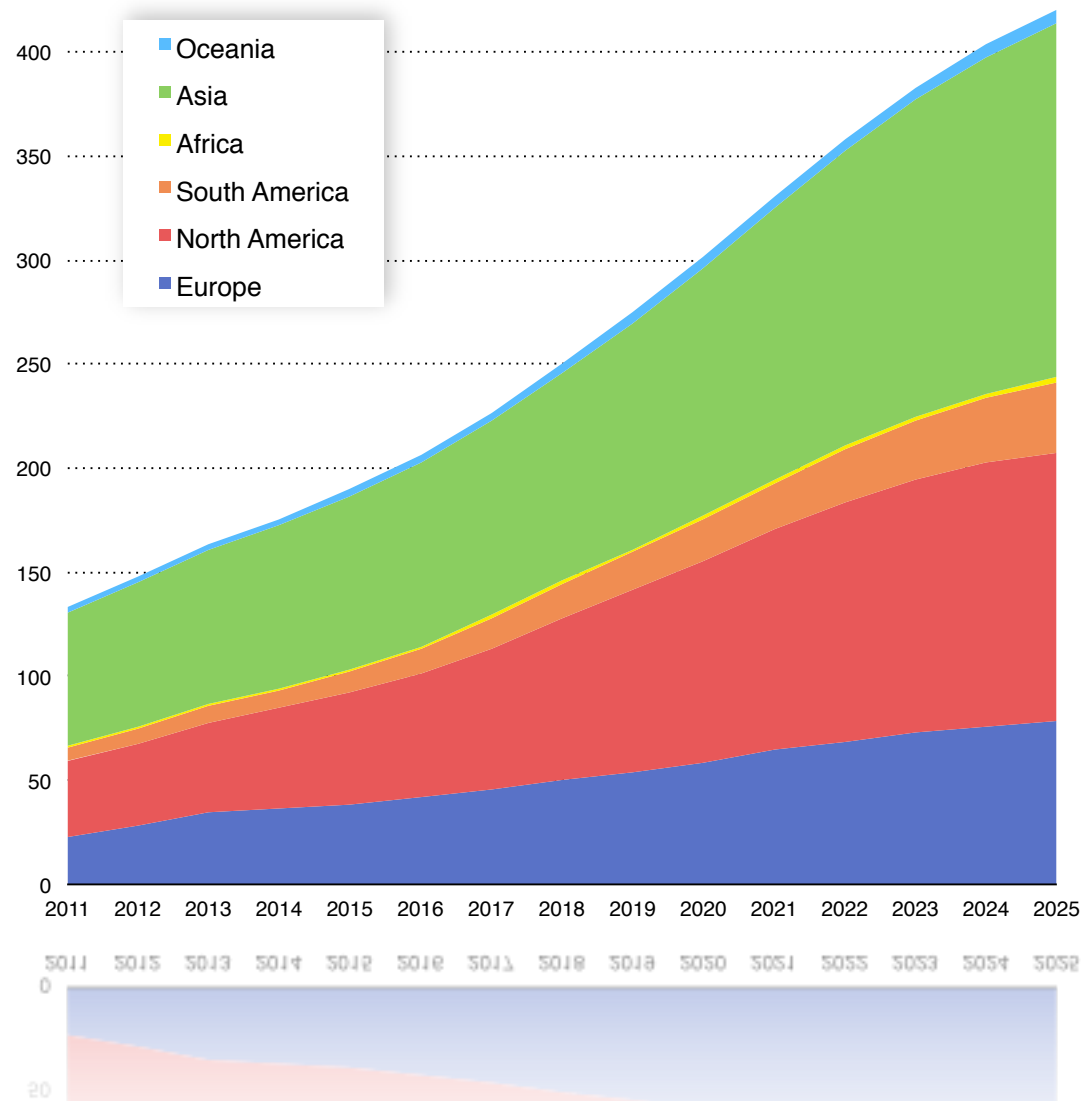
# Road tolling is becoming global and progressing fast





# Worldwide ETC subscriptions will reach 425 million vehicles in 2025, driven by North America, China and India

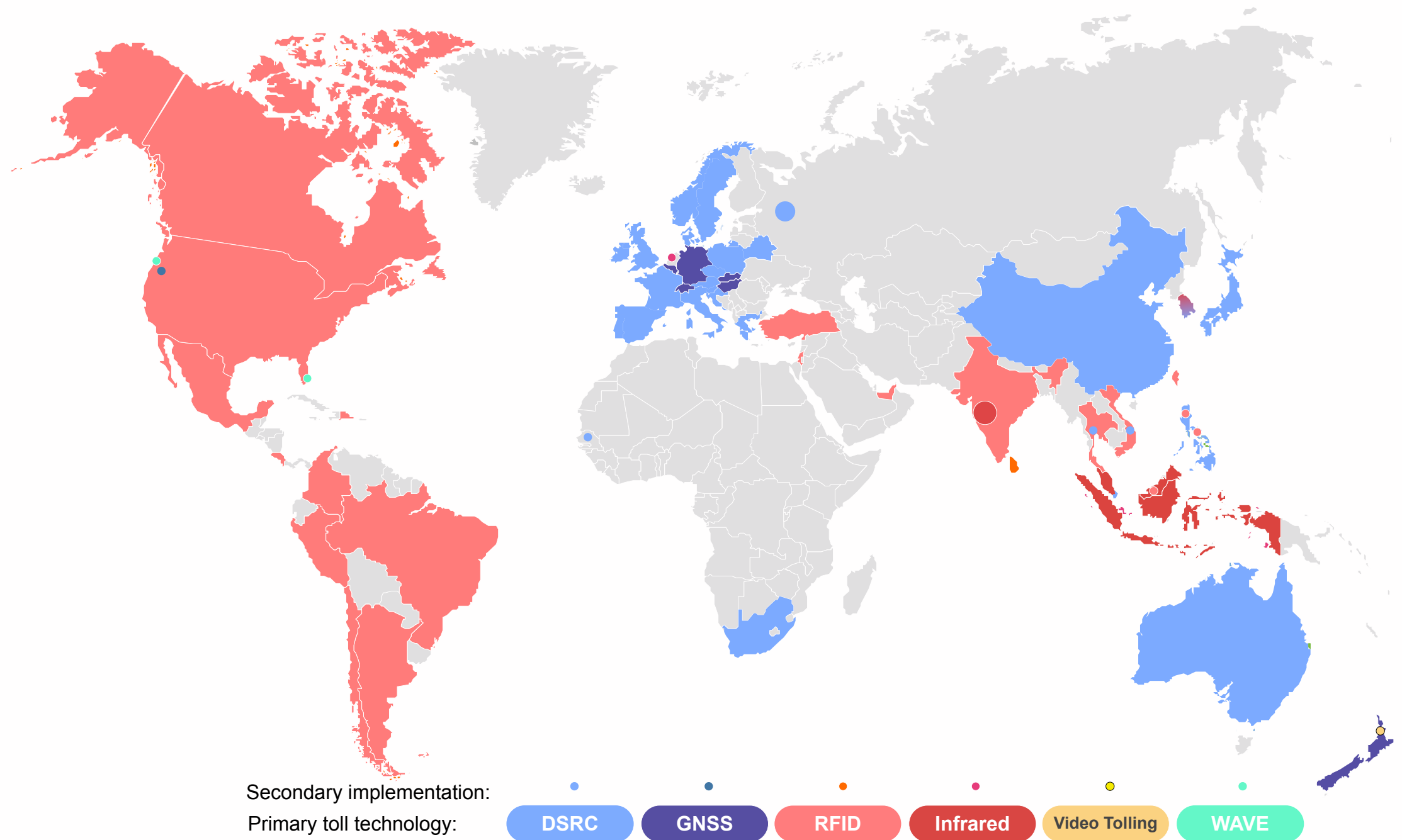
## Cumulative number of ETC subscriptions worldwide (in millions)



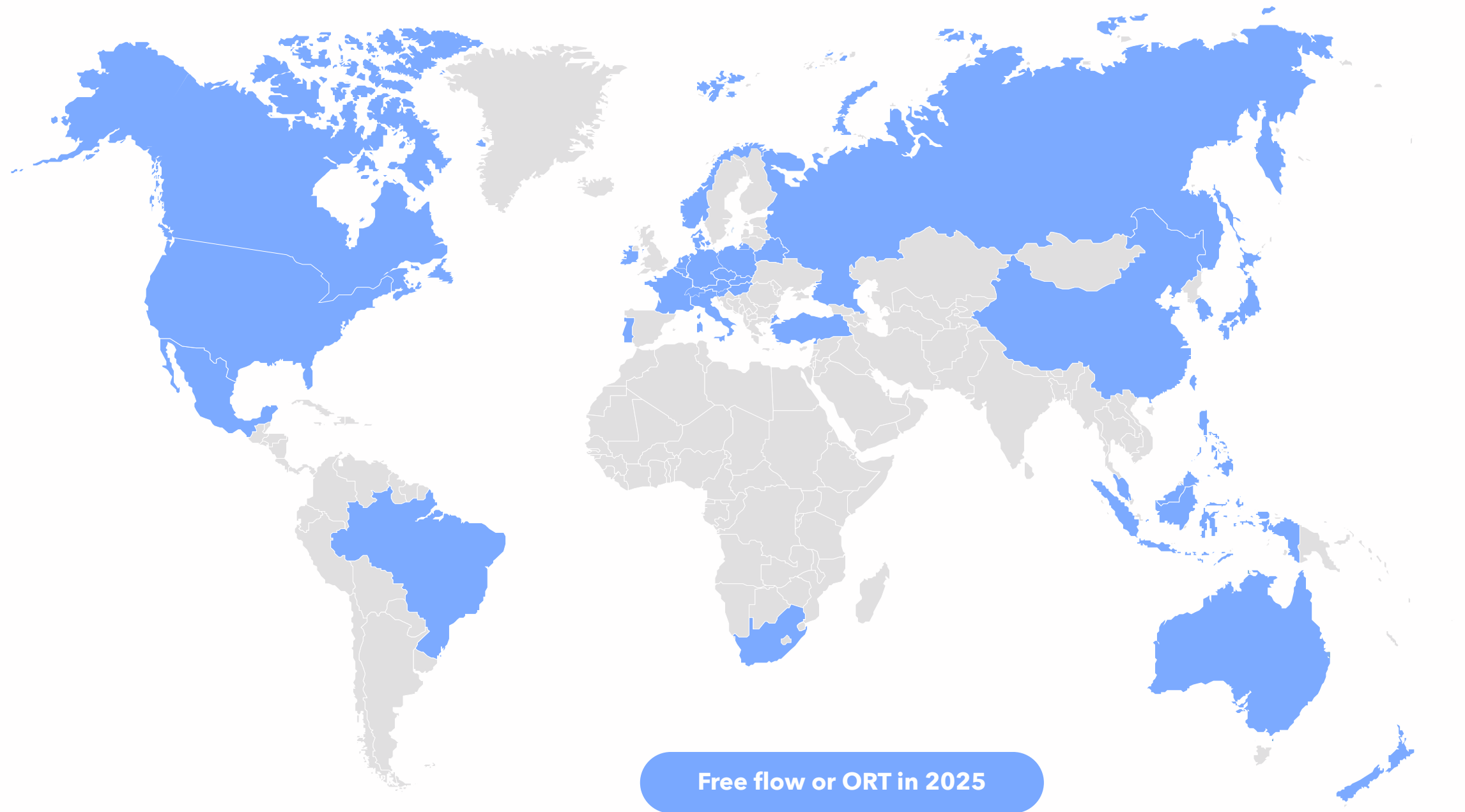
## Key influencing factors

- By 2025, the global market will nearly double to 425 million subscriptions
- Global revenues are estimated to grow to €160 billion
- The bulk of the growth will come from North America and Asia
  - The Interstate Highway System will become a tolled network
  - China, which has about 70% of the world's total length of tolled roads will move to ETC
  - ETC is also starting in India
- In Europe, the biggest markets are Italy, Turkey, France but Russia could become the largest market overnight

# The toll technology world is split into 2 camps

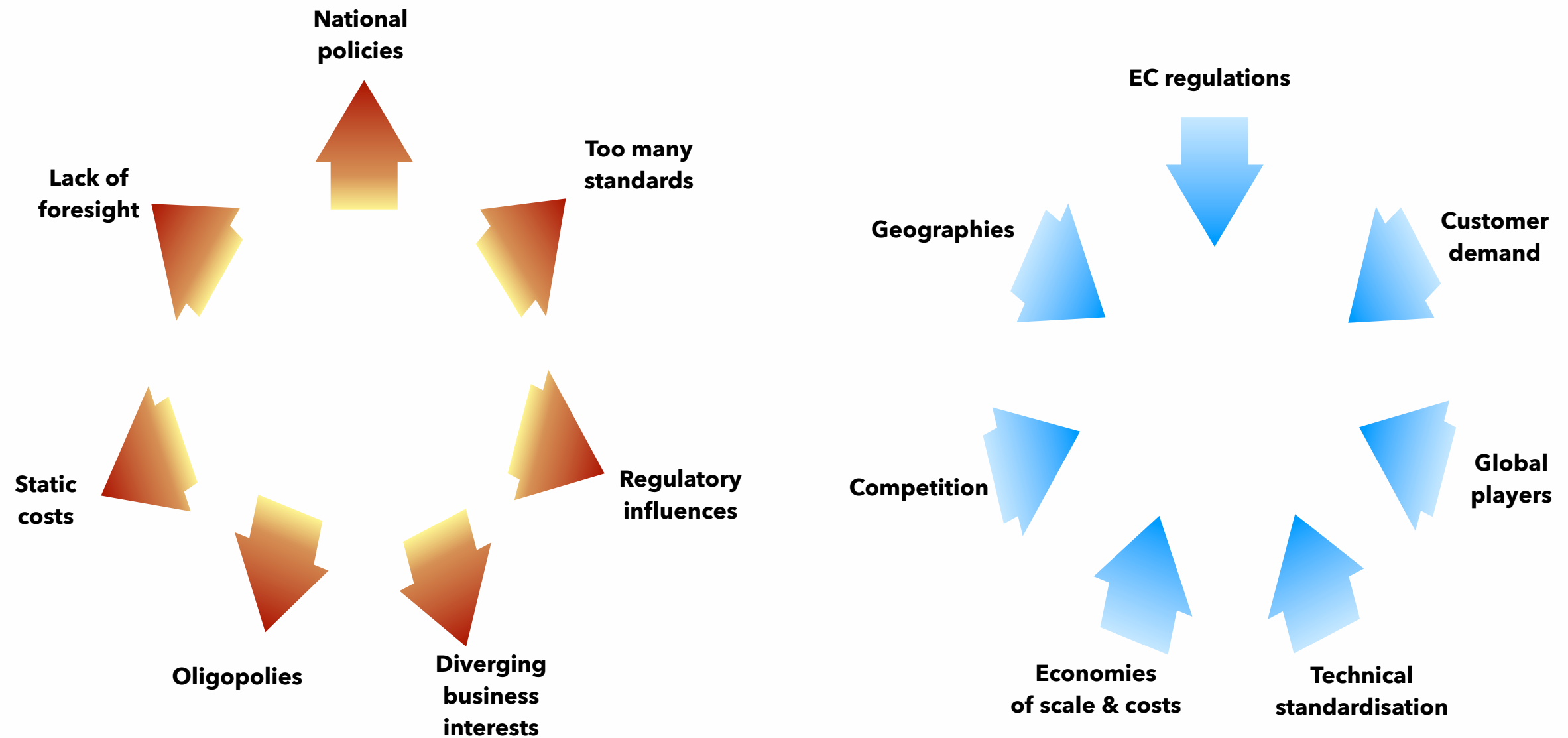


# Road charging will lose its physical barriers



# History progresses through contradictions

## The drivers of tolling technologies' fragmentation and unification





# The toll device of the future could take many faces

*Digital tachograph*



*Telematics insurance device*



*eCall device*



*Dedicated tolling device*



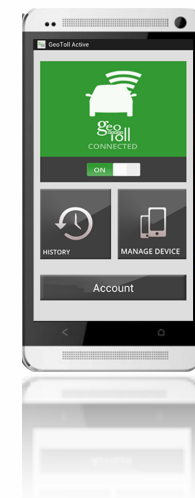
*Fleet telematics black box*



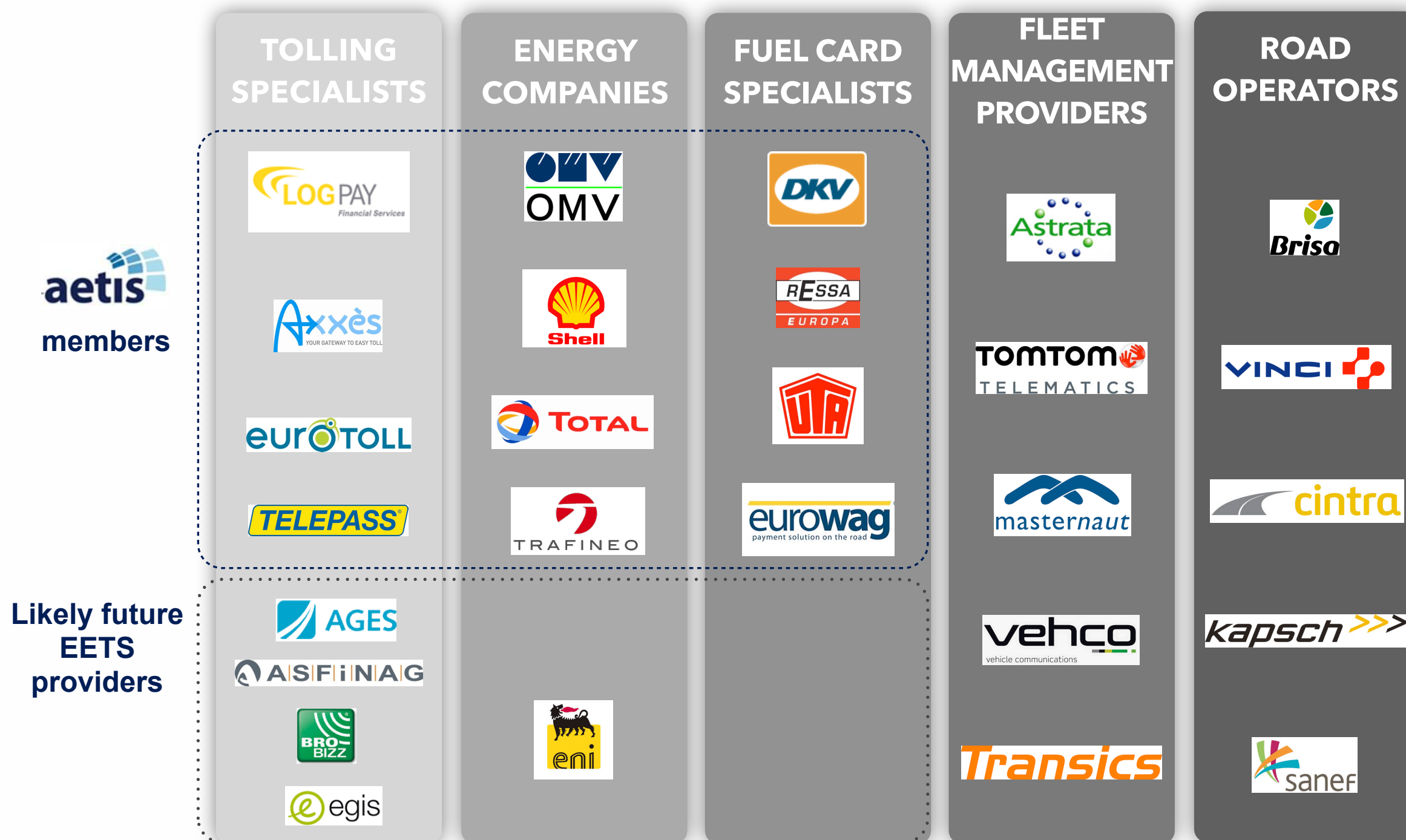
*On-board computer*



*Smartphone*

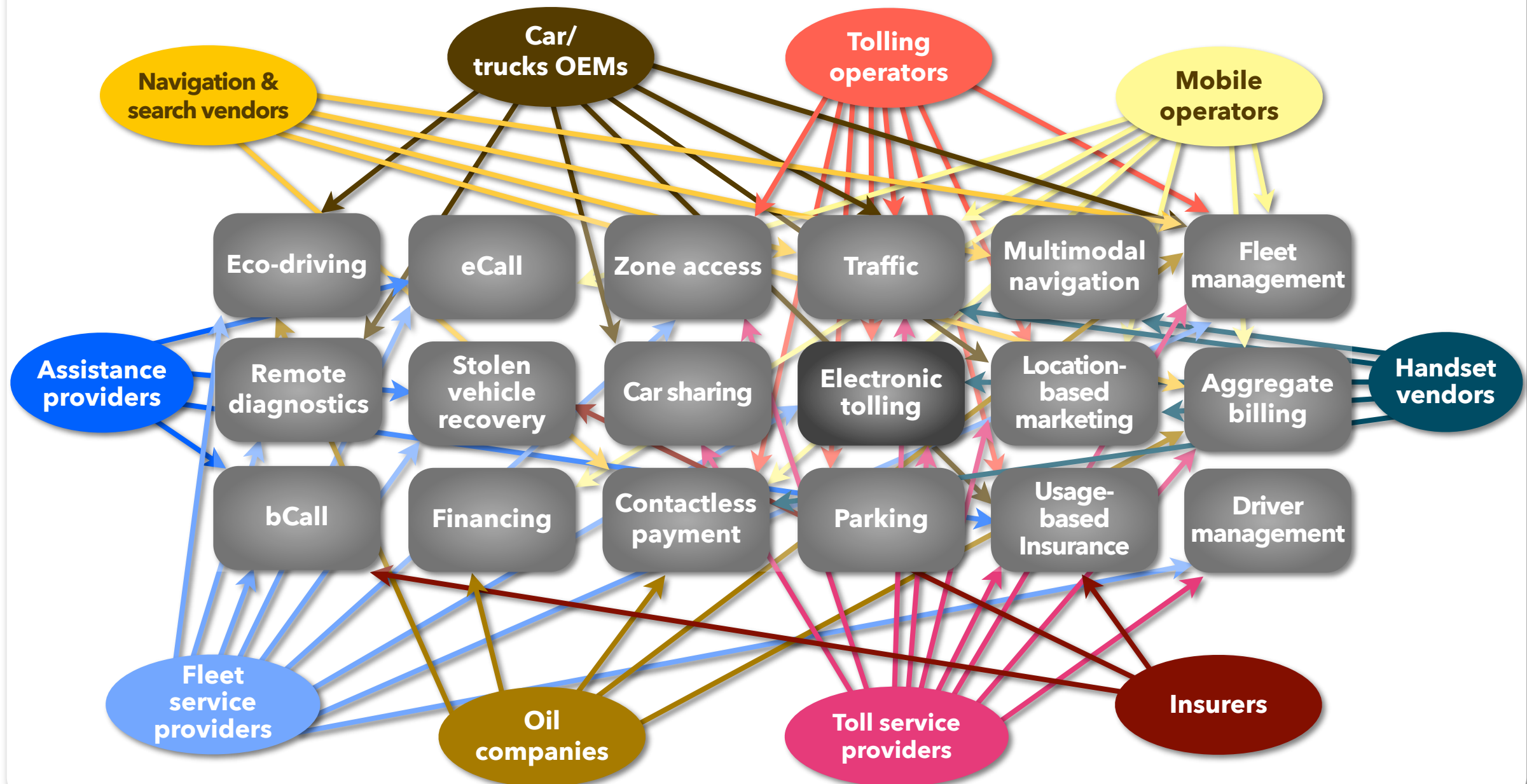


# Five types of players could position as Toll Service Providers



# The competition for connected services will only accelerate

## Stakeholder activity in various connected vehicle services



# To identify the future opportunities in tolling, PTOLEMUS publishes the most comprehensive analysis of the market



- **650-page analysis of the global electronic tolling landscape based on:**
  - 120 interviews in 12 countries
  - 230 figures and charts
  - 3 years of hands-on experience advising key players in the ecosystem
- **A comparative assessment of all tolling technologies, models and trends**
  - ANPR, DSRC, Infrared, GNSS, RFID & WAVE technologies & business models compared
  - Evolution path from toll gates, ETC to MLFF
  - The new trends: big car data, mobile tolling, mobility pricing and sustainable mobility
- **An in-depth review of ETC markets worldwide**
  - 35 countries in Europe, America, Asia & Africa profiled and analysed
  - 14 case studies including ATI, AutoPass, BroBizz, Ecotaxe, e-way, Hu-Go, LKW Maut, PrePass, Via Verde, etc.
- **A decryption of regulatory evolutions**
  - Bill 810, eCall, EETS, ERA Glonass, REETS, Resolution 005 AGEPAR
  - 43 standards & all major patents listed: 6C, ARTEFATO, CEN, ETSI, ISO, etc.
- **A detailed analysis of all major players' strategies & solutions**
  - Their development strategies in the new value chain compared
- 23 company profiles, from Atlantia to Xerox
- 35 tolling markets compared
- **Toll operator market models**
  - Toll connected services opportunity analysis
  - Markets' readiness for connected services
  - Integration with 11 VAS and 5 connected services
- **2010-25 bottom-up market forecasts**
  - Estimates of the number of devices sold, vehicles subscribed by technology & vehicle type
  - **36 countries covered** in Europe, North America, South Africa, India, China, Japan, Korea and South East Asia



# The study, result of 3 years of research and 120 interviews, mentions 246 companies

Company name	Country	Sector	Discussion	Profiled
Schneider Electric	Global	Integrator		
Shell				
Siemens				
Sirit				
Skytoll				
Sociedad Concesionaria Autopista Ce				
SoftToll				
ST Micro				
STAR Systems International				
STATOIL				
Steria				
Stockholm Group				
Stoneridge				
Strabag				
Summit Partners				
Swedish Road Administration				
T-Systems International GmbH				
Telepass				
Telenor				
Telit				
Thales				
The Illinois State Highway Authorit				
TIP Services				
Toll Collect				
Toll Service				
TollPlus				

Company name	Country	Sector	Discussion	Profiled
Novacom Europe				
OAQ Gazprombank				
Octo Telematics				
OHL Concesiones				
OJSC MegaFon				
Olympia Odos				
OMV				
Oregon DoT				
Øresundsbro Konsortiet				
Osborne Clarke				
Packard/DAF				
Panasonic				
Pase Urbano				
Pavimental				
Payurtoll				
Perceptics				
Peugeot				
Posdata				
Prepass				
Progressive Insurance				
PToll (banypass)				
PTV				
Q-Free				
Qualcomm				
Raytheon				
Renault Trucks				
Rent A Toll				
Ressa				
RFPI				
Rosavtodor				

Company name	Country	Sector	Discussion	Profiled
IBTTA	USA	Association		
iCell	Hu			
IMS	C			
infoblu				
Intellic	Ge			
International Road Federation (IRF)	Eu			
International Road Transport Union (IRU)	Eu			
ITS UK				
Iveco	Eu			
JP Morgan Chase	R			
JSC NIS				
Kapsch TrafficCom AG	G			
KoD	Hu			
Lagan				
Lecit consulting				
LLC Infrastructure satellite systems	R			
LLC Optima Plus	R			
Lockheed Martin				
LogPay	Ge			
Lysanda				
Macquarie Group	G			
Magneti Marelli				
MAN SE	Ge			
Mapfre	S			
Masternaut	F			
Mediobanca				
Microsoft	F			
Mobile Devices				
Mobile Systems				
Mojio				
Moreas	G			
Národná diaľničná spoločnosť (NDS)	Sl			
National Roads Authority	In			

Company name	Country	Sector	Discussion	Profiled
eReg	Europe	Association	✓	
Ericsson	Swi			
EROAD	New Z			
ERTICO	Bel			
Escota	Fra			
Esso	Gla			
Europ Assistance	Fra			
European Automobile Manufacturers Ass.	Eu			
European Commission	Eu			
Eurotoll	fra			
Eurowag	Czec			
Federal Highways Administration	U			
Federal Signal Technologies (FSTech)	U			
Fela	Switz			
Ferrovial	Gla			
Fleetboard (Daimler)	Ger			
FleetCor	U			
Ford	Gla			
G.E.A	Fra			
GALP	Port			
GDDKIA (General Directorate for Motorways and National Roads)	Pol			
Gemalto	Gla			
Generali	Gla			
Georgia's State Road & Tollway Authority	U			
GeoToll	U			
Grundig	Ger			
HDI Gerling	U			
HELP Inc.	U			
Henarsa	Sp			
Highgain Telecom	Ke			
Hochtief	Ger			
Hoeft Wessel AG	Ger			
Hong Kong Productivity Council	Hong			
Horizon Roads Consortium	Gla			
HUKA	Crc			

Company name	Country	Sector	Discussion	Profiled
Brookfield Motorways Holdings	Brazil	Concessionaire		
Caisse des Dépôts	France	Banking / Investor		
Caltrans	California	Toll charger		
Capital One	USA	Banking / Investor		
Carlyle Group LP	USA	Banking / Investor		
Central Texas Regional Mobility Authority	USA	Toll agency		
Cintra Servicios de Infraestructuras SA	Spain	Concessionaire		
Ciralsa	Spain	Concessionaire		
Cofiroute	USA	Concessionaire		
Combitech	Norway	Integrator		
Comsan	Spain	Concessionaire		
Confidex	Finland	Device and equipment supplier		
Connect East Group	Australia	Toll operator		
Continental	Germany	Device and equipment supplier	✓	✓
Dachser	Germany	Logistics group		
DAF Trucks NV	Netherlands	Automotive OEM		
Daimler AG	Germany	Automotive OEM		
Danlaw	USA	Device and equipment supplier		
DARS	Slovenia	Toll service provider		
DBA Group	Italy	Integrator		
Denso	Japan	Device and equipment supplier		
Department for Transport, UK	UK	Toll charger	✓	
Deutsche Bank	Germany	Banking / Investor		
Deutsche Telekom	Germany	Telecommunications company		
Disruptive Capital	UK	Private equity fund	✓	
DKV	Germany	Toll service provider	✓	
DVB LogPay	France	Toll service provider	✓	
E-470 Public Highway Authority	USA	Toll agency		
E-ZPass Group	USA	Toll operator		
East Nippon Expressway Company Ltd	Japan	Toll operator		
ECOMOUV	France	Toll operator		
Edenred	France	Service provider		
EFKON AG	Austria	Device and equipment supplier	✓	✓
Egis	Global	Toll operator/ Service provider	✓	✓
EGRIMA Holding GmbH + Co. KG.	Germany	Banking / Investor		
Eiffage	France	Road construction		
Electronic Toll Committee	Europe	Public body		

# It comes with 650 pages of facts, figures, examples, case studies, forecasts and recommendations

## Table of Contents

### LIST OF FIGURES

#### I. The concept of road charging and its global implementations

##### A. What is road user charging (RUC)?

##### B. Road charging around the world

1. European market overview
2. US market overview
3. Overview of other major tolling markets globally

##### C. Why road pricing?

1. Internalising the external costs
2. Emissions reduction from traffic smoothing
3. National differences in introducing RUC

##### D. The challenges to universal road pricing

1. Clearly stating the purpose of the tolling project
2. Privacy fears can destroy a project early
3. Managing acceptance and postpay billing issues
4. The French Ecotaxe saga
5. The effect of the economic downturn: the Spanish roads example
6. What can we learn from failed ETC projects?

##### E. Impact of the transportation market landscape on tolling

1. Key factors affecting the transport industry
2. The consequences of social dumping

#### II. The fundamentals of the evolving e-tolling service provision business

##### A. General directions and regulations

1. Regulations governing road charging in Europe
2. Disparity and differentiation
3. Regulations governing road charging in the US

##### B. Key ETC models and their evolution

1. Free Flow ETC
2. All Electronic Tolling (AET)
3. Manual toll booths
4. Open Road Tolling (ORT)
5. E-vignette
6. Other innovative solutions
7. Technology convergence or divergence?

##### C. Enforcement and treatment of occasional users

1. Delivering the OBUs
2. Enforcement in practice
3. Enforcement technology options
4. How to build an economic model for enforcement
5. Various fraud types and protection schemes

##### D. The economics of ETC

1. Financing e-tolling schemes
2. Pricing strategy
3. Costs benchmarks

#### E. How is the e-tolling technology evolving

1. Disambiguation and terminologies
2. Road tolling technology standards in use globally
3. RFID tags of war
4. DSRC standard technology
5. GNSS
6. Communication technologies compared
7. Image-based tolling and ANPR
8. Infrared
9. Back office and transaction management
10. Smartphone based tolling
11. Other tolling technologies: NFC and Wave
12. Relevant technical standards and Patents

#### F. How do the solutions compare: technical and economical aspects

1. Demand-based assessment
2. Environment-based assessment
3. Other criteria affecting the choice of solution
4. Cost comparison: criteria and figures
5. Other ways to compare: external effects
6. Who pays and are the costs competitive?
7. Switching from Plaza to Free Flow ETC in the US
8. Migration paths: what are the options

#### III. The European and US case for toll network interoperability

##### A. Assessing the needs and demand

1. The fundamental drivers for unbundling the toll networks
2. The different levels of interoperability

##### B. The regulations and programmes fostering interoperability

1. Tolling interoperability in Europe: EETS
2. The US interoperability programmes; timing and stakeholders
3. Interoperability in practice: taking one brick at the time

##### C. How to create a solid business case for the service providers

1. Successful interoperability deployment
2. Interoperability doesn't always pay
3. In the US, ATi's HUB is instrumental in promoting interoperability in North America
4. The business case for toll roaming in Europe

#### IV. Tolling as part of the Connected Vehicle Landscape

##### A. Convergence initiatives and trends

1. The main stakeholders involved
2. The connected road services today
3. FMS as the main tolling mechanism
4. The Oregon experiment in road user charging

##### B. Connected services opportunities relevant to the toll operators

1. Telematics services with direct potential in the tolling industry
2. Technology and market trends affecting the connected car services market
3. New mobility pricing models
4. How to create a solid mobility pricing business model
5. ITS services: traffic, safety and V2i
6. Electronic Vehicle Identification (EVI)

7. Fleet Management Services (FMS)

#### C. Barriers and opportunities to convergence

1. Isolation and silos
2. The general context of data protection in Europe
3. How tolling data can provide value

#### D. New opportunities for external stakeholders

1. Fuel Card Providers bridge the fleet and tolling silos
2. Weigh stations in the US: a path to toll interoperability for trucks
3. Can toll functions be integrated at the vehicle manufacturer's level?

#### V. Quantitative analysis of the road charging market worldwide

##### A. ETC Landscape

1. Key players in the value chain and their roles
2. How interoperability affects this value chain
3. Key companies market shares

##### B. Quantifying the ETC market potential

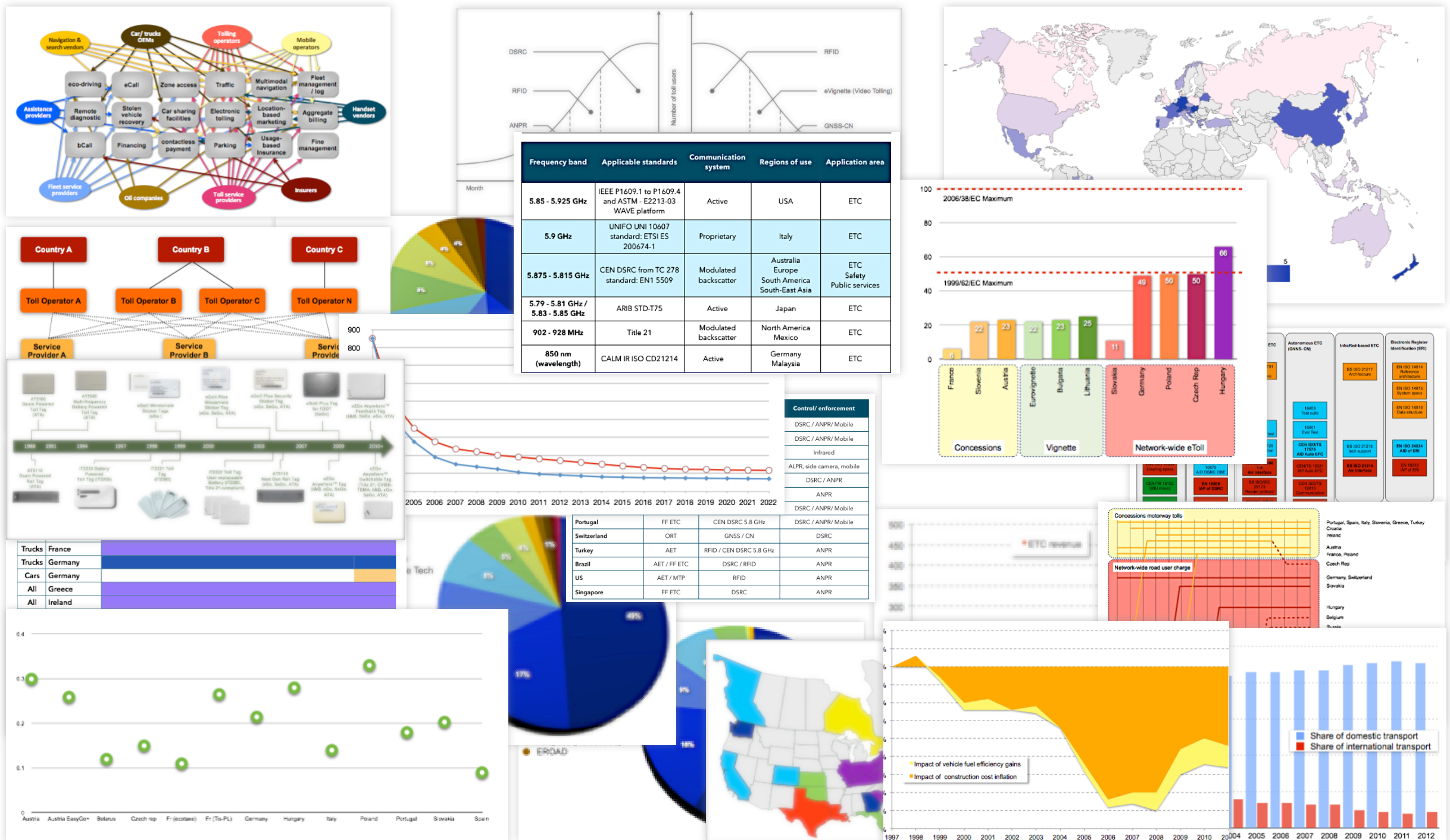
1. Overview of the current transport market globally
2. Analysis of the main ETC regions
3. Device sales forecast
4. Country profiles: opportunity ratings

##### C. Market analysis of other countries of interest

1. Australia
2. Brazil
3. Canada
4. China
5. Finland
6. India
7. Indonesia
8. Japan
9. Malaysia
10. Mexico
11. Philippines
12. Russia
13. South Africa
14. South Korea
15. Sweden
16. Taiwan

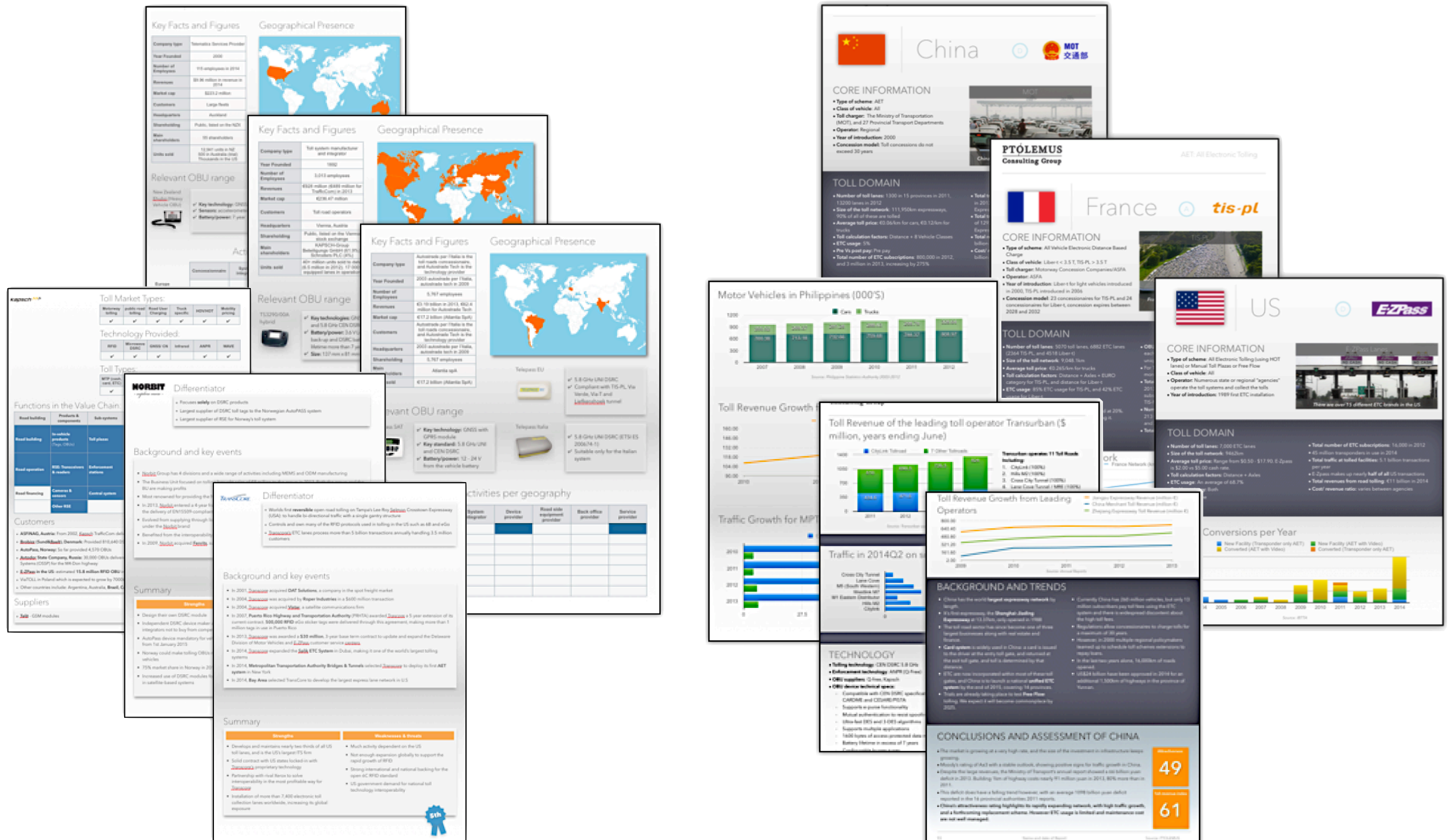
#### VI. Conclusions and recommendations

## ... Over 220 charts, diagrammes, illustrations and tables



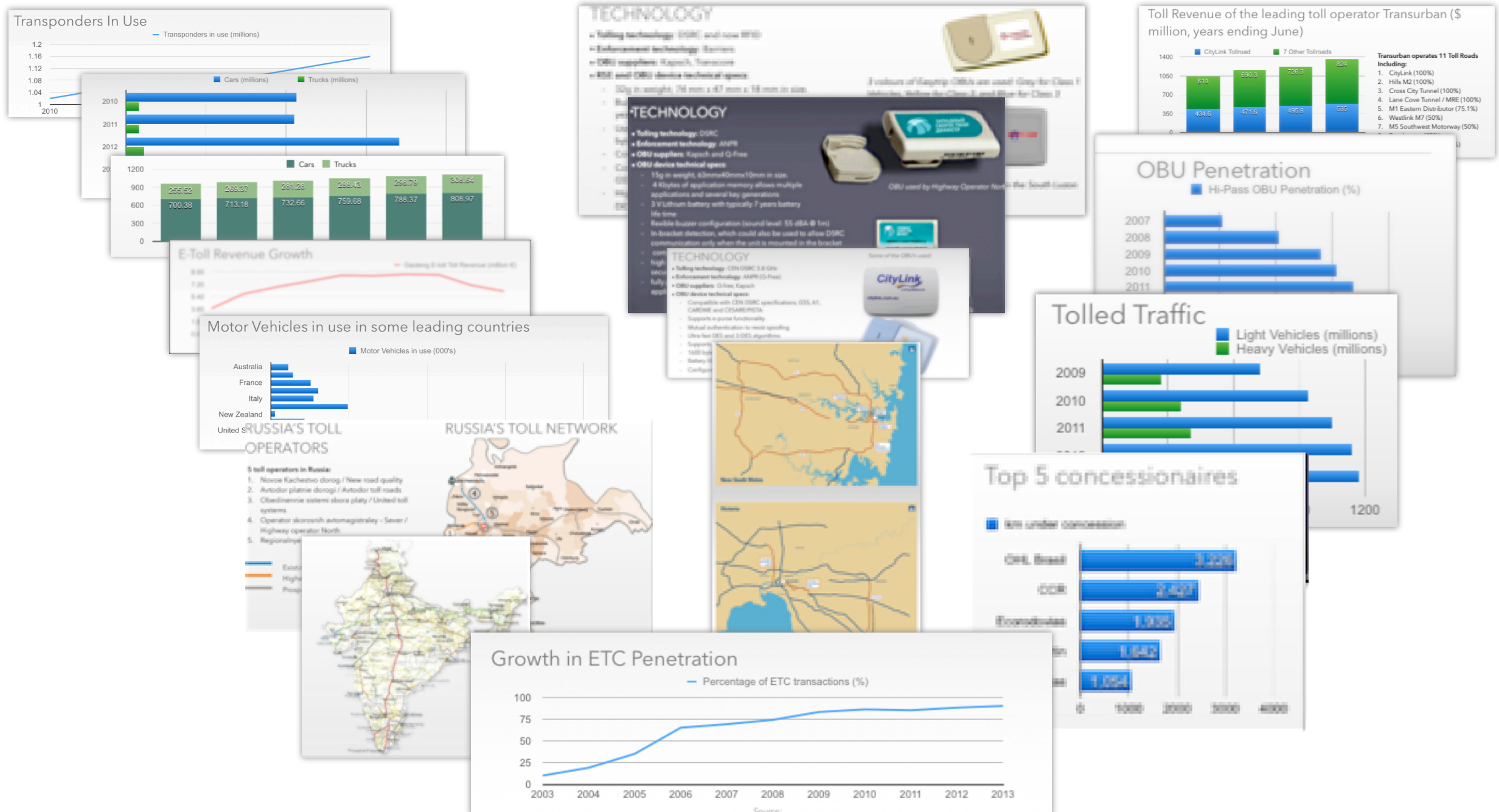


# ... A unique handbook including profiles of no less than 25 companies and 35 countries





# Including 170 charts, the country profiles assess the opportunities for road chargers as well as solution providers



# Our company assessment is based on our interviews and the analysis of key performance indicators

## Detailed descriptions of relevant device offerings

**Relevant OBU range**

TS3290/00A Hybrid

- ✓ Key technologies: GNSS/GSM and 5.8 GHz CEN DSRC
- ✓ Battery/power: 3.6V Lithium back-up and DSRC
- ✓ Size: 137 mm x 35 mm

**Relevant OBU range**

New Zealand Ebusco (Heavy Vehicle OBU)

- ✓ Key technology: GNSS/CN
- ✓ Sensors: accelerometer, gyro
- ✓ Battery/power: 7 year

**Relevant OBU range**

eGo Plus Mini Hardcase Tag

- ✓ Key technology: Active RFID
- ✓ Key standard: 902-928 MHz
- ✓ Battery/power: Beams (non-battery) powered
- ✓ Size: 11.05 x 3.61 x 2.16 cm

**Malaysian OBU**

- ✓ Key technology: Infrared with MIFARE technology
- ✓ Key standard: 13.56 MHz
- ✓ Integrates CEN DSRC
- ✓ Integrates RFID

**Relevant OBU range**

Key technology: GPS/GLONASS/Galileo with GSM/GPRS

- ✓ Key standard: 5.8 GHz CEN DSRC
- ✓ Battery/power: Operating power supply 8-32VDC
- ✓ Size: 145 x 97 x 39 mm

## The most complete analysis of the key toll stakeholders

- 80-page analysis of the service and technology solutions
- Market and geographic positioning
- Main customers and suppliers
- Background, key events and latest deals
- Assessment and ranking

## 175 tables and maps illustrated

**Activities per geography**

	Concessionaire	System integrator	Device provider	Road side equipment provider	Back office provider	Service provider
Europe						
North America						
South America						
Africa						
Asia						
Russia						
Australia						

**Functions in the Value Chain:**

	Road building	Products & components	Sub-systems	System integration	System operation	Customer service provision
Road building		In-vehicle products (Tags, OBUs)	Toll plazas	Data collection	Technical operations (Optimisation, maintenance, monitoring, etc.)	Distribution
Road operation		RSE: Transceivers & readers	Enforcement stations	Compliance checking	Commercial operations (Point-of-sales, web portals, payment services, manual validation)	Interoperability handling
Road financing		Cameras & sensors	Central system	Commercial back office	Enforcement	Value added services
				Enforcement back office		VAT recovery

**Toll Market Types:**

Motorway tolling	public road tolling	Road User Charging	Truck specific	HOV/HOT	Mobility pricing
✓		✓	✓		

**Technology Provided:**

RFID	Microwave DSRC	GNSS/ CN	Infrared	ANPR	WAVE
✓	✓	✓	✓		

**Toll Types:**

MTP (cash, card, ETC)	AET (with barriers)	FreeFlow ETC	MultiLane FFETC	ORT	Vid
	✓	✓	✓		

**Geographical Presence**

# The study also includes 10-year forecasts of the tolling market globally

- **10 year (2015-2025) market forecasts**

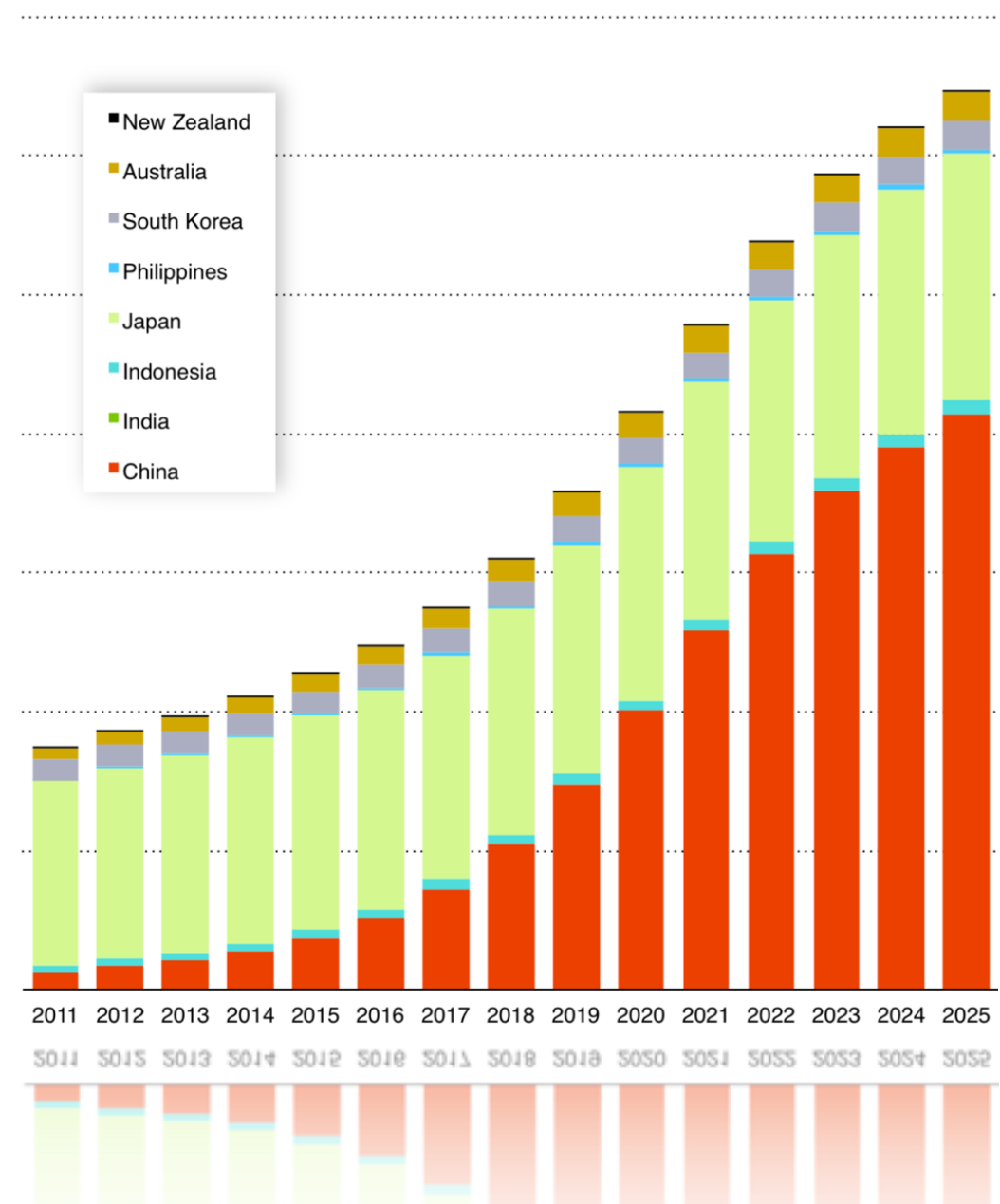
- Built bottom up (over 1 300 rows in the output alone)
- Updated from interviews and current research
- Provided with 38 charts

- **A comprehensive analysis and decision-making tool**

- 5 toll technologies analysed in depth (GNSS, DSRC, RFID, Hybrid, Infrared)
- 36 countries in 5 continents: all Europe, North and South America, Africa, Asia, Oceania
- 3 vehicle types: passenger cars, LCVs and HGVs
- 2 markets: commercial and consumer vehicles

- **Market size (volumes & revenues) are provided** for toll chargers, operators and OBU vendors

ETC revenues in Asia-Oceania (in € million)



# The 650-page study is provided as a searchable PDF document with a global company licence



Reports	Full Study	Full Study with market forecasts
<b>Contents</b>	<ul style="list-style-type: none"> <li>• 650 pages</li> <li>• Electronic version (pdf format, password-protected)</li> </ul>	<ul style="list-style-type: none"> <li>• 650 pages</li> <li>• Electronic version (pdf format, password-protected)</li> <li>• 10-year market forecasts outputs &amp; charts (Excel, password-protected)</li> </ul>
<b>Company-wide licence</b>	<b>€ 4 995</b> Approx. \$5 695	<b>€ 5 995</b> Approx. \$6 895

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 Alternatively call direct on +44 7973 889 392



# Road charging has never been more relevant

## ETC will soon morph into wireless payment

- As more players enter your domain of activity, benefit from a **global perspective on the key trends** that affect you
- As hundreds of billions are invested in building & maintaining roads, **you need a global evaluation & quantification** of the relevant technologies / models to make strategic decisions
- Since competition in tolling is not transparent, it is crucial to be able to **compare what you are paying** for technology and services
- Technologies, regulations, trials, models, communication lines... learn **innovative new ways to approach road charging**

## Road charging is now an opportunity for FMS providers, OEMs, insurers and connected vehicle service providers

- GNSS-based road charging will represent the **majority of device revenue globally**, until the smartphone replaces it
- As interoperability covers larger geographies, **vehicle-embedded tolling** functions will start to appear
- The technology standard evolution points to DSRC becoming the **communication channel for V2V and V2I**



- **Tolling** was controlled by the toll chargers
- **Road charging** is handled by toll chargers, operators and service providers
- **Mobility pricing** will be shared between of a multitude of service providers including road operators, OEMs, insurers, smartphone vendors, payment providers, etc.

# PTOLEMUS Consulting Group

Strategies for Mobile Companies

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## PTOLEMUS in a nutshell - Typical assignments



Performed the feasibility study of a shadow electronic tolling system

Publicly-owned toll charger



Conducted the technology due diligence of a major fleet management service provider

Major private equity fund



Defining strategic positioning in insurance telematics value chain

Global tier-1 automotive supplier



Defined strategy & business plan of its telematics business

Pan-European insurance company



Defined its strategy in mass cellular positioning data

Mobile operator



Defined strategic positioning in the field of fleet connected vehicle services

Major motorway operator



Led commercial due diligence of a UK data management service provider

Financial investor



Assisted in sourcing a driving behaviour database across Europe

Global tier-1 automotive supplier



Assisted in developing its usage-based charging telematics business

MAGNETI MARELLI



Evaluated the technologies & business potential of the EU & Russian electronic tolling markets

Major embedded electronics vendor



Assisted in sourcing the navigation engine of its next generation in-car system

Consumer electronics device supplier



Assisted in designing a digital roadside assistant solution using OBD dongles

Global roadside assistance group



Defined & implemented partnership strategy in connected commercial vehicle ecosystem

Tolling service provider



Appraised future telematics technology & market trends and their impacts

Leading EU insurance group



## A growing recognition

## They mentioned PTOLEMUS

